



Valleywise Community Health Centers Governing Council

(Prepared in compliance with A.R.S. § 38-431.01, A.R.S. § 38-431.02 and A.R.S. § 38-431.03(A))

PUBLIC NOTICE

NOTICE IS HEREBY GIVEN to the Valleywise Community Health Centers Governing Council, and to the general public, that the Valleywise Community Health Centers Governing Council will hold a meeting open to the public. The Valleywise Community Health Centers Governing Council may decide to go into executive session. If authorized by a majority vote of the Valleywise Community Health Centers Governing Council, the executive session will be held immediately after the vote and will not be open to the public.

<u>Date</u>	<u>Time</u>	<u>Type</u>	<u>Location</u>
September 3, 2025	5:30 p.m.	General Session Executive Session	Virginia G. Piper Charitable Trust Pavilion 2609 East Roosevelt Street Phoenix, Arizona 85008 2 nd Floor, Auditoriums 1 and 2

Agendas are available within 24 hours of each meeting at Valleywise Community Health Centers and at Valleywise Comprehensive Health Centers, and on the internet at <https://valleywisehealth.org/about/governing-council/>.

Dated this 28th day of August, 2025

Executive Sessions are always preceded by an open, public meeting as per A.R.S. §38-431.03, and are held in compliance with one or more of the following statute(s):

- A.R.S. §38-431.03(A)(1) – Personnel matters*
- A.R.S. §38-431.03(A)(2) – Records exempt by law from public inspection*
- A.R.S. §38-431.03(A)(3) – Legal advice*
- A.R.S. §38-431.03(A)(4) – Litigation; contract negotiations; settlement discussions*
- A.R.S. §38-431.03(A)(5) – Personnel matters dealing with employee organizations*
- A.R.S. §38-431.03(A)(6) – International and interstate negotiations*
- A.R.S. §38-431.03(A)(7) – Purchase sale or lease of real property*
- A.R.S. §38-431.03(A)(8) – School safety operations or school safety plans or programs*
- A.R.S. §38-431.03(A)(9) – Security plans; procedures; relating security or safety of facilities; operations*

- c: Valleywise Community Health Centers Governing Council (12)
- Valleywise Community Health Centers (9)
- Valleywise Comprehensive Health Centers (2)

Denise Tapia, Deputy Clerk of the Board

August 28, 2025

Removal of this notice is illegal.



Council Members

Earl Arbuckle, Chair
Nelly Clotter-Woods, Vice Chair
Piedad Blake, Member
Chris Hooper, Member
Salina Imam, Member
Aime Ishimwe, Member
Scott Jacobson, Member
Eric Manoa, Member
Norma Muñoz, Member
Essen Otu, Member
Eileen Sullivan, Member
Wayne Tormala, Member

AGENDA

**Valleywise Community Health Centers
Governing Council**

Mission Statement

The Valleywise Health's mission is to provide exceptional care, without exception, every patient, every time.

• Virginia G. Piper Charitable Trust Pavilion •
• 2609 East Roosevelt Street • Phoenix, Arizona 85008 •
• 2nd Floor • Auditoriums 1 and 2 •

Wednesday, September 3, 2025
5:30 p.m.

Access to the meeting room will start at 5:20 p.m., 10 minutes prior to the start of the meeting.

One or more members of the Valleywise Community Health Centers Governing Council may be in attendance by technological means. Council members attending by technological means will be announced at the meeting.

Please silence cell phone, computer, etc., to minimize disruption of the meeting.

5:30 **Call to Order**

Roll Call

Call to the Public

This is the time for the public to comment. The Valleywise Community Health Centers Governing Council may not discuss items that are not specifically identified on the agenda. Therefore, pursuant to A.R.S. § 38-431.01(H), action taken as a result of public comment will be limited to directing staff to study the matter, responding to any criticism, or scheduling a matter for further consideration and decision at a later date.

ITEMS MAY BE DISCUSSED IN A DIFFERENT SEQUENCE

Agendas are available within 24 hours of each meeting at Valleywise Community Health Centers and at Valley Comprehensive Health Centers, and on the internet at <https://valleywisehealth.org/about/governing-council/>. Accommodations for individuals with disabilities, alternative format materials, sign language interpretation, and assistive listening devices are available upon 72 hours advance notice via the Clerk's Office, Virginia G. Piper Charitable Trust Pavilion, 2609 East Roosevelt Street, Phoenix, Arizona 85008, (602) 344-5177. To the extent possible, additional reasonable accommodations will be made available within the time constraints of the request.

General Session, Presentation, Discussion and Action:

- 5:35 1. Approval of Consent Agenda: 5 min
Any matter on the Consent Agenda will be removed from the Consent Agenda and discussed as a regular agenda item upon the request of any voting Governing Council member.
- a. Minutes:
 - i. **Approve** Valleywise Community Health Centers Governing Council meeting minutes dated August 6, 2025
 - b. Contracts:
 - i. **Acknowledge** Amended and Restated Statement of Work #2 - FQHC Services, for Master Services Agreement (90-23-177-1) between Maricopa County Special Health Care District dba Valleywise Health, and District Medical Group for fiscal year 2026
 - c. Governance:
 - i. **Approve** Renewal of the Valleywise Health Policy 89100T – Governing Council Member Conference and Travel Expenses
 - d. Medical Staff:
 - i. Intentionally Left Blank

End of Consent Agenda

- 5:40 2. Mission Moment – A Patient Story 5 min - No Handout
Alba Ralph Martinez, Patient Access Quality Specialist
- 5:45 3. Presentation on the Patient Assistance Center (PAC) 15 min
Amanda De Los Reyes, MBA, CRCC, Vice President, Revenue Cycle
- 6:00 4. Discuss and Review the Federally Qualified Health Centers Compliance Program and Ethics Line Report 10 min
Steven Ortquist, JD, CHC-F, Interim Chief Compliance Officer

6:10 **Motion to Recess General Session and Convene in Executive Session**

Executive Session:

- 6:15 E-1 Legal Advice; Records Exempt by Law from Public Inspection; A.R.S. § 38-431.03(A)(3) and A.R.S. § 38-431.03(A)(2)¹: Annual Valleywise Health’s Federally Qualified Health Center Clinics Patient Grievances and Complaints Report 10 min

¹ Exemptions based upon, utilization review records and information per A.R.S. § 36-441 et. seq. Peer review, professional practice, quality assurance/improvement records and information per A.R.S. § 36-445 et. seq. Health care entity quality assurance activities, records and information per A.R.S. § 36-2401 et. seq.

6:25 **Recess Executive Session and reconvene in General Session**

General Session, Presentation, Discussion and Action cont.:

- 6:30 5. Discuss, Review and **Approve** Submission to Health Resources and Services Administration Form 5A for a Change in Scope: Add Pediatric Specialty Services – Neurology, Pulmonology, Endocrinology, and Gastroenterology **5 min**
Michelle Barker, DHSc, Chief Executive Officer, Federally Qualified Health Centers
- 6:35 6. Discuss, Review and **Approve** the Federally Qualified Health Center Clinic of the Year for Fiscal Year 2025 **5 min**
Michelle Barker, DHSc, Chief Executive Officer, Federally Qualified Health Centers
- 6:40 7. Meeting Update/Report from Valleywise Community Health Centers Governing Council's Connecting with the Community Committee **5 min - No Handout**
Chris Hooper, Committee Chair
- 6:45 8. Federally Qualified Health Centers' Chief Executive Officer's Report, Including Ambulatory Operational Dashboards **10 min**
Michelle Barker, DHSc, Chief Executive Officer, Federally Qualified Health Centers
- 6:55 9. Valleywise Health's President and Chief Executive Officer's Report **5 min - No Handout**
Steve A. Purves, FACHE, President and Chief Executive Officer, Valleywise Health
- 7:00 10. Governing Council Member Closing Comments/Announcements **5 min - No Handout**
Valleywise Community Health Centers Governing Council
- 7:05 **Adjourn**