Minutes

Maricopa County Special Health Care District
Board of Directors Meeting
Virginia G. Piper Charitable Trust Pavilion
2609 East Roosevelt Street, Phoenix, Arizona 85008
3rd Floor, Board Room
March 26, 2025, 1:00 p.m.

Present:	Virginia L. Korte, Chairman, District 2 Earl V. Wilcox, Vice Chairman, District 5 Martin C. Demos, Director, District 1 Barbara R. Mundell, Director, District 3 J. Woodfin Thomas, Director, District 4
Others Present:	Steve Purves, FACHE, President & Chief Executive Officer Michael D. White, MD, MBA, Executive Vice President, Chief Clinical Officer Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer Lia Christiansen, MBC, Executive Vice President, Chief Administrative Officer Ijana Harris, JD, Senior Vice President, General Counsel
Guest Presenters/ Speakers:	Crystal Garcia, MBA/HCM, RN, Vice President, Specialty Services, Quality Patient Safety Michael Fronske, Legislative and Governmental Affairs Director Runjhun Nanchal, MHA, Senior Vice President, Strategy, Marketing, and Communications
Recorded by:	Melanie Talbot, Chief Governance Officer; and Clerk of the Board Cynthia Cornejo, Senior Deputy Clerk of the Board

Call to Order:

Chairman Korte called the meeting to order at 1:00 p.m.

Roll Call

Ms. Talbot called roll. Following roll call, she noted all five voting members of the Maricopa County Special Health Care District Board of Directors were present, which represented a quorum.

Pledge of Allegiance

Director Thomas led the Pledge of Allegiance.

Call to the Public

Chairman Korte called for public comment. There were none.

Mission Statement

Director Mundell read the Mission Statement aloud.

General Session, Presentation, Discussion and Action:

1. Approval of Consent Agenda

   a. Minutes:

      i. Approve Maricopa County Special Health Care District Board of Directors meeting minutes dated January 22, 2025

      ii. Approve Maricopa County Special Health Care District Board of Directors meeting minutes dated January 31, 2025

      iii. Approve Maricopa County Special Health Care District Board of Directors meeting minutes dated February 11, 2025

      iv. Approve Maricopa County Special Health Care District Board of Directors meeting minutes dated February 26, 2025

      v. Approve Maricopa County Special Health Care District Board of Directors meeting minutes dated March 4, 2025

   b. Contracts:

      i. Approve a new intergovernmental agreement (90-25-215-1) between Maricopa County, by and through its Department of Public Health and Maricopa County Special Health Care District dba Valleywise for the Ryan White Part A Program to provide HIV medical services to low-income and uninsured patients

      ii. Approve amendment #1 to the agreement (90-24-211-1-01) between Thomas Cuisine and Maricopa County Special Health Care District dba Valleywise Health for outsourcing of food nutrition and gift shop services

      iii. Approve amendment #2 to the agreement (90-24-212-1-02) between Xanitos Inc. and Maricopa County Special Health Care District dba Valleywise Health for environmental health services

      iv. Approve amendment #1 to the contract (90-24-176-1-01) with Guthrie General Inc. for Construction Manager at Risk (CMAR) Guaranteed Maximum Price (GMP) to complete the Valleywise Community Health Center-Chandler refresh project, located at 811 South Hamilton Street, Chandler, AZ

      v. Approve amendment #1 to the statement of work (90-24-194-2-01) between Patient Accounting, LLC, dba GetixHealth and Maricopa County Special Health Care District dba Valleywise Health to extend the term

      vi. Approve a new agreement (90-25-240-1) between Becton, Dickinson and Company (BD) and Maricopa County Special Health Care District dba Valleywise Health, for a pricing & commitment agreement

General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.

   b. Contracts, cont.:

      vii. Approve amendment #2 to the agreement (90-24-079-1-02) between Covidien Sales LLC, a Medtronic company (Medtronic) and Maricopa County Special Health Care District dba Valleywise Health to extend the agreement

      viii. Approve amendment #1 to the ancillary provider participation agreement (MCO-20-043-01) between Blue Cross Blue Shield of Arizona, Inc. and Maricopa County Special Health Care District dba Valleywise Health, for the provision of comprehensive dialysis services

      ix. Approve amendment #5 to the hospital services participation agreement (MCO-20-004-05) between Blue Cross Blue Shield of Arizona, Inc. and Maricopa County Special Health Care District dba Valleywise Health, for the provision of comprehensive health services

      x. Approve a new professional services participation agreement (MCO-25-004-MSA) between Blue Cross Blue Shield of Arizona, Inc. and Maricopa County Special Health Care District dba Valleywise Health, for the provision of comprehensive health services

   c. Governance:

      i. Approve revisions to Board Policy 99109 G Board Member Conference Expenses and Travel Reimbursement

      ii. Approve affidavits appointing Ramiro Guillen, MD and Francis Nguyen, DO as Deputy Medical Directors in the Department of Psychiatry

      iii. Approve the application of Eric Manoa for appointment to the Valleywise Community Health Centers Governing Council

      iv. Approve the application of Aime Pacifique Ishimwe for appointment to the Valleywise Community Health Centers Governing Council

      v. Approve Amended and Restated Maricopa County Special Health Care District's Valleywise Community Health Centers Governing Council's Bylaws

      vi. Approve Third Amendment to the Executive Employment Agreement Between Stephen A. Purves and the Maricopa County Special Health Care District

   d. Medical Staff:

      i. Approve Valleywise Health's Medical Staff credentials for March 2025

      ii. Approve Valleywise Health's Advanced Practice Clinician/Allied Health Professional Staff credentials for March 2025

      iii. Approve Nurse Practitioner Neurosurgery Delineation of Privileges and Practice Prerogatives

General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:

   d. Medical Staff, cont.:

      iv. Approve Physician Assistant OB/GYN and Women's Health Delineation of Privileges and Practice Prerogatives

      v. Approve revisions to 39020 T- Medical Staff Credentials Policy

      vi. Approve revisions to 39026 T – Operational Credentialing Policy

      vi. Approve revisions to 39026 T – Operational Credentialing Policy

   e. Care Reimagined Capital:

      i. Intentionally Left Blank

   f. Capital:

      i. Intentionally Left Blank

MOTION: Director Thomas moved to approve the consent agenda. Director Demos seconded.

VOTE: 5 Ayes: Chairman Korte, Vice Chairman Wilcox, Director Demos, Director Mundell, Director Thomas
0 Nay
Motion passed.

2. Discuss Valleywise Health's Culture of Safety Survey Results

Ms. Garcia explained the Culture of Patient Safety survey, the reason it was administered, and how it was distributed to all Valleywise Health employees. The survey included questions addressing communication about errors, information exchange, hospital management support for patient safety, teamwork, organizational learning and continuous improvement. She noted two surveys were distributed: one for the acute care and behavioral health hospitals, and the other one for ambulatory services. The participation rate for the acute care hospital and ambulatory services increased from the prior year.

She provided an overview of the results, with an overall 64.8% positive response rate for the acute care and behavioral health hospitals. Ambulatory services had an overall 77.2% positive response rate. She highlighted specific questions, the response, and the change from prior year. In summary, the survey revealed that Valleywise Health employees felt supported, however, there were opportunities to improve information exchanges.

Ms. Garcia stated the results were distributed to the leaders and action plans had been developed

General Session, Presentation, Discussion and Action, cont.:

3. Discussion and Possible Action on Valleywise Health's 2025 Legislative Agenda and/or the Maricopa County Special Health Care District's position regarding proposed State and Federal legislative items

Mr. Fronske reviewed the statistics of the current legislative session, which had been in session for 73 days, noting that 19 bills had passed, and the Governor had signed 12 bills. There had been no public discussion regarding the budget process.

He provided an update on the two bills that were authorized to be supported, noting House Bill (HB) 2130; claims; prior authorization; denials; contact, had passed in the House, and HB 2124, hospital; interfacility transport, was dead for the session.

He requested the authority to support Senate Bill 1354; evaluation agencies; hearings; witnesses, which related to those testifying an individual was a danger to self or others. He also requested the ability to support HB 2706; mental health; intensive treatment order, noting that an amendment was added that only orders with funding sources would be required.

He stated that several bills had previously raised concerns; however, proposed amendments mitigated those concerns at the moment.

MOTION: Director Thomas moved to authorize staff to support Senate Bill 1354; evaluation agencies; hearings; witnesses; and House Bill 2706; mental health; intensive treatment orders. Director Demos seconded.

VOTE: 5 Ayes: Chairman Korte, Vice Chairman Wilcox, Director Demos, Director Mundell, Director Thomas
0 Nays
Motion passed.

Mr. Fronske provided an overview of the federal issues, noting that staff continued to work with the congressional delegation regarding the proposed cuts to Medicaid and Medicare and other issues that would impact the organization.

Vice Chairman Wilcox asked if there was any insight on when it would be determined if funding would decrease and when those decreases would take effect.

Mr. Fronske said there was only speculation about what the federal government would impose and when those would be implemented.

4. Discuss, Review and Approve Valleywise Health's Fiscal Years 2025-2030 Strategic Plan

Ms. Nanchal outlined the Valleywise Health's proposed strategic plan for fiscal years (FY) 2025-2030. She reviewed how the strategic pillars were determined, how the projects were developed, explained the key performance indicators that were assigned to each project, and announced that each pillar would be led by a subject matter expert.

The annual strategic plan goals would then be incorporated into the Chief Executive Officer goals, shared bi-monthly with leaders, and reported quarterly to the Board and all employees. The employees would be able to connect their work to the strategic plan.

Director Demos appreciated that each employee would be able to connect their work to the organizational goals. He asked if there was a mechanism to include that correlation in the individual performance evaluations.

General Session, Presentation, Discussion and Action, cont.:

4. Discuss, Review and Approve Valleywise Health's Fiscal Years 2025-2030 Strategic Plan, cont.

Ms. Christiansen stated that while there was not a formal process to correlate their contributions toward the organizational strategic plan, employees had the opportunity to list their accomplishments during their self-evaluation process.

Chairman Korte stated that Valleywise Health needed to focus on growth and asked how that was addressed in the strategic plan.

Ms. Nanchal said those plans were embedded in the individual projects.

Chairman Korte asked if the strategic plan included services that were needed, as well as those to avoid.

Ms. Nanchal confirmed that staff considered a variety of services, however, the goal was to determine what was needed to support the needs of the community. There needed to be a balance between community needs and financial sustainability.

Director Demos mentioned the uncertainty surrounding federal funding and asked if there were mechanisms in place to review and revise the strategic plan, if needed.

Mr. Purves said that staff was prepared to review service lines to maximize the available resources, if needed.

MOTION: Director Demos moved to approve Valleywise Health's fiscal years 2025-2030 strategic plan. Vice Chairman Wilcox seconded.

VOTE: 5 Ayes: Chairman Korte, Vice Chairman Wilcox, Director Demos, Director Mundell, Director Thomas
0 Nays
Motion passed.

5. Presentation on Valleywise Health's Campus Master Plan

Ms. Nanchal provided an overview of the progress that was made with the funds from Proposition 480, including the new acute care hospital, five new community health centers, a new comprehensive health center, the expansion of behavioral health and an additional emergency room.

Valleywise Health's strategic principles included offering tailored services to the needs of the medically and economically underserved communities, establishing trust within the community, and supporting the teaching mission. To accomplish those principles, within the next 10-15 years, Valleywise Health would address the rapid population growth, expand mental health needs, and develop a business strategy for the long-term campus master planning.

Through the campus master planning, it was determined that Valleywise Comprehensive Health Center-Phoenix, Valleywise Community Health Center-Chandler, and Valleywise Community Health Center-South Central would need to be replaced. Valleywise Behavioral Health Center-Phoenix would also need to be replaced, while Valleywise Behavioral Health Centers-Maryvale and Mesa would require routine maintenance and upgrades.

To address the inpatient growth, it was recommended to complete the 10th Floor shell space to and expand primary care.

General Session, Presentation, Discussion and Action, cont.:

5. Presentation on Valleywise Health's Campus Master Plan, cont.

The recommended expansions would occur in two phases, with the first phase incorporating the new Valleywise Behavioral Health Center-Phoenix, new Valleywise Comprehensive Health Center-Phoenix and a parking garage for employees. The second phase would expand inpatient capacity.

Ms. Nanchal explained how visitors, staff, and materials would flow through the completed campus, including the use of an underground tunnel system.

Next, staff would finalize the plan timeline, including the costs associated with each phase.

6. Review and Possible Action on the Following Reports to the Board of Directors:

   a. Quality Management Council Meeting Minutes (January 2025)

There were no questions or comments related to the reports.

7. Closing Comments
   a. Chairman and Board Members
   b. President and Chief Executive Officer Summary of Current Events

Director Thomas was thankful for the dedicated governance discussion that occurred the prior day.

Mr. Purves stated the strategic plan resonates the role of leadership and highlighted the importance of engaging all employees.

He listed Valleywise Health's honors and recognition received, including the reverification of the Diane & Bruce Halle Arizona Burn Center. Dr. Kevin Foster was named one of the Most Admired Leaders in Arizona by *The Phoenix Business Journal* and named a Healthcare Hero by *Phoenix Magazine*, Ms. Paige Pataky was a finalist for the Excellence in Law Award.

Adjourn

MOTION: Director Thomas moved to adjourn the March 26, 2025, Maricopa County Special Health Care District Board of Directors General Session Meeting. Director Demos seconded.

VOTE: 5 Ayes: Chairman Korte, Vice Chairman Wilcox, Director Demos, Director Mundell, Director Thomas
0 Nays
Motion passed.

Meeting adjourned at 3:17 p.m.

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Virginia L. Korte, Chairman
Maricopa County Special Health Care District
Board of Directors