



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022
6:00 p.m.

Agenda



Council Members

Michelle Barker, DHSc., Chairman
Scott Jacobson, Vice Chairman
Nelly Clotter-Woods, Ph.D., Treasurer
Salina Imam, Member
Joseph Larios, Member
Liz McCarty, Member
Daniel Messick, Member
Eileen Sullivan, Member
Ryan Winkle, Member
Mary Rose Garrido Wilcox, District Board,
Non-Voting Member

AGENDA

**Valleywise Community Health Centers
Governing Council**

**Mission Statement of the
Federally Qualified Health Center Clinics**

Serve the population of Maricopa County with excellent, comprehensive health and wellness in a culturally respectful environment.

- Valleywise Health Medical Center •
- 2601 East Roosevelt Street • Phoenix, Arizona 85008 •
- Conference and Administration Center • Auditoriums 1 through 4 •

Wednesday, September 7, 2022
6:00 p.m.

One or more of the members of the Valleywise Community Health Centers Governing Council may be in attendance telephonically or by other technological means. Council members participating telephonically or by other technological means will be announced at the meeting.

Please silence any cell phones, pagers, computers, or other sound devices to minimize disruption of the meeting.

Call to Order

Roll Call

Call to the Public

This is the time for the public to comment. The Valleywise Community Health Centers Governing Council may not discuss items that are not specifically identified on the agenda. Therefore, pursuant to A.R.S. § 38-431.01(H), action taken as a result of public comment will be limited to directing staff to study the matter, responding to any criticism, or scheduling a matter for further consideration and decision at a later date.

Agendas are available within 24 hours of each meeting via the Clerk's Office, Valleywise Health Medical Center, 2601 East Roosevelt Street, Phoenix, Arizona 85008, Monday through Friday between the hours of 9:00 a.m. and 4:00 p.m. and on the internet at <https://valleywisehealth.org/about/governing-council/>. Accommodations for individuals with disabilities, alternative format materials, sign language interpretation, and assistive listening devices are available upon 72 hours advance notice via the Clerk's Office, Valleywise Health Medical Center, 2601 East Roosevelt Street, Phoenix, Arizona 85008, (602) 344-5177. To the extent possible, additional reasonable accommodations will be made available within the time constraints of the request.

ITEMS MAY BE DISCUSSED IN A DIFFERENT SEQUENCE

General Session, Presentation, Discussion and Action:

1. Welcome and Introductions **30 min**
Valleywise Community Health Centers Governing Council
2. Overview of Valleywise Health's Federally Qualified Health Center Clinics' Mission Statement and Strategic Plan **10 min**
Valleywise Community Health Centers Governing Council
3. Discuss and Review how the Valleywise Community Health Centers Governing Council should focus its work during the next 12-18 months **60 min**
Valleywise Community Health Centers Governing Council
4. Approval of Consent Agenda: **10 min**
Any matter on the Consent Agenda will be removed from the Consent Agenda and discussed as a regular agenda item upon the request of any voting Governing Council member.
 - a. Minutes:
 - i. **Approve** Valleywise Community Health Centers Governing Council meeting minutes dated August 3, 2022
 - b. Contracts:
 - i. **Approve** a new sub-recipient agreement (90-23-014-1) between the Arizona Association of Community Health Centers dba Arizona Alliance for Community Health Centers and the Maricopa County Special Health Care District dba Valleywise Health, for grant funding for facility alteration and renovation at Valleywise Community Health Center-Guadalupe as part of the Federally Qualified Health Center capital assistance program funded through the American Rescue Plan Act (ARPA)
 - ii. **Approve** a new sub-recipient agreement (90-23-013-1) between the Arizona Association of Community Health Centers dba Arizona Alliance for Community Health Centers and the Maricopa County Special Health Care District dba Valleywise Health, for grant funding for facility alteration and renovation at Valleywise Community Health Center-Chandler as part of the Federally Qualified Health Center capital assistance program funded through the American Rescue Plan Act (ARPA)
 - iii. **Acknowledge** amendment #2 to the agreement (MCO-20-009-02) between United Behavioral Health and the Maricopa County Special Health Care District dba Valleywise Health, for the provision of integrated behavioral health services
 - iv. **Acknowledge** an intergovernmental agreement (90-23-033-1) between the Arizona Health Care Cost Containment System (AHCCCS) and the Maricopa County Special Health Care District dba Valleywise Health, to provide matching funds in support of the Targeted Investment 2.0 Program (TIP)
 - v. **Acknowledge** a new agreement (90-22-195-1) between Language Line Services, Inc. and the Maricopa County Special Health Care District dba Valleywise Health, for a statement of work for interpreting services
 - vi. **Acknowledge** a new funds flow agreement (90-23-034-1) between St. Joseph's Hospital and Medical Center and the Maricopa County Special Health Care District dba Valleywise Health, for redistribution of newly generated graduate medical education funding agreement

General Session, Presentation, Discussion and Action, cont.:

4. Approval of Consent Agenda, cont.:

c. Governance:

- i. **Accept** Arizona Department of Economic Security (ADES) Grant Award funding in the amount of \$240,000, for one year, for Expansion of Services provided to medically vulnerable Afghan Refugees
- ii. **Approve** Change in Scope to add additional services to Health Resources and Services Administration Form 5A: Services Provided
 - Add Behavioral Health Services - Substance Use Disorder Services
 - Add Additional Enabling and Supportive Services at Family Resource Centers at the following locations
 - Valleywise Community Health Center-Chandler
 - Valleywise Community Health Center-North Phoenix
 - Valleywise Community Health Center-South Central
 - Valleywise Community Health Center-South Phoenix/Laveen
 - Valleywise Community Health Center-West Maryvale
 - Valleywise Comprehensive Health Center-Peoria
 - Valleywise Comprehensive Health Center-Phoenix
- iii. **Accept** Health Resources and Services Administration Service Area Competition Notice of Award No. 2 H80CS33644-04-00, Including the New Project Period Dates 9/1/2022-3/31/25
- iv. **Approve** Health Resources and Services Administration Service Area Competition Notice of Award No. 2 H80CS33644-04-00 Prorated Budget for Project Period Dates 9/1/2022-3/31/23
- v. **Approve** Health Resources and Services Administration Grant Application No. HRSA-22-152 - Fiscal Year 2022 American Rescue Plan Uniform Data System Patient-Level Submission (ARP-UDS+) Supplemental Funding
- vi. **Accept** Health Resources and Services Administration Notice of Award No. 3 H8FCS41092-01-01 - Fiscal Year 2022 American Rescue Plan Uniform Data System Patient-Level Submission (ARP-UDS+) Supplemental Funding

d. Medical Staff:

- i. INTENTIONALLY LEFT BLANK

End of Consent Agenda

5. Recent meeting reports from the Valleywise Community Health Centers Governing Council's Committees [5 min](#)

- a. Compliance and Quality Committee
Eileen Sullivan, Committee Chair
- b. Executive Committee
Michelle Barker, DHSc., Committee Chair
- c. Finance Committee
Nelly Clotter-Woods, Ph.D., Committee Chair
- d. Strategic Planning and Outreach Committee
Joseph Larios, Committee Chair

General Session, Presentation, Discussion and Action, cont.:

6. Federally Qualified Health Center Clinics Chief Executive Officer's report 5 min
Barbara Harding, Chief Executive Officer, Federally Qualified Health Center Clinics
7. Maricopa County Special Health Care District Board of Directors report 5 min
Mary Rose Garrido Wilcox, Chairman, Maricopa County Special Health Care District Board of Directors
8. Valleywise Health's President and Chief Executive Officer's report 5 min
Steve Purves, President and Chief Executive Officer, Valleywise Health
9. Chairman and Council Member Closing Comments/Announcements 5 min
Valleywise Community Health Centers Governing Council
10. Review Staff Assignments 5 min
Cassandra Santos, Assistant Clerk

Old Business:

April 6, 2022

Provide cross comparison report on how Valleywise Health's Federally Qualified Health Center Clinics compare to others in state, specifically related to patient demographics including race (dependent on Health Resources and Services Administration's release timing)

August 3, 2022

Provide information on Arizona Health Care Cost Containment System (AHCCCS) income level eligibility requirements

Adjourn



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 1.

Welcome
and Introductions
(No Handout)



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 2.

Mission Statement



**Mission Statement of
Valleywise Health's
Federally Qualified Health
Center (FQHC) Clinics:**

Serve the population of
Maricopa County
with excellent, comprehensive
health and wellness in a
culturally respectful
environment.



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 2.

Strategic Plan

August 2020

Valleywise Community Health Center Governing Council

Strategic Plan 2021-2023

Previous Work Sessions

Meeting of the Valleywise Community Health Center Governing Council previously identified various areas of concern and interest:

- Advertising
- Access to Care
- Behavioral Health Integration
- Community Engagement/Outreach
- Coronavirus (COVID-19)
- Diabetes Management
- HIV Testing
- Improved Patient Outcomes
- Influenza Vaccines
- Performance Management (PCP Shortage)
- Social Determinants of Health (SDoH)
- Strategy
- Clinic (FQHC) Transition Plans
- Client/Patient Satisfaction
- Co-Applicant Agreement (revisit)
- Governance and Procedures
- Organizational Culture

Previous Work Sessions

From this session, two priorities were initially identified:

Behavioral Health Integration

- Incorporate VCHCG FQHC Clinic visits
- Educate the VCHCGC about Valleywise Health's behavioral health integration operational philosophy
- Educate the VCHCGC about the state's overall behavioral health system; pertaining to community status gaps and areas of highest need
- Development of a plan associated with staff training, retention, and satisfaction
- Identification of behavioral health navigators
- Explore and discover connections to organizations that were led by and that supported the most vulnerable behavioral health patient populations

Community Engagement/Outreach

- Develop list of potential community organizations to collaborate with on a grass roots level
- Educate the VCHCGC about issues related to vulnerable populations
- Identify specific focus areas of vulnerable populations; potentially via UDS and/or other ways
- Identify measurements of improved patient outcomes
- Explore partnership possibilities with the Vitalyst Foundation
- Educate the VCHCGC about plans for staff resources allocated for future community outreach projects
- Connect with Health Improvement Partnership of Maricopa County (HIPMC) to explore collaboration opportunities

Considerations Sessions

- Monday, August 10, 2020 from 3:30pm – 5:00pm
- VCHCGC Strategic Planning & Outreach Committee members were previously asked to be prepared to discuss:
 - **Situational Assessment** - What major (or moderate) shifts or situations are happening within our healthcare system and/or within the healthcare sector outside of our system (locally, regionally, nationally or globally)? What challenges and opportunities exist that you're aware of? Where's the "low hanging fruit" and where are the barriers to success?
 - **Key Learnings** - As a team and as the FQHC SPO Committee, what do you know/understand today about our healthcare system that you didn't a year ago? As a team and as a system, what worked and what didn't?
 - **Influencing Trends** - What's happening outside our system that might influence what we do and how we do it? Are there changes in the social media space we need to consider? Is artificial intelligence and machine learning something we should better understand? Are the political winds shifting which may change market demographics? Are competitive players entering/leaving the space or altering their service lines?

Situational Assessments

- Political Shifts
 - Election year
 - Public charge
 - Termination of ACA
 - Uncertainty/Divisiveness creates fear
- Coronavirus (COVID-19) Pandemic
 - Long-term impact potential
 - Our patient population at greatest risk
 - Creating joblessness and financial hardship
- Financial Stabilization/Growth
 - Patient retention
 - Keep referrals in-house
 - Sliding fee support
 - Impact of COVID-19 and recovery
- Connection with Community
 - Community partners/groups
 - Cultural competency
 - Disconnected/Not ingrained in the community
- FQHC Differentiation
 - Public still doesn't know what this is or that we have this designation
 - Services available regardless of status, demographics or ability to pay
 - Other reasons FQHC designation is important for patients and community

Key Learnings

- Few people understood what an FQHC meant and why it was important
- Governing Council has evolved and is approaching difficult issues that previously might have been avoided
- Underserved populations continue to grow; now more than ever given COVID-19
- We don't really know what our community will look like two years from now
- We aren't culturally competent as a system and need to determine what that means and how to measure it
- There is wisdom in our communities, but we're disconnected from that wisdom because we're not fully integrated with the community
- We focus on the larger sets of demographics but fail to consider smaller, subsets (formerly incarcerated, etc.) who, as a result, are now more disadvantaged

Influencing Trends

- People are more active in social media spaces resulting in increased community education
- Liberation of black and indigenous communities gaining momentum
- People are polarized on virtually every topic/issue – law enforcement protests, BLM movement, pro or anti masks, Republican vs. Democrat, etc.
- Local community groups and organizations are becoming more important – possibly the result of people isolating at and working from home
- People are overwhelmed (school closure/reopening, vaccines, community spread, financial struggles, etc.)
- People will still need healthcare and we need to focus on providing the best care possible to everyone

FY20-24 Strategic Plan Alignment

The Valleywise Community Health Center Governing Council strategic plan must align with the overall organization's Strategic Plan and areas where this occurred were identified as:

- 1.3 – **Drive organizational diversity and cultural competency through the health care system.**
- 1.4 – **Improve patient satisfaction (and experience)** and improve outcomes and quality of care as defined by current evidence-based best practices.
- 2.1 – Develop relationships with payers and identify value-based purchasing project opportunities to support Valleywise Health's Model of Care design, **increase volumes** and expand integrated behavioral and physical health.
- 2.2 – **Build and maintain strong service lines, as evident by the return on investment**, through national benchmarking, local market insights, trends in treatment modalities and service delivery, branding, emerging technologies and physician leader insights.
- 4.1 – Build a strategic financial plan that the Board of Directors and Valleywise Health Executive Leadership can use to assess market strategy and **make informed decisions for our limited resources**, to accelerate development of risk-bearing competencies with our physician partners, District Medical Group, and identify essential infrastructure.
- 4.3 – Enhance Human Resources delivery model to **improve employee satisfaction and recruitment/retention of talent to support Valleywise Health business strategies** and to successfully enable emerging models of care.
- 5.1 – Communicate and coordinate Valleywise Health public policy and governmental relations positions and activities, effectively engage with key representatives of U.S., State and local government, **essential advocacy organizations and the community**.
- 5.2 – **Identify strategic community partners and develop a Valleywise Health community care model to improve population health.**
- 5.3 – **Raise community understanding and positive visibility of Valleywise Health through comprehensive re-branding and image initiatives, and through highly coordinated strategic relationship development outreach.**

Strategic Plan Theme

The following strategic pillars were built from the output of several meetings as highlighted in previous slides. While represented as individual priorities, they are inarguably and intrinsically connected. One pillar cannot attain true success unless all are successful. To achieve financial stability or growth, we must improve patient volume. To improve patient volume we must engage our community. And, to successfully engage our community, we must be culturally competent.

But this strategy and the priorities within it are not blind to the growing challenges of health equity in our community. For years, we have discussed social determinants of health, the impact on our community and the areas where we might effectively influence change. Health equity, as defined by the Robert Wood Johnson Foundation, is defined as:

“Health equity means that everyone has a fair and just opportunity to be as healthy as possible. This requires removing obstacles to health such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care.”

Like social determinants of health, health equity is an enormous challenge with components outside the scope of what Valleywise Health can address directly, and we cannot expect or intend to resolve them, in whole or in part, in the short term or without the united support of others. Still, the pillars in this strategy serve as a starting point for Valleywise Health as we begin to actively and intentionally address these issues.

Cultural Competence

Overview

Maricopa County is home to broad and diverse populations. While these populations may differ based on nationality, ethnicity, religious and/or political affiliation and other common variables, “Cultural Competence” requires deeper consideration to understand behaviors, concerns, decision-making processes, etc. Cultural Competence requires a more robust understanding of nuances based on those common variables but must also make room for sub-sets within them.

Operating Plan Alignment

- 1.3 Drive organizational diversity and cultural competency throughout the health care system.
- 4.3 Enhance the Human Resources delivery model to improve employee satisfaction, and recruitment/retention of talent to support Valleywise Health business strategies and to successfully enable emerging models of care.

Strategic Considerations

- Culture based colleague development and training
- Community based surveys and assessments
- Cultural representation on committees/councils
- Expansion of health navigators where appropriate and feasible

Key Measurements

- Identify key population groups including those with health inequities and determine priority groups/efforts among them
- Achieve 100% participation in colleague culture awareness education programs
- Increase YoY patient volume and patient satisfaction each by 1% YoY through 2024

Community Engagement

Overview

As the community's health care system, it's important that we actively seek to be part of the fabric of that community. As such, we must work in partnership with key community groups and organizations and leverage those relationships to connect with, support, educate and engage with the various audiences in our community including those who are considered most vulnerable and/or difficult to reach (former inmates, etc.).

Strategic Considerations

- Identify and connect with key community groups
- Offer free classes to support community residents (CPR, Stop the Bleed, etc.)
- Regularly leverage locations for community-based needs (food distribution, backpack drives, book fairs, partner-based events, etc.)

Operating Plan Alignment

- 5.1 Communicate and coordinate Valleywise Health to essential advocacy organizations and the community.
- 5.2 Identify strategic community partners and support improvements to population health.
- 5.3 Raise community understanding and positive visibility of Valleywise Health through coordinated strategic relationship development outreach.

Key Measurements

- Develop work plan and establish community-based partnerships with "directly impacted, directly led" vulnerable patient organizations to guide engagement opportunities
- Complete YoY comparative analysis for CY2015-202 based on UDS by January 2022
- Create map of culturally diverse populations within 5 miles of health center locations by 2022
- Drive increases in engagement and partnership among culturally diverse community agencies by 1% YoY
- Track the number of cultural practices adopted that assist in better serving the most vulnerable patient populations

Patient Volume Growth

Overview

Patient volume growth and retention is necessary for driving improved community health and organizational sustainability. This growth and retention is the sum of various efforts which include patient acquisition, referrals within the system, community engagement, recognition as a trusted resource, and more.

Strategic Considerations

- Patient satisfaction focused training
- New patient acquisition marketing/communications
- Referral retention program
- Community health/education/support events

Operating Plan Alignment

- 1.4 Improve patient experience and satisfaction.
- 2.1 Develop relationships to support increased volumes.
- 5.3 Raise community understanding and positive visibility of Valleywise Health.

Key Measurements

- Increase aggregate patient volume by 1% YoY
- Increase Patient Satisfaction Score by 1% YoY through 2024

Financial Sustainability

Overview

While our mission is based on providing exceptional care without exception, every patient every time a fundamental rule of business states, “no margin, no mission.” The strength of our operation and our ability to fulfill our mission rests solidly on our ability to continue operating as a solvent, viable and sustainable organization.

Operating Plan Alignment

- 2.2 Build and maintain strong service lines, as evident by the return on investment, through national benchmarking, local market insights, trends in treatment modalities and service delivery, branding, emerging technologies and physician leader insights.
- 4.1 Build a strategic financial plan that the Board of Directors and Valleywise Health Executive Leadership can use to assess market strategy and make informed decisions for our limited resources, to accelerate development of risk-bearing competencies with our physician partners, District Medical Group, and identify essential infrastructure.

Strategic Considerations

- Actively monitor financial contribution
- Evaluate opportunities to grow revenue and/or reduce cost/expenses
- Support patient growth initiatives

Key Measurements

- Optimize health center operational performance to deliver positive increase to patient visits of a minimum 1% YoY
- Regularly review financial reports to identify areas of opportunity



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 3.

Governing Council's
Focus
(No Handout)



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.

Consent Agenda



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.a.i.

Minutes:
August 3, 2022

Minutes

**Valleywise Community Health Centers Governing Council
Valleywise Health Medical Center
August 3, 2022
6:00 p.m.**

DRAFT

Members Present: Michelle Barker, DHSc, Chairman - *participated remotely*
Scott Jacobson, Vice Chairman - *participated remotely*
Nelly Clotter-Woods, Ph.D., Treasurer - *participated remotely*
Salina Imam, Member - *participated remotely*
Joseph Larios, Member - *participated remotely*
Liz McCarty, Member - *participated remotely*
Daniel Messick, Member - *participated remotely*
Eileen Sullivan, Member - *participated remotely*

Members Absent: Ryan Winkle, Member

Non-Voting Members Absent: Mary Rose Garrido Wilcox, Maricopa County Special Health Care District Board of Directors

Others/Guest Presenters: Barbara Harding, Chief Executive Officer, Federally Qualified Health Center Clinics - *participated remotely*
Steve Purves, President & Chief Executive Officer, Valleywise Health - *participated remotely*
Claire Agnew, Chief Financial Officer - *participated remotely*
Renee Clarke, Senior Vice President, Managed Care - *participated remotely*
Ijana Harris, Assistant General Counsel - *participated remotely*
Melanie Talbot, Chief Governance Officer - *participated remotely*

Recorded by: Cassandra Santos, Assistant Clerk - *participated remotely*

Call to Order

Chairman Barker called the meeting to order at 6:01 p.m.

Roll Call

Ms. Talbot called roll. Following roll call, it was noted that six of the nine voting members of the Valleywise Community Health Centers Governing Council were present, which represented a quorum. Mr. Larios and Ms. Sullivan arrived after roll call.

For the benefit of all participants, Ms. Talbot announced the Governing Council members participating remotely.

NOTE: Mr. Larios joined the meeting at 6:02 p.m.

Call to the Public

Chairman Baker called for public comment.

**Valleywise Community Health Centers Governing Council
Meeting Minutes – General Session – August 3, 2022**

General Session, Presentation, Discussion and Action:

1. Approval of Consent Agenda:
 - a. Minutes:
 - i. Approve Valleywise Community Health Centers Governing Council meeting minutes dated July 6, 2022
 - b. Contracts:
 - i. INTENTIONALLY LEFT BLANK
 - c. Governance:
 - i. Approve Renewal of the Mileage and Transportation Reimbursement Policy - 89101 F
 - ii. Approve Change in Scope of Service: add hours at Valleywise Community Health Center-Mesa, effective August 6, 2022
 - iii. Approve Change in Scope of Service: add hours at Valleywise Community Health Center-West Maryvale, effective August 6, 2022
 - iv. Acknowledge Valleywise Health's Federally Qualified Health Center Clinics' Locations, Services, and Hours of Operation
 - v. Approve Registration Fee, Airfare, Lodging, Meal & Incidentals Per Diem, not to exceed rates allowable under applicable Maricopa County Special Health Care District Practices or Policies for Scott Jacobson to attend the National Association of Community Health Centers (NACHC) Community Health Institute (CHI) & EXPO conference August 28, 2022 through August 30, 2022, in Chicago, Illinois
 - d. Medical Staff:
 - i. Acknowledge the Federally Qualified Health Centers Medical Staff and Advanced Practice Clinician/Allied Health Professional Staff Credentials

NOTE: Ms. Sullivan joined the meeting at 6:06 p.m.

MOTION: Ms. McCarty moved to approve the consent agenda. Vice Chairman Jacobson seconded.

VOTE: 8 Ayes: Chairman Barker, Vice Chairman Jacobson, Dr. Clotter-Woods, Ms. Imam, Mr. Larios, Ms. McCarty, Mr. Messick, Ms. Sullivan
0 Nays
1 Absent: Mr. Winkle
Motion passed.

**Valleywise Community Health Centers Governing Council
Meeting Minutes – General Session – August 3, 2022**

General Session, Presentation, Discussion and Action, cont.:

2. Presentation on the Public Health Emergency End and Potential Impact to Arizona Health Care Cost Containment System (AHCCCS) Members

Ms. Clarke presented information on the impending expiration of the Public Health Emergency (PHE); a federal declaration set forth March 2020 due to COVID-19. During the PHE, health care coverage was required to continue for all medical assistance programs, even if a member's eligibility changed.

She explained that the United States Department of Health and Human Services (HHS) had recently extended the declaration through October, 2022. The expiration would require Medicaid programs, such as Arizona Health Care Cost Containment System (AHCCCS), to resume regular enrollment and operational procedures which were suspended since 2020.

Ms. Clarke stated that approximately 500,000 members were identified for AHCCCS coverage renewal once the expiration occurred. Although 75% of renewals did not require updated documentation from members, it was critical the remaining 25% respond to requests for additional information.

She said AHCCCS had up to 12 months from the expiration to initiate a renewal for the identified members. During that time, AHCCCS would not cancel or reduce a member's coverage without first requesting updated information. Renewals would be divided out equally within a nine month time span to appropriately reach identified members. Individuals eventually losing eligibility would fall into one of two categories; potentially factually ineligible or non-compliant to requests for information.

An online toolkit was posted on the AHCCCS website to prepare community members for the impending expiration. The toolkit included a list of frequently asked questions (FAQs), information about insurance plans, links to update member contact information, and other essential educational materials. A member awareness flyer regarding the eligible renewal process was distributed to AHCCCS members. Information was also circulated to providers and insurance companies to share with patients.

To ensure members did not experience gaps in coverage, Ms. Clarke expressed the importance of members proactively updating contact information with AHCCCS. Other outreach initiatives were carried out by AHCCCS to ensure contact information was current and accurate.

Ms. Clarke explained that loss of eligibility would negatively impact Valleywise Health patients and overall health care system. A Valleywise Health communication and outreach team was assembled, internally, to strategically monitor responses regarding requests for information, contact updates and the questions about alternate coverage options. Financial counselors would be educated to assist patients during the renewal process.

Of the 500,000 individuals identified for renewal, Chairman Barker asked how many were estimated to lose health care coverage.

Ms. Clarke said that AHCCCS had not shared statistics regarding that number. Outside agencies publicly reported projections that an estimated 125,000 individuals were likely to lose coverage, but it was still uncertain. Staff would continue to engage targeted and blanket outreach messaging to Valleywise Health patients.

Chairman Barker acknowledged her research indicated that many patients were not even aware that they carried an AHCCCS insurance plan.

Ms. Imam asked what the AHCCCS eligibility requirements were, specifically related to income levels.

She acknowledged there was uncertainty amongst refugee communities she worked closely with.

Once obtained, Ms. Clarke would provide that requested information to the Governing Council.

**Valleywise Community Health Centers Governing Council
Meeting Minutes – General Session – August 3, 2022**

General Session, Presentation, Discussion and Action, cont.:

- 2. Presentation on the Public Health Emergency End and Potential Impact to Arizona Health Care Cost Containment System (AHCCCS) Members, cont.

Dr. Clotter-Woods asked about the composition of Valleywise Health’s communication and outreach team. She asked whether the team consisted of enough staff members prepared to field the influx of calls and questions.

Ms. Clarke said the leadership team continued to work on a plan to prepare for the expiration and renewal process. Initiatives were in place to ease the transition for patients and staff and multiple departments would become educated in order to assist.

Chairman Barker asked to clarify whether AHCCCS had up to 12 or nine months to initiate renewals.

Ms. Clarke said AHCCCS had up to 12 months to complete renewal initiations. However, their plan was to complete the process within nine.

MOTION: Vice Chairman Jacobson moved to recess general session and convene in executive session at 6:22 p.m. Mr. Larios seconded.

VOTE: 8 Ayes: Chairman Barker, Vice Chairman Jacobson, Dr. Clotter-Woods, Ms. Imam, Mr. Larios, Ms. McCarty, Mr. Messick, Ms. Sullivan
0 Nays
1 Absent: Mr. Winkle
Motion passed.

General Session, Presentation, Discussion and Action:

NOTE: Mr. Larios disconnected from the meeting at 6:45 p.m.

Chairman Barker reconvened general session at 7:02 p.m.

- 3. Discussion and Action on the performance evaluation of Barbara Harding, Chief Executive Officer, Federally Qualified Health Center Clinics, for fiscal year 2022

MOTION: Chairman Barker moved to rate the performance of Barbara Harding, Chief Executive Officer, Federally Qualified Health Centers Clinics, for fiscal year 2022, as exceeds expectations. Ms. McCarty seconded.

Vice Chairman Jacobson applauded Ms. Harding’s performance, particularly given challenges presented by the pandemic and the opening of new clinics. He expressed gratitude for her support of his ongoing endeavors connected to Valleywise Community Health Center-McDowell. She noted her significant level of professionalism and insight.

Ms. McCarty commented she worked with Ms. Harding on numerous patient related projects during the fiscal year (FY). She stated that Ms. Harding was compassionate, timely, and professional during the process. She participated on two different committees within the year and attributed significant growth of the committee experience to Ms. Harding. She noted that because committee members were able to obtain clear knowledge of their role as member, they became more invested and engaged in their oversight of the clinics.

**Valleywise Community Health Centers Governing Council
Meeting Minutes – General Session – August 3, 2022**

General Session, Presentation, Discussion and Action, cont.:

3. Discussion and Action on the performance evaluation of Barbara Harding, Chief Executive Officer, Federally Qualified Health Center Clinics, for fiscal year 2022, cont.

Dr. Clotter-Woods agreed with previous comments adding that Ms. Harding was result oriented, extremely compassionate, and wonderful to work with.

Ms. Imam echoed the sentiments of others and added that Ms. Harding showed great support of her work within the refugee community.

Mr. Purves highlighted various accomplishments of Ms. Harding, mentioning her as a Federally Qualified Health Center (FQHC) subject matter expert.

He explained that while operating within a complex health care system, she complied with Health Resources and Services Administration (HRSA) regulations, serviced the community, and was obedient to the mission, vision and values. She exhibited loyalty, trust, support, communication and transparency as part of the senior leadership team.

Ms. Harding expressed her pleasure in serving the community and the organization particularly during the pandemic. She acknowledged staff for their continued support and praised the Governing Council for working as a team toward a common goal.

VOTE: 7 Ayes: Chairman Barker, Vice Chairman Jacobson, Dr. Clotter-Woods, Ms. Imam, Ms. McCarty, Mr. Messick, Ms. Sullivan

0 Nays

2 Absent: Mr. Winkle, Mr. Larios

Motion passed.

4. Discuss and Review Federally Qualified Health Centers Clinics operational dashboard

Ms. Harding presented the FQHC clinics operational dashboard for June 2022 and fiscal year to date (FYTD). She explained the challenges associated with opening new clinics and transitioning to new ones, especially during the pandemic.

Valleywise Community Health Centers and Valleywise Comprehensive Health Centers maintained a positive visits variance. Overall, the FQHC clinics achieved a positive variance in visits compared to budget.

Ms. Harding noted that behavioral health services continued to maintain a significantly high positive variance regarding visits compared to budget. She highlighted dental clinic visits, which also had a positive variance for visits.

She provided an update about Uniform Data System (UDS) Quality Metrics, noting many metrics showed great improvement over time. In the near future, she would provide a report on how Valleywise Health FQHCs compared to others within the state and nationwide.

Ms. Harding elaborated on body mass index (BMI) screening, noting that changes were made in the way data collection was recorded. Various teams were established to ensure accurate data collection and improve the metric.

She credited Dr. Smarik Snyder, FQHC Medical Director, for her leadership which attributed to consistent improvement of cervical cancer screenings.

**Valleywise Community Health Centers Governing Council
Meeting Minutes – General Session – August 3, 2022**

General Session, Presentation, Discussion and Action, cont.:

4. Discuss and Review Federally Qualified Health Centers Clinics operational dashboard, cont.

Ms. Harding acknowledged current challenges related to childhood immunizations due to a modification in how data was captured. The Centers for Medicare and Medicaid Services (CMS) recently changed the logic for the childhood immunization status, which affected how patients met the measure. She mentioned the measure may not be captured appropriately for the calendar year (CY) as an internal solution was not yet determined.

Ms. Harding shared specific details about other metrics, including controlling high blood pressure, controlling diabetes, ischemic vascular disease (IVD), screening for clinical depression and follow-up.

She included information about tobacco use screening and cessation, breast cancer screening, human immunodeficiency virus (HIV) screening, weight assessment and counseling for nutrition and physical activity for children and adolescents, and statin therapy for prevention and treatment of cardiovascular disease.

Chairman Barker acknowledged that although some areas did not meet benchmark, she was impressed with their progress overtime, considering the significant decline of in-person visits during the pandemic.

5. Recent meeting reports from the Valleywise Community Health Centers Governing Council's committees
- a. Compliance and Quality Committee
Eileen Sullivan, Committee Chair
 - b. Executive Committee
Michelle Barker, DHSc., Committee Chair
 - c. Finance Committee
Nelly Clotter-Woods, Ph.D., Committee Chair
 - d. Strategic Planning and Outreach Committee
Joseph Larios, Committee Chair

Ms. Sullivan stated the Compliance and Quality Committee had not recently met but would meet the following week.

Chairman Barker reported that the Executive Committee met and discussed Governing Council roles and responsibilities, attendance, and the September 2022 Governing Council meeting. She spoke about the unexcused absence policy and encouraged members to maintain good attendance.

Dr. Clotter-Woods explained that due to the lack of discussion content, the Finance Committee had not recently met but would reconvene September 2022.

Chairman Barker commented the Strategic Planning and Outreach Committee had not recently met, therefore there was nothing to report.

**Valleywise Community Health Centers Governing Council
Meeting Minutes – General Session – August 3, 2022**

General Session, Presentation, Discussion and Action, cont.:

6. Federally Qualified Health Center Clinics Chief Executive Officer's report

Ms. Harding explained that the 988 dialing code was designated as a national suicide and crisis lifeline and maternal mental health hotline. Similar to 911 in the event of an emergency, the 988 dialing code became effective July, 2022 and would provide care, encouragement, support, and referrals to those in crisis.

She reported on the 2022 Arizona Alliance for Community Health Centers (AACHC) conference she recently attended. Topics of discussion included workforce initiatives, health informatics, advocacy and community engagement, value based care (VBC), and reimbursement rates. Justice, equity, diversity and inclusion were also topics discussed.

Ms. Harding gave an update on gun violence statistics noting that gun violence became the nationwide leading cause of death of children and adolescents in 2021.

7. Maricopa County Special Health Care District Board of Directors report

This item was not discussed.

8. Valleywise Health's President and Chief Executive Officer's report

Chairman Barker congratulated Mr. Purves for being newly elected to the American Hospital Association (AHA) Board of Trustees for a three-year term, beginning January 2023.

Mr. Purves gave a systemwide update which included information about pandemic recovery efforts, workforce initiatives, and provider relief fund distribution. He spoke about the financial impact of the pandemic and the organization's ongoing service to underserved and vulnerable communities.

He discussed current initiatives of the AHA, which included aspects related to the anchor mission of healthcare, supplemental funding for safety net hospitals, and urban hospital sustainability.

Mr. Purves gave a brief update on Valleywise Health Foundation outreach and fundraising efforts.

Vice Chairman Jacobson asked how federal aid programs and Valleywise Health would be affected considering the current topic reproductive health services.

Mr. Purves stated that with many social and political issues circling about nationwide, Valleywise Health's stance was always from a patient health care standpoint. He described scenarios of emergency reproductive health care and explained that Valleywise Health strived to provide exceptional care to every patient, every time. He also spoke about the Emergency Medical Treatment and Labor Act (EMTALA) which ensured public access to emergency services regardless of ability to pay.

Chairman Barker asked for an update on the monkeypox virus and its potential effect on the organization and within the community.

Mr. Purves spoke about current nationwide vaccination efforts and various modes of virus transmission. He drew parallels to news coverage of monkeypox to initial reporting about the HIV and acquired immune deficiency syndrome (AIDS) epidemic.

Ms. Harding added that over 70 confirmed monkeypox virus cases were currently reported statewide. She elaborated about a recent meeting she facilitated with Maricopa County Department of Public Health (MCDPH), which focused on a vaccination pilot program and other actions to combat the outbreak.

**Valleywise Community Health Centers Governing Council
Meeting Minutes – General Session – August 3, 2022**

General Session, Presentation, Discussion and Action, cont.:

9. Chairman and Council Member Closing Comments/Announcements

Chairman Barker reminded members that the September, 2022 Governing Council meeting would be in-person depending on the number of members willing to participate. She asked members to let Ms. Talbot know their preference.

10. Review Staff Assignments

Ms. Talbot reviewed staff assignments and follow-up stemming from the meeting.

She recapped old business from April, 2022 regarding how Valleywise Health's FQHC Clinics compare to others, noting the information was dependent on HRSA's published release of that data. Old business from July, 2022, regarding revisiting the Governing Council's roles and responsibilities, was considered satisfied.

Adjourn

MOTION: Vice Chairman Jacobson moved to adjourn the August 3, 2022 Valleywise Community Health Centers Governing Council meeting. Dr. Clotter-Woods seconded.

VOTE: 7 Ayes: Chairman Barker, Vice Chairman Jacobson, Dr. Clotter-Woods, Ms. Imam, Ms. McCarty, Mr. Messick, Ms. Sullivan

0 Nays

2 Absent: Mr. Larios, Mr. Winkle

Motion passed.

Meeting adjourned at 7:53 p.m.

Cassandra Santos,
Assistant Clerk



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.b.i.

Contracts:
90-23-014-1



Office of the Sr Vice President & CEO FQHC Clinics
2525 East Roosevelt Street • Phoenix • AZ • 85008

DATE: September 7, 2022

TO: Valleywise Community Health Centers Governing Council

FROM: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Srvcs & CEO FQHC Clinics

SUBJECT: Maricopa County and AACHC:
Improving Access to Health Care

In partnership with the Arizona Alliance for Community Health Centers (AACHC), Maricopa County has awarded Valleywise Health for capital improvements and renovations that aim to improve access to services for residents with low income, who are medically underserved or who may be uninsured. In addition to Valleywise Health, four other Federally Qualified Health Centers (FQHC) were awarded funding.

Maricopa County's support for the FQHC capital projects is federally funded through the American Rescue Plan Act (ARPA), enacted to provide programs and services to help people, families and businesses recover from the effects of the pandemic. These projects will help prepare Maricopa County meet current and future public health crises, as well as daily health care needs.

The AACHC is the Primary Care Association (PCA) for the state of Arizona. It will be responsible for administering the grant funds.

The purpose of this funding opportunity is to provide capital assistance for the purchase of equipment for the upgrade and renovation at our existing Valleywise Community Health Center-Guadalupe.

On June 16, 2022, staff received a Sub Recipient Agreement amounting to \$1.3 million over four years. The approved application provides funds to be utilized for facility alteration/renovation. The funding request is to be utilized for construction necessities, which consist of:

- 1) Construction Necessities: Construction will consist of roof replacement, interior and exterior paint, sewer vent and domestic water piping replacement, asbestos inspection and remediation, new drop ceiling, fire sprinklers and alarms, environmental services (EVS) closet upgrade, upgrades to electrical equipment, insulation and duct replacement, millwork, bathroom upgrades, security and door hardware upgrades, lobby remodel, and design and permitting.
- 2) Signage: Funds will be used to pay for interior, exterior and monument signage.
- 3) Landscaping: funds will be used to replace and update exterior landscaping

It is anticipated that additional capital funding will be made available in the future.

Staff are requesting approval of the Sub-Recipient Agreement number MCDPHCAP2 for Maricopa County Special Health Care District.

Melanie Talbot

From: Compliance 360 <msgsystem@usmail.compliance360.com>
Sent: Monday, August 1, 2022 7:07 PM
To: Melanie Talbot
Subject: Contract Approval Request: AACHC Sub-Recipient Agreement - Facility Renovation - Guadalupe CHC AACHC (Arizona Alliance for Community Health Centers)

CAUTION: External Email. This Email originated outside of Valleywise Health. THINK BEFORE YOU CLICK. It could be a phishing email.

Do not click links or open attachments unless you recognize the sender and know the content is safe.

Message Information

From [Purves, Steve](#)

To [Talbot, Melanie](#);

Subject Contract Approval Request: AACHC Sub-Recipient Agreement - Facility Renovation - Guadalupe CHC AACHC (Arizona Alliance for Community Health Centers)

Additional Information Indicate whether you approve or reject by clicking the Approve or Reject button below.

Approve/Reject Contract

[Click here](#) to approve or reject the Contract.

Attachments

Name	Description	Type	Current File / URL
RFBA		File	 RFBA - Guadalupe.pdf
OIG - AACHC 2022		File	 OIG - Arizona Alliance for Community Health Centers 2022.pdf
SAM - AACHC 2022		File	 SAM - Arizona Alliance for Community Health Centers 2022.pdf
Sub-Recipient Agreement - pending BOARD signature		File	 AACHC - Valleywise Sub Recipient Agreement - Guadalupe 90-23-014 rev2.pdf

Contract Information

Division Contracts Division

Folder Contracts \ Grants

Status Pending Approval

Title AACHC Sub-Recipient Agreement - Facility Renovation - Guadalupe CHC

Contract Identifier Board - New Contract

Contract Number 90-23-014-1

Primary Responsible Party Tymczyna, Katherine

Departments GRANTS ADMINISTRATION

Product/Service Description AACHC Sub-Recipient Agreement - Facility Renovation - Guadalupe CHC

Action/Background Approve a new Sub-Recipient Agreement between Arizona Association of Community Health Centers dba Arizona Alliance for Community Health Centers (AACHC) and Maricopa County Special Health Care District dba Valleywise Health for funding for facility alteration and renovation at the Valleywise Community Health Center (CHC) in Guadalupe, Arizona. AACHC has been selected by the Maricopa County Department of Public Health (MCDPH) to accept and review applications, administer grants, and distribute funding for the Maricopa County Health Center/Federally Qualified Health Center Capital Assistance Program, which is funded under the American Rescue Plan Act. Valleywise Health has been selected as a sub-recipient under this program. Valleywise Health will use funding to make upgrades and improvements to our Valleywise Community Health Center in Chandler and will consist of the cost of equipment, construction necessities, signage, and landscaping. The funding is 100% which includes the labor and equipment costs.

Total funds available to Valleywise Health during the budget period of June 1, 2022 through September 30, 2026 are \$1,266,443.00.

This Sub-Recipient Agreement is effective on June 1, 2022 and expires on September 30, 2026 unless terminated by written notice at least thirty (30) days prior and must include a detailed explanation of reasons for termination. The Sub-Recipient Agreement may be renewed by a written amendment two (2) times for a period of six (6) months each, provided however, that Valleywise Health is in full compliance with all terms and conditions of this Agreement.

This grant agreement is sponsored by Dr. Michael White, EVP and Chief Clinical Officer.

Evaluation Process The Contractor was determined to meet the requirements of the requesting department and Valleywise Health. Procurement has been satisfied pursuant to HS-102B(2) of the Procurement Code in that any Valleywise Health compliance with the terms and conditions of a grant, gift or bequest is exempt from the solicitation requirements of the Procurement Code.

Category Other

Effective Date 6/1/2022

Term End Date 9/30/2026

Annual Value \$0.00

Expense/Revenue Revenue

Budgeted Travel Type No

Procurement Number

Primary Vendor AACHC (Arizona Alliance for Community Health Centers)

Responses

Member Name	Status	Comments
Pardo, Laela N.	Approved	Reviewed and approve.

Joiner, Jennifer L.	Approved
Harding, Barbara J.	Approved
Landas, Lito S.	Approved
White, Michael	Approved
Agnew, Claire F.	Approved
Purves, Steve A.	Approved
Talbot, Melanie L.	Current
Harris, Ijana M.	Approved



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.b.ii.

Contracts:
(90-23-013-1)



Office of the Sr Vice President & CEO FQHC Clinics
2525 East Roosevelt Street • Phoenix • AZ • 85008

DATE: September 7, 2022

TO: Valleywise Community Health Centers Governing Council

FROM: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Svcs & CEO FQHC Clinics

SUBJECT: Maricopa County and AACHC:
Improving Access to Health Care

In partnership with the Arizona Alliance for Community Health Centers (AACHC), Maricopa County has awarded Valleywise Health for capital improvements and renovations that aim to improve access to services for residents with low income, who are medically underserved or who may be uninsured. In addition to Valleywise Health, four other Federally Qualified Health Centers (FQHC) were awarded funding.

Maricopa County's support for the FQHC capital projects is federally funded through the American Rescue Plan Act (ARPA), enacted to provide programs and services to help people, families and businesses recover from the effects of the pandemic. These projects will help prepare Maricopa County meet current and future public health crises, as well as daily health care needs.

The AACHC is the Primary Care Association (PCA) for the state of Arizona. It will be responsible for administering the grant funds.

The purpose of this funding opportunity is to provide capital assistance for the purchase of equipment for the upgrade and renovation at our existing Valleywise Community Health Center-Chandler.

On June 16, 2022, staff received a Sub Recipient Agreement amounting to \$3,727,551 over four years. The approved application provides funds to be utilized for facility alteration/renovation. The funding request is to be utilized for construction necessities, which consist of:

- 1) Construction Necessities: Construction will consist of renovation to the X-ray and dental suites, pharmacy expansion and renovation, complete restroom renovation, interior and exterior paint, asbestos examination and remediation, replacing water source heat pumps, exhaust fans and roof replacement, new drop ceiling, fire sprinklers and alarms, upgrades to electrical equipment, insulation, new lighting and controls, millwork, sink replacement, security and door hardware upgrades, and design and permitting.
 - 2) Signage: Funds will be used to pay for interior, exterior and monument signage.
 - 3) Landscaping: funds will be used to replace and update exterior landscaping
-

It is anticipated that additional capital funding will be made available in the future.

Staff are requesting approval of the Sub-Recipient Agreement number MCDPHCAP2 for Maricopa County Special Health Care District.

Melanie Talbot

From: Compliance 360 <msgsystem@usmail.compliance360.com>
Sent: Thursday, July 28, 2022 3:58 PM
To: Melanie Talbot
Subject: Contract Approval Request: AACHC Sub-Recipient Agreement - Facility Renovation - Chandler CHC AACHC (Arizona Alliance for Community Health Centers)

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Message Information

From [Purves, Steve](#)
To [Talbot, Melanie](#);

Subject Contract Approval Request: AACHC Sub-Recipient Agreement - Facility Renovation - Chandler CHC AACHC (Arizona Alliance for Community Health Centers)

Additional Information Indicate whether you approve or reject by clicking the Approve or Reject button below.

Approve/Reject Contract

[Click here](#) to approve or reject the Contract.

Attachments

Name	Description	Type	Current File / URL
SAM - AACHC 2022		File	 SAM - Arizona Alliance for Community Health Centers 2022.pdf
OIG - AACHC 2022		File	 OIG - Arizona Alliance for Community Health Centers 2022.pdf
RFBA		File	 RFBA - AACHC Chandler.pdf
Sub-Recipient Agreement - pending Board signature		File	 Valleywise 2 (Chandler) - Capital Grant Sub Recipients Agreement.pdf

Contract Information

Division Contracts Division
Folder Contracts \ Grants
Status Pending Approval
Title AACHC Sub-Recipient Agreement - Facility Renovation - Chandler CHC
Contract Identifier Board - New Contract
Contract Number 90-23-013-1

Primary Responsible Party Tymczyna, Katherine
 Departments GRANTS ADMINISTRATION
 Product/Service Description AACHC Sub-Recipient Agreement - Facility Renovation - Chandler CHC
 Action/Background Approve a new Sub-Recipient Agreement between Arizona Association of Community Health Centers dba Arizona Alliance for Community Health Centers (AACHC) and Maricopa County Special Health Care District dba Valleywise Health for funding for facility alteration and renovation at the Valleywise Community Health Center (CHC) in Chandler, Arizona. AACHC has been selected by the Maricopa County Department of Public Health (MCDPH) to accept and review applications, administer grants, and distribute funding for the Maricopa County Health Center/Federally Qualified Health Center Capital Assistance Program, which is funded under the American Rescue Plan Act. Valleywise Health has been selected as a sub-recipient under this program. Valleywise Health will use funding to make upgrades and improvements to our Valleywise Community Health Center in Chandler and will consist of the cost of equipment, construction necessities, signage, and landscaping. The funding is 100% which includes the labor and equipment costs.

Total funds available to Valleywise Health during the budget period of June 1, 2022 through September 30, 2026 are \$3,727,551.00.

This Sub-Recipient Agreement is effective on June 1, 2022 and expires on September 30, 2026 unless terminated by written notice at least thirty (30) days prior and must include a detailed explanation of reasons for termination. The Sub-Recipient Agreement may be renewed by a written amendment two (2) times for a period of six (6) months each, provided however, that Valleywise Health is in full compliance with all terms and conditions of this Agreement.

This grant agreement is sponsored by Dr. Michael White, EVP and Chief Clinical Officer.

Evaluation Process The Contractor was determined to meet the requirements of the requesting department and Valleywise Health. Procurement has been satisfied pursuant to HS-102B(2) of the Procurement Code in that any Valleywise Health compliance with the terms and conditions of a grant, gift or bequest is exempt from the solicitation requirements of the Procurement Code.

Category Other

Effective Date 6/1/2022

Term End Date 9/30/2026

Annual Value \$0.00

Expense/Revenue Revenue

Budgeted Travel Type No

Procurement Number

Primary Vendor AACHC (Arizona Alliance for Community Health Centers)

Responses

Member Name	Status	Comments
Pardo, Laela N.	Current	

Joiner, Jennifer L.	Approved
Harding, Barbara J.	Approved
Landas, Lito S.	Approved
White, Michael	Approved
Agnew, Claire F.	Approved
Purves, Steve A.	Approved
Talbot, Melanie L.	Current
Harris, Ijana M.	Approved



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.b.iii.

Contracts:
(MCO-20-009-02)

Melanie Talbot

From: Compliance 360 <msgsystem@usmail.compliance360.com>
Sent: Tuesday, August 9, 2022 12:52 PM
To: Melanie Talbot
Subject: Contract Approval Request: United Behavioral Health Professional Amendment 2 United Behavioral Health, Inc.

CAUTION: External Email. This Email originated outside of Valleywise Health. THINK BEFORE YOU CLICK. It could be a phishing email.

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Message Information

From [Purves, Steve](#)
To [Talbot, Melanie](#);
Subject Contract Approval Request: United Behavioral Health Professional Amendment 2 United Behavioral Health, Inc.
Additional Information Indicate whether you approve or reject by clicking the Approve or Reject button below.

Approve/Reject Contract

[Click here](#) to approve or reject the Contract.

Contract Information

Division Contracts Division
Folder Contracts \ Managed Care/Revenue
Status Pending Approval
Title United Behavioral Health Professional Amendment 2

Contract Identifier
Contract Number MCO-20-009-02
Primary Responsible Party Tucker, Collee K.
Departments
Product/Service Description Behavioral Health

Action/Background Approve a new Amendment (MCO-20-009-02) between United Behavioral Health and Maricopa County Special Health Care District dba Valleywise Health, for the provision of integrated behavioral healthcare services.

Evaluation Process This Amendment is between United Behavioral Health and Maricopa County Special Health Care District dba Valleywise Health. This Amendment will update terms of the Agreement to expand services allowed to be provided to patients within the Integrated Behavioral Health scope of business under this agreement.

Category

Effective Date 9/1/2022

Term End Date

Annual Value \$0.00

Expense/Revenue

Budgeted Travel Type

Procurement Number

Primary Vendor United Behavioral Health, Inc.

Responses

Member Name	Status	Comments
Tucker, Collee K.	Approved	
Clarke, Renee R.	Approved	
Demos, Martin C.	Approved	
Agnew, Claire F.	Approved	
Purves, Steve A.	Approved	
Talbot, Melanie L.	Current	



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.b.iv.

Contracts:
(90-23-033-1)

Melanie Talbot

From: Compliance 360 <msgsystem@usmail.compliance360.com>
Sent: Tuesday, August 9, 2022 5:20 PM
To: Melanie Talbot
Subject: Contract Approval Request: IGA - Targeted Investment 2.0 Program (TIP) AHCCCS

CAUTION: External Email. This Email originated outside of Valleywise Health. THINK BEFORE YOU CLICK. It could be a phishing email.

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Message Information

From [Purves, Steve](#)
To [Talbot, Melanie](#);
Subject Contract Approval Request: IGA - Targeted Investment 2.0 Program (TIP) AHCCCS
Additional Information Indicate whether you approve or reject by clicking the Approve or Reject button below.

Approve/Reject Contract

[Click here](#) to approve or reject the Contract.

Attachments

Name	Description	Type	Current File / URL
(For Review) MCSHCD Valleywise-AHCCCS TIP2.0 IGA-20220805.pdf		File	 MCSHCD Valleywise-AHCCCS TIP2.0 IGA-20220805.pdf

Contract Information

Division Contracts Division
Folder Contracts \ Services - Consulting/Auditing & Other
Status Pending Approval
Title IGA - Targeted Investment 2.0 Program (TIP)
Contract Identifier Board - New Contract
Contract Number 90-23-033-1
Primary Responsible Party Pardo, Laela N.
Departments
Product/Service Description IGA - Targeted Investment 2.0 Program (TIP)
Action/Background Approve an Intergovernmental Agreement ("IGA") with the Arizona Health Care Cost Containment System ("AHCCCS") to provide matching funds in support of the Targeted Investment 2.0 Program ("TIP"). This agreement

allows Valleywise Health to contribute to the Non-Federal Share of delivery system reform incentive payments through the Targeted Investment 2.0 Program. This Program permits AHCCCS to direct its contracted managed care organizations to provide financial incentives to eligible Medicaid providers who meet certain benchmarks for integrating and coordinating physical and behavioral health care for Medicaid beneficiaries, as delineated in the Special Terms and Conditions of the Demonstration. Valleywise Health's match of \$5,000,000 will be used to permit a more advantageous bundled Behavioral Health rate for services Valleywise Health provides. The term of this agreement is effective when signed by both parties and continues through the later of conclusion of: (1) any payment reconciliations required by federal or State law, the State Plan, or the Demonstration applicable to the Targeted Investment Program, Targeted Investment Payments, and/or related capitation payments or (2) audits of Targeted Investment Program, Targeted Investment Payments, and related capitation payments as required by State or federal law.

The purpose of this IGA is to set forth the procedures under which Valleywise Health will, at its discretion and contingent upon CMS approval, transfer public funds for use as the Non-Federal Share of the portion of the capitation payments made by AHCCCS to MCOs in support of the Targeted Investment 2.0 Program.

This new IGA is sponsored by Claire Agnew, EVP & Chief Financial Officer.

Evaluation Process

Category IGA

Effective Date

Term End Date

Annual Value \$5,000,000.00

Expense/Revenue Expense

Budgeted Travel Type

Procurement Number

Primary Vendor AHCCCS

Responses

Member Name	Status	Comments
Melton, Christopher C.	Approved	
Demos, Martin C.	Approved	
Agnew, Claire F.	Approved	
Purves, Steve A.	Approved	
Talbot, Melanie L.	Current	



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.b.v.

Contracts:
(90-22-195-1)

Melanie Talbot

From: Compliance 360 <msgsystem@usmail.compliance360.com>
Sent: Tuesday, August 9, 2022 8:33 AM
To: Melanie Talbot
Subject: Contract Approval Request: Statement of Work for Phone, Direct Response, and InSight Video Interpreting Language Line Services, Inc. ("LanguageLine")

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Message Information

From [Purves, Steve](#)
To [Talbot, Melanie](#);
Subject Contract Approval Request: Statement of Work for Phone, Direct Response, and InSight Video Interpreting Language Line Services, Inc. ("LanguageLine")
Additional Information Indicate whether you approve or reject by clicking the Approve or Reject button below.

Approve/Reject Contract

[Click here](#) to approve or reject the Contract.

Attachments

Name	Description	Type	Current File / URL
90-22-195-1 (unsigned).pdf		File	 90-22-195-1 (unsigned).pdf
OIG Language Line 2022.pdf		File	 OIG Language Line 2022.pdf
SAM Language Line 2022.pdf		File	 SAM Language Line 2022.pdf

Contract Information

Division Contracts Division
Folder Contracts \ Group Purchasing Organization (GPO) - Services
Status Pending Approval
Title Statement of Work for Phone, Direct Response, and InSight Video Interpreting
Contract Identifier Board - New Contract
Contract Number 90-22-195-1
Primary Responsible Party Pardo, Laela N.
Departments Language Services

Product/Service Statement of Work for Phone, Direct Response, and InSight Video
Description Interpreting

Action/Background Approve a new agreement between Language Line Services, Inc. ("LanguageLine") and Maricopa County Special Health Care District dba Valleywise Health for a Statement of Work (SOW) covering the LanguageLine Phone, Direct Response, and InSight Video Interpreting services for the Language department. This SOW defines pricing and additional terms for the phone and video interpretation services that are governed by our current Master Agreement. This SOW is effective upon signatures and will continue unless terminated with a ninety (90) day notice for any reason. This SOW is accessing GPO pricing and has an anticipated annual expense of \$2,166,437.30 which is budgeted for operational expenditures by the Language Services department. This agreement is sponsored by Dr. Michael White, EVP & Chief Clinical Officer.

Evaluation Process The Contractor was determined to meet the requirements of the requesting department and Valleywise Health. Procurement has been satisfied pursuant to HS-102(B)(3) of the Procurement Code in that any agreements with professional association memberships and medical research projects are exempt from the solicitation requirements of the Procurement Code.

Category GPO

Effective Date

Term End Date

Annual Value \$2,166,437.30

Expense/Revenue Expense

Budgeted Travel Type Yes

Procurement Number

Primary Vendor Language Line Services, Inc. ("LanguageLine")

Responses

Member Name	Status	Comments
Pardo, Laela N.	Approved	Reviewed and approve.
Martinez, Martha E.	Approved	
Wynn, Diane J.	Approved	
Beardsley, Sherrie L.	Approved	
Garcia, Crystal D.	Approved	
Stotler, Sherry A.	Approved	
White, Michael	Approved	
Agnew, Claire F.	Approved	
Purves, Steve A.	Approved	
Talbot, Melanie L.	Current	
Demos, Martin C.	Approved	



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.b.vi.

Contracts:
(90-23-034-1)

Melanie Talbot

From: Compliance 360 <msgsystem@usmail.compliance360.com>
Sent: Tuesday, August 9, 2022 5:20 PM
To: Melanie Talbot
Subject: Contract Approval Request: Settlement Agreement St. Joseph's Hospital & Medical Center

CAUTION: External Email. This Email originated outside of Valleywise Health. THINK BEFORE YOU CLICK. It could be a phishing email.

Do not click links or open attachments unless you recognize the sender and know the content is safe.

Message Information

From [Purves, Steve](#)
To [Talbot, Melanie](#);
Subject Contract Approval Request: Settlement Agreement St. Joseph's Hospital & Medical Center
Additional Information Indicate whether you approve or reject by clicking the Approve or Reject button below.

Approve/Reject Contract

[Click here](#) to approve or reject the Contract.

Attachments

Name	Description	Type	Current File / URL
90-23-034-1 (unsigned).pdf		File	 90-23-034-1 (unsigned).pdf
OIG St. Joseph's 2022.pdf		File	 OIG St. Joseph's 2022.pdf
SAM St. Joseph's 2022.pdf		File	 SAM St. Joseph's 2022.pdf

Contract Information

Division Contracts Division
Folder Contracts \ Services - Consulting/Auditing & Other
Status Pending Approval
Title Settlement Agreement
Contract Identifier Board - New Contract
Contract Number 90-23-034-1
Primary Responsible Party Pardo, Laela N.
Departments Reimbursement
Product/Service Description Settlement Agreement

Action/Background Approve a new Funds Flow Agreement between St. Joseph's Hospital and Medical Center (St. Joseph's) and Maricopa County Special Health Care District dba Valleywise Health for Redistribution of Newly Generated GME Funding Agreement. Valleywise Health and St. Joseph's jointly participate in Graduate Medical Education (GME) and Indirect Medical Education (IME), and on an annual basis agree to form a Medicare affiliated group for the purposes of sharing Medicare FTE caps which results in an increase to the level of GME funding received by both parties. As Valleywise Health is transferring a number of GME/IMEs to St. Joseph's , St. Joseph's will receive a higher GME funding. Therefore this funds flow agreement will outline the process of redistribution of GME funds from St. Joseph's to Valleywise Health in the amount of \$2,123,584.00. This agreement is effective upon last date of signature.

This Agreement is sponsored by Claire Agnew, EVP & Chief Financial Officer.

Evaluation Process The Contractor was determined to meet the requirements of the requesting department and Valleywise Health. Procurement has been satisfied pursuant to HS-102(B)(1) of the Procurement Code in that contracts between Valleywise Health and other political subdivisions, cooperative purchasing agreements with governmental entities or other governments are exempt from the solicitation requirements of the Procurement Code.

Category Other

Effective Date

Term End Date

Annual Value \$2,123,584.00

Expense/Revenue Revenue

Budgeted Travel Type

Procurement Number

Primary Vendor St. Joseph's Hospital & Medical Center

Responses

Member Name	Status	Comments
Melton, Christopher C.	Approved	Reviewed and aporove
Fowler, Pamela S.	Approved	
Demos, Martin C.	Approved	
White, Michael	Approved	
Agnew, Claire F.	Approved	
Purves, Steve A.	Approved	
Talbot, Melanie L.	Current	



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.c.i.

Governance:
Arizona Department of
Economic Security Grant Award

Category	Response												
Name of funding opportunity	Afghan Refugee Competition I Practicum												
Name of person submitting opportunity	Cindy Morrison, Sr. Grants Program Manager												
Sustainability required? If yes, provide details.	Yes <input type="radio"/> No <input checked="" type="radio"/> Details:												
Indirect rate or return on investment outcome (completed by Grants)	Yes <input checked="" type="radio"/> No <input type="radio"/> Details: 25% Indirect Rate												
Name of funder	Department of Economic Security (DES)												
Application deadline													
Proposed amount requesting	\$240,000												
Purpose and aims of funding	Expanding the network/internal cross-training in a centralized curriculum to be able to provide services to medically vulnerable Afghan refugees.												
Areas of focus	General Health Literacy, Mental Health and Domestic violence support and treatment.												
Budget (How will the funds be used)	<p>Are items in the approved capital budget? Yes <input type="radio"/> No <input checked="" type="radio"/></p> <p>Are personnel expenses included in the budget? Yes <input checked="" type="radio"/> No <input type="radio"/></p> <p>New hires? Yes <input checked="" type="radio"/> No <input type="radio"/></p> <p>Offsetting revenue for current employees? Yes <input checked="" type="radio"/> No <input type="radio"/></p> <p>Provide a description of the main expenses covered under this grant.</p> <p>Offset Salary/Benefits Cultural Health Navigators and an LCSW CHN cell phones and related monthly expenses, laptops, program materials, and hotel vouchers for eligible patients.</p>												
Link to grant opportunity or include the Request for Grant Application													
Length of program (i.e. 1 year, 2 years)	1 year												
Other notes to be considered by the Grants Advisory Committee:	This is a non-competitive grant. Valleywise was approached and asked to submit a Practicum and a scope of work to provide services that support the new Afghan arrivals.												
Key stakeholders reviewed:	<table border="0"> <tr> <td><input checked="" type="checkbox"/> Ambulatory</td> <td><input type="checkbox"/> IT</td> </tr> <tr> <td><input type="checkbox"/> Behavioral Health</td> <td><input type="checkbox"/> Marketing</td> </tr> <tr> <td><input type="checkbox"/> Biomed</td> <td><input type="checkbox"/> Nursing</td> </tr> <tr> <td><input type="checkbox"/> Clinic Manager</td> <td><input type="checkbox"/> Research</td> </tr> <tr> <td><input type="checkbox"/> Facilities</td> <td><input type="checkbox"/> VHF</td> </tr> <tr> <td><input type="checkbox"/> Family Learning Center</td> <td><input checked="" type="checkbox"/> Other Dr. Crista Johnson</td> </tr> </table>	<input checked="" type="checkbox"/> Ambulatory	<input type="checkbox"/> IT	<input type="checkbox"/> Behavioral Health	<input type="checkbox"/> Marketing	<input type="checkbox"/> Biomed	<input type="checkbox"/> Nursing	<input type="checkbox"/> Clinic Manager	<input type="checkbox"/> Research	<input type="checkbox"/> Facilities	<input type="checkbox"/> VHF	<input type="checkbox"/> Family Learning Center	<input checked="" type="checkbox"/> Other Dr. Crista Johnson
<input checked="" type="checkbox"/> Ambulatory	<input type="checkbox"/> IT												
<input type="checkbox"/> Behavioral Health	<input type="checkbox"/> Marketing												
<input type="checkbox"/> Biomed	<input type="checkbox"/> Nursing												
<input type="checkbox"/> Clinic Manager	<input type="checkbox"/> Research												
<input type="checkbox"/> Facilities	<input type="checkbox"/> VHF												
<input type="checkbox"/> Family Learning Center	<input checked="" type="checkbox"/> Other Dr. Crista Johnson												



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.c.ii.

Governance:
Change in Scope -
Additional Services



Office of the Senior Vice President & CEO FQHC Clinics
2601 East Roosevelt Street • Phoenix • AZ • 85008

Date: September 7, 2022

To: Valleywise Community Health Centers Governing Council

From: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Services & CEO FQHC Clinics

Subj: Change in Scope (CIS) to Add Additional Services to Form 5A:
Services Provided

Health Centers are required by the Health Services and Resources Administration (HRSA) to provide a set of primary health care services as recorded on Form 5A: Services Provided. Health Centers may also provide additional health services beyond those required as appropriate to meet the needs of the population served.

Staff is requesting approval to submit a Change in Scope to add the following Additional Services to Form 5A: Services Provided:

- Add Behavioral Health Services - Substance Use Disorder Services for the screening, diagnosis, and treatment services for substance use disorders, including medication-assisted treatment (MAT).
- Add Additional Enabling and Supportive Services for services that support access to non-medical, social, educational, and other related services, including chronic disease management for adults. This includes services provided at Family Resource Centers at the following locations:
 - Valleywise Community Health Center – Chandler
 - Valleywise Community Health Center – North Phoenix
 - Valleywise Community Health Center – South Central
 - Valleywise Community Health Center – South Phoenix/Laveen
 - Valleywise Community Health Center – West Maryvale
 - Valleywise Comprehensive Health Center – Peoria
 - Valleywise Comprehensive Health Center – Phoenix



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.c.iii.

Governance:

Health Resources and Services
Administration Notice of Award -
No. 2 H80CS33644-04-00



Office of the Senior Vice President & CEO FQHC Clinics
2601 East Roosevelt Street • Phoenix • AZ • 85008

Date: September 7, 2022

To: Valleywise Community Health Centers Governing Council

From: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Services & CEO FQHC Clinics

Subj: Health Resources and Services Administration Service Area
Competition Notice of Award No. 2 H80CS33644-04-00,
Including the New Project Period Dates 9/1/2022-3/31/2025

Staff is requesting that the Governing Council accept the Health Resources and Services Administration (HRSA) Service Area Competition (SAC) Notice of Award No. 2 H80CS33644-04-00, including new project period dates 9/1/2022-3/31/2025.

The HRSA SAC Notice of Award No. 2 H80CS33644-04-00 was received on July 27, 2022 for the FY 2022 SAC Application approved by the Governing Council on March 2, 2022. The funding opportunity maintains full FQHC status and supports personnel at Valleywise Health Family Resource Centers.

September 7, 2022

Overview of Health Resources & Services Administration(HRSA) Service Area Competition Notice of Award No. 2 H80CS33644-04-00, Including New Project Period Dates

Barbara Harding, SVP Ambulatory Services & CEO FQHC Clinics

Overview of HRSA Service Area Competition Notice of Award No. 2 H80CS33644-04-00

- Notice of Award received: 07/27/2022
- Project Period: 09/01/2022 – 03/31/2025
- Retention of full FQHC status
 - Continue to receive 330 grants funds - \$650,000/year
 - Funding will support personnel at Family Resource Centers
- Ending the HIV Epidemic-Primary Care HIV Prevention (PCHP) supplemental funding will become part of SAC
 - Funding to be determined and continue to fund personnel to support HIV prevention services
- Meet SAC Patient Commitment:
 - 85,683 patients for 279,306 visits



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.c.iv.

Governance:

Health Resources and Services
Administration Notice of Award -
No. 2 H80CS33644-04-00
Prorated Budget



Office of the Senior Vice President & CEO FQHC Clinics
2601 East Roosevelt Street • Phoenix • AZ • 85008

Date: September 7, 2022

To: Valleywise Community Health Centers Governing Council

From: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Services & CEO FQHC Clinics

Subj: Health Resources and Services Administration Service Area
Competition Notice of Award No. 2 H80CS33644-04-00
Prorated Budget for Project Period Dates 9/1/2022-3/31/2023

When staff received Notice of Award No. 2 H80CS33644-04-00 in July 2022 that HRSA approved our Service Area Competition (SAC) Application, we were notified that our project period will change from renewing each September to renewing each April. The annual project periods for this new SAC award cycle are:

- Year 1 – 9/1/2022 to 3/31/2023
- Year 2 – 4/1/2023 to 3/31/2024
- Year 3 – 4/1/2024 to 3/31/2025

HRSA also notified in the Notice of Award No. 2 H80CS33644-04-00 that a third year of FY 2020 Ending the HIV Epidemic-Primary Care HIV Prevention (PCHP) supplemental funding is being provided to align with the new project period beginning April 1, 2023. PCHP supplemental funding will be included as part of the annualized SAC funding beginning April 1, 2023.

We were asked to submit the following prorated budget for Year 1 to reflect the change in the project period dates and include the amount HRSA provided for a third year of FY 2020 PCHP funding.

Prorated Budget for Project Period Dates 9/1/2022 – 3/31/2023	Amount
Year 1 Service Area Competition Program funding	\$379,167
A third year of FY 2020 PCHP funding	\$31,025
Prorated Budget Period Total	\$410,192



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 1.c.v.

Governance:

Health Resources and Services
Administration Grant Application
No. HRSA-22-152



Office of the Senior Vice President & CEO FQHC Clinics
2601 East Roosevelt Street • Phoenix • AZ • 85008

Date: September 7, 2022

To: Valleywise Community Health Centers Governing Council

From: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Services & CEO FQHC Clinics

Subj: Health Resources and Services Administration Grant
Application #HRSA-22-152 American Rescue Plan Uniform
Data System Patient-Level Submission (ARP-UDS+)
Supplemental Funding

On April 20, 2022, HRSA made funds totaling \$82.3 million available to American Rescue Plan Act-funded health centers nationwide to support the Uniform Data System (UDS) Modernization Initiative. The UDS Modernization Initiative requires health centers to report de-identified patient-level data for select Tables on the UDS Report beginning in Calendar Year 2023.

Grant Application #HRSA-22-052 American Rescue Plan Uniform Data System Patient-Level Submission (ARP-UDS+) provided one-time supplemental funding to support the Uniform Data System (UDS) Modernization Initiative. Total: \$60,000.00

Staff is requesting that the Governing Council approve the HRSA Grant Application #HRSA-22-152 ARP-UDS+ supplemental award for personnel time and data analytics support toward high-quality, patient-level UDS data submissions.



Application Submitted to HRSA

Submitted to HRSA

**Organization: Maricopa County Special Health Care District,
Phoenix, Arizona**

Grants.gov Tracking Number: N/A

EHB Application Number: 204276

Grant Number: 1 H8FCS41092-01-00

Funding Opportunity Number: HRSA-22-152

Received Date:

Table Of Contents

- 1. Application for Federal Assistance (SF-424)**
- 2. Project Abstract Summary**
- 3. Project/Performance Site Location(s)**
- 4. Project Narrative**
- 5. SF-424A: Budget Information - Non-Construction Programs**
- 6. Budget Narrative**
- 7. SF-LLL Disclosure of Lobbying Activities**
- 8. Funding Request**
- 9. UDS+ Activities List**
- 10. Other ARP Activities List**
- 11. Equipment List**

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Application for Federal Assistance SF-424

OMB Approval No. 4040-0004
Expiration Date 8/31/2016

* 1. Type of Submission <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application		* 2. Type of Application <input type="checkbox"/> New <input type="checkbox"/> Continuation <input checked="" type="checkbox"/> Revision		* If Revision, select appropriate letter(s): <input type="text"/> * Other (Specify) <input type="text"/>
--	--	--	--	---

* 3. Date Received: <input type="text"/>	4. Applicant Identifier: <input type="text"/>
--	---

* 5.a Federal Entity Identifier: Application #:204276Grants.Gov # <input type="text"/>	5.b Federal Award Identifier: <input type="text"/> H8FCS41092
--	---

* 6. Date Received by State: <input type="text"/>	7. State Application Identifier: <input type="text"/>
---	---

8. Applicant Information: * a. Legal Name <input type="text"/> Maricopa County Special Health Care District	
* b. Employer/Taxpayer Identification Number (EIN/TIN): <input type="text"/> 86-0830701	* c. Organizational UEI: <input type="text"/> J2RHHVGRH11

d. Address: * Street1: <input type="text"/> 2601 E. ROOSEVELT ST. Street2: <input type="text"/> * City: <input type="text"/> PHOENIX County: <input type="text"/> Maricopa * State: <input type="text"/> AZ Province: <input type="text"/> * Country: <input type="text"/> US: United States * Zip / Postal Code: <input type="text"/> 85008-4973	
--	--

e. Organization Unit: Department Name: <input type="text"/> Division Name: <input type="text"/>	
--	--

f. Name and contact information of person to be contacted on matters involving this application:			
Prefix:	<input type="text"/>	* First Name:	<input type="text"/> Barbara
Middle Name: Middle Name:	<input type="text"/> J		
Last Name:	<input type="text"/> Harding		
Suffix:	<input type="text"/>		
Title:	<input type="text"/>		
Organizational Affiliation:	<input type="text"/>		
* Telephone Number:	<input type="text"/> (602) 344-1129	Fax Number:	<input type="text"/> (602) 344-0937
* Email:	<input type="text"/> Barbara.Harding@valleywisehealth.org		

9. Type of Applicant 1: <input checked="" type="checkbox"/> D: Special District Govern Type of Applicant 2: <input type="text"/> Type of Applicant 3: <input type="text"/> * Other (specify): <input type="text"/>	
--	--

* 10. Name of Federal Agency: <input type="text"/> N/A
--

11. Catalog of Federal Domestic Assistance Number: <input type="text"/> 93.224 CFDA Title: <input type="text"/> Community Health Center

* 12. Funding Opportunity Number: <input type="text"/> HRSA-22-152 * Title: <input type="text"/> Fiscal Year 2022 ARP-U

13. Competition Identification Number:

8867

Title:

Fiscal Year 2022
ARP-UDS+ for H8F

Areas Affected by Project (Cities, Counties, States, etc.):

See Attachment

* 15. Descriptive Title of Applicant's Project:

Health Center Cluster

Project Description:

See Attachment

16. Congressional Districts Of:

* a. Applicant AZ-07

* b. Program/Project AZ-07

Additional Program/Project Congressional Districts:

See Attachment

17. Proposed Project:

* a. Start Date: 4/1/2021

* b. End Date: 3/31/2023

18. Estimated Funding (\$):

* a. Federal \$60,000.00

* b. Applicant \$0.00

* c. State \$0.00

* d. Local \$0.00

* e. Other \$0.00

* f. Program Income \$0.00

* g. TOTAL \$60,000.00

* 19. Is Application Subject to Review By State Under Executive Order 12372 Process?

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

* 20. Is the Applicant Delinquent Of Any Federal Debt(If "Yes", provide explanation in attachment.)

Yes No

21. *By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)

I Agree

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix:

Middle Name:

* Last Name:

Suffix:

* Title:

* Telephone Number:

* Email:

* Signature of Authorized Representative:

* First Name:

Fax Number:

* Date Signed:

Project Abstract Summary

OMB Approval No. 4040-0019

Expiration Date 2/28/2022

This Project Abstract Summary form must be submitted or the application will be considered incomplete. Ensure the Project Abstract field succinctly describes the project in plain language that the public can understand and use without the full proposal. Use 4,000 characters or less. Do not include personally identifiable, sensitive or proprietary information. Refer to Agency instructions for any additional Project Abstract field requirements. If the application is funded, your project abstract information (as submitted) will be made available to public websites and/or databases including USAspending.gov.

Funding Opportunity Number

HRSA-22-152

CFDA(s)

93.224

Applicant Name

Maricopa County Special Health Care District

Descriptive Title of Applicant's Project

Health Center Cluster

Project Abstract

H8FCS41092-01-00



[Skip to Main Content](#)

Project/Performance Site Location(s)

OMB Approval No. 4040-0010

Expiration Date 9/30/2016

Project/Performance Site Primary Location

Organization Name:

* Street1:

Street2:

* City:

County:

* State: Province:

* Country * ZIP / Postal Code:

UEI:

Project/ Performance Site Congressional District:

Intentionally left blank

SF-424A: BUDGET INFORMATION - Non-Construction Programs

OMB Approval No. 4040-0004

Expiration Date 8/31/2016

SECTION A - BUDGET SUMMARY						
Grant Program Function or Activity	Catalog of Federal Domestic Assistance Number	Estimated Unobligated Funds		New or Revised Budget		
		Federal	Non-Federal	Federal	Non-Federal	Total
Community Health Centers	93.224	\$0.00	\$0.00	\$60,000.00	\$0.00	\$60,000.00
Total		\$0.00	\$0.00	\$60,000.00	\$0.00	\$60,000.00

SECTION B - BUDGET CATEGORIES			
Object Class Categories	Federal	Non-Federal	Total
a. Personnel	\$37296.00	\$0.00	\$37296.00
b. Fringe Benefits	\$10704.00	\$0.00	\$10704.00
c. Travel	\$0.00	\$0.00	\$0.00
d. Equipment	\$0.00	\$0.00	\$0.00
e. Supplies	\$0.00	\$0.00	\$0.00
f. Contractual	\$0.00	\$0.00	\$0.00
g. Construction	\$0.00	\$0.00	\$0.00
h. Other	\$0.00	\$0.00	\$0.00
i. Total Direct Charges (sum of a-h)	\$48000.00	\$0.00	\$48000.00
j. Indirect Charges	\$12000.00	\$0.00	\$12000.00
k. TOTALS (sum of i and j)	\$60000.00	\$0.00	\$60000.00

SECTION C - NON-FEDERAL RESOURCES				
Grant Program Function or Activity	Applicant	State	Other Sources	TOTALS
Community Health Centers	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00

SECTION D - FORECASTED CASH NEEDS					
	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Federal	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Non-Federal	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

SECTION E - FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT

Grant Program	FUTURE FUNDING PERIODS (YEARS)			
	First	Second	Third	Fourth
Community Health Centers	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL	\$0.00	\$0.00	\$0.00	\$0.00

SECTION F - OTHER BUDGET INFORMATION

Direct Charges	No information added.
Indirect Charges	No information added.
Remarks	No information added.

Budget Narrative and Personnel Justification Table - Valleywise Health
H8F UDS Project

Object class category with line item justification	Federal	Non-federal
Personnel		
Information Technology Staff	\$ 37,296.00	\$ -
Total Personnel	\$ 37,296.00	\$ -
Fringe Benefits @ 28.7%		
FICA&MHI @ 7.65%	\$ 2,853.14	\$ -
Health Insurance	\$ 3,205.13	\$ -
Dental	\$ 77.70	\$ -
Retirement - RP Employer expense @ 12.03%	\$ 4,486.71	\$ -
ASRS - Long term disability @ 0.14%	\$ 52.21	\$ -
Other ERE	\$ 29.11	\$ -
Total Fringe Benefits	\$ 10,704.00	\$ -
Total Direct Charges	\$ 48,000.00	\$ -
Indirect Costs @ 25%	\$ 12,000.00	\$ -
Total Indirect Charges	\$ 12,000.00	\$ -
Total of Direct and Indirect	\$ 60,000.00	\$ -

Personnel Justification Table					
Position title	Name	Base salary	Hours	FTE	Federal amount requested
Information Technology Specialist, pay band BID-III	TBD	\$ 99,840.00	777	0.373558	\$ 37,296.00

An existing IT specialist will be assigned to work 777 hours between August 1, 2022 and March 31, 2023 to: 1) decode the current EPIC reports which are aggregate rolling data from the beginning of the calendar year, 2) make an action plan to code for discreet monthly reports with the help of the discovered code, and 3) code reports for as many of the 13 metrics as possible. The thirteen metrics are: BMI, Cervical cancer screening, childhood immunization, colorectal screening, controlling blood pressure, diabetes A1c, IVD aspirin use, clinical depression screening, tobacco use, weight assessment for youth, statin therapy, breast cancer screening, and HIV screening.

DISCLOSURE OF LOBBYING ACTIVITIES

OMB Approval No. 0348-0046

Expiration Date 12/31/2013

Complete this form to disclose lobbying activities pursuant to 31 U.S.C.1352

1. * Type of Federal Action:

- a. contract
- b. grant
- c. cooperative agreement
- d. loan
- e. loan guarantee
- f. loan insurance

2. * Status of Federal Action:

- a. bid/offer/application
- b. initial award
- c. post-award

3. * Report Type:

- a. initial filing
- b. material change

For Material Change

Year

Quarter

Date of Last Report

4. Name and Address of Reporting Entity:

Prime SubAwardee Tier If Known:

*Name

*Street 1

Street 2

* City State

* Zip Congressional District, if known:

5. If Reporting Entity in No.4 is Subawardee, Enter Name and Address of Prime:

6. * Federal Department/Agency:

7. * Federal Program Name/Description:

CFDA Number, if applicable:

8. Federal Action Number, if known:

9. Award Amount, if known:

10. a. Name and Address of Lobbying Registrant:

Prefix * First Name

Middle Name

* Last Name

Suffix

* Street 1

* Street 2

* City State

* Zip

b. Individual Performing Services (including address if different from No. 10a)

Prefix * First Name

Middle Name

* Last Name

Suffix

* Street 1

Street 2

* City State

* Zip

11. Information requested through this form is authorized by title 31 U.S.C. section 1352. This disclosure of lobbying activities is a material representation of fact upon which reliance was placed by the tier above when the transaction was made or entered into. This disclosure is required pursuant to 31 U.S.C. 1352. This information will be reported to the Congress semi-annually and will be available for public inspection. Any person who fails to file the required disclosure shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

* Signature:

* Name Prefix:

* First Name

Middle Name

* Last Name

Harding

Suffix

Title:

Telephone No.: (602) 344-1129

Date: 5/24/2022

Federal Use Only:

Authorized for Local Reproduction
Standard Form - LLL

 **Funding Request**

▼ **00204276: Maricopa County Special Health Care District**

Due Date: 05/27/2022 (Due In: 3 Days)

Announcement Number: HRSA-22-152

Announcement Name: Fiscal Year 2022 ARP-UDS+ for H8F awardees

Application Type: Revision (Supplemental)

Application Deadline: 05/27/2022

▼ **Resources** [↗](#)

As of 05/24/2022 04:24:51 PM

OMB Number: 0915-0285 OMB Expiration Date: 3/31/2023

Funding Request

Do you request ARP-UDS+ supplemental funding to support only UDS+ reporting?

Yes
 No

Note: If YES is selected, you will complete the UDS+ Activities list.

Do you request ARP-UDS+ supplemental funding to conduct only other ARP activities?

Yes
 No

Note: If YES is selected, you will complete the Other ARP Activities list.

Do you request ARP-UDS+ supplemental funding to support both UDS+ reporting and other ARP activities?

Yes
 No

Note: If YES is selected, you will complete both the UDS+ Activities list and the Other ARP Activities list.

UDS+ Activities List

00204276: Maricopa County Special Health Care District

Due Date: 05/27/2022 (Due In: 3 Days)

Announcement Number: HRSA-22-152

Announcement Name: Fiscal Year 2022 ARP-UDS+ for H8F awardees

Application Type: Revision (Supplemental)

Application Deadline: 05/27/2022

Resources [↗](#)

As of 05/24/2022 04:24:58 PM

OMB Number: 0915-0285 OMB Expiration Date: 3/31/2023

Improve Health Information Technology (Health IT)

Reporting: Improve data quality, aggregation, and analytic capacity to better facilitate UDS+ reporting.	<input checked="" type="checkbox"/> Yes
Data Integration: Develop data warehousing capabilities to integrate clinical, financial, and/or operational data.	<input type="checkbox"/> Yes
Workflow Design: Develop or modify operational workflows to systematically collect data on social risk factors and other barriers that influence patients' health outcomes and receipt of health care.	<input type="checkbox"/> Yes
Data Collection: Enhance data collection on structural, process, and outcome measures most meaningful to patients.	<input checked="" type="checkbox"/> Yes
FHIR: Develop or modify clinical and operational workflows to implement new health IT, Fast Healthcare Interoperability Resources (FHIR), and UDS+ reporting.	<input type="checkbox"/> Yes
Interoperability Standards: Enhance EHR interoperability and health information exchange with FHIR in order to improve UDS+ reporting and align with national interoperability standards.	<input type="checkbox"/> Yes
EHR Interoperability: Enhance documentation and interoperability of information from patient encounters.	<input type="checkbox"/> Yes
Data Storage: Improve data storage and accessibility through new or expanded server capacity.	<input type="checkbox"/> Yes
Internet Efficiency: Update Internet systems to enhance efficiency (e.g., fiber optics lines, increased Internet bandwidth, new routers).	<input type="checkbox"/> Yes
External Data Sites: Increase connectivity to external data recovery sites that host health centers' health IT systems.	<input type="checkbox"/> Yes
Software: Purchase or upgrade Office of the National Coordinator for Health Information Technology (ONC)-certified technology, including electronic health records (EHRs).	<input type="checkbox"/> Yes
Hardware: Purchase laptop computers, portable devices (e.g., tablets), kiosks, and modular workstation adaptations to improve patient services and engagement, and increase the efficiency and/or quality of patient data retention to improve clinical outcomes.	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes

Recruiting and/or Training Staff

Data Training: Provide staff and/or provider training to support enhanced clinical data entry and extraction.	<input type="checkbox"/> Yes
Software Training: Train providers and staff to implement and optimize use of FHIR, and UDS+ enhancements and equipment.	<input type="checkbox"/> Yes
Workflow Design: Develop or modify clinical and operational workflows to enable improved collection and utilization of clinical quality data.	<input type="checkbox"/> Yes
Staffing: Increase FTE for internal individuals or hire and/or contract external individuals experienced in patient-level data collection and analysis to produce test files for UDS+ reporting.	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes
Other: Provide details	<input type="checkbox"/> Yes

 **Other ARP Activities List**

▼ **00204276: Maricopa County Special Health Care District**

Due Date: 05/27/2022 (Due In: 3 Days)

Announcement Number: HRSA-22-152

Announcement Name: Fiscal Year 2022 ARP-UDS+ for H8F awardees

Application Type: Revision (Supplemental)

Application Deadline: 05/27/2022

▼ **Resources** [↗](#)

As of 05/24/2022 04:25:05 PM

OMB Number: 0915-0285 OMB Expiration Date: 3/31/2023



Alert:

This form is not applicable to you as you have not selected Yes for ARP-UDS+ supplemental funding to conduct other ARP activities in the Funding Request Form.

Equipment List

▼ 00204276: Maricopa County Special Health Care District

Due Date: 05/27/2022 (Due In: 3 Days)

Announcement Number: HRSA-22-152

Announcement Name: Fiscal Year 2022 ARP-UDS+
for H8F awardees

Application Type: Revision (Supplemental)

Application Deadline: 05/27/2022

▼ Resources [↗](#)

As of 05/24/2022 04:25:13 PM

OMB Number: 0915-0285 OMB Expiration Date: 3/31/2023

List of Equipment

Type	Description	Unit Price	Quantity	Total Price
------	-------------	------------	----------	-------------

No equipment added.



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.c.vi.

Governance:

Health Resources and Services
Administration Notice of Award
No.3 H8FCS41092-01-01



Office of the Senior Vice President & CEO FQHC Clinics
2601 East Roosevelt Street • Phoenix • AZ • 85008

Date: September 7, 2022

To: Valleywise Community Health Centers Governing Council

From: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Services & CEO FQHC Clinics

Subj: Health Resources and Services Administration Notice of Award
No. 3 H8FCS41092-01-01 – FY 2022 American Rescue Plan
Uniform Data System Patient-Level Submission (ARP-UDS+)
Supplemental Funding

Staff is requesting that the Governing Council accept the HRSA Notice of Award No. 3 H8FCS41092-01-01 - FY 2022 American Rescue Plan Uniform Data System Patient-Level Submission (ARP-UDS+) supplemental funding. Total: \$65,500.00

HRSA awarded more than what was available to apply for as outlined in the Grant Application #HRSA-152-22. Total: \$60,000.00

September 7, 2022

Health Resources & Services
Administration (HRSA) Notice of
Award No. 3 H8FCS41092-01-
01 FY 2022 American Rescue
Plan Uniform Data System
Patient-Level Submission (ARP-
UDS+) Supplemental Funding

Barbara Harding, Senior VP Ambulatory Services
& CEO FQHC Clinics

HRSA FY 2022 ARP-UDS+ Grant Summary

Grant Name	Grant Number	Funded Amount	Budgeted Period	End Date
FY 2022 American Rescue Plan Uniform Data System Patient-Level Submission (ARP-UDS+) Supplemental Funding	3 H8FCS41092-01-01	\$65,500	08/01/22 - 03/31/22	3/31/22

FY 2022 ARP-UDS+ Supplemental Funding will support the UDS Modernization Initiative requiring health centers to replace existing patient-oriented Tables on the UDS Report with patient-level data beginning Calendar Year 2023.

This enhancement will help health centers identify, measure, and investigate disparities in health care use and outcomes and support participation in critical population health activities during public health emergencies

Proposed expenditures include personnel time to prepare for and support the data collection changes to patient-oriented Tables the UDS Report required beginning in Calendar Year 2023.



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 4.d.i.

Medical Staff:
Intentionally Left Blank



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 5.

Committee Reports



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 5.a.

Compliance and Quality
Committee Report –
NRC RealTime Patient Satisfaction



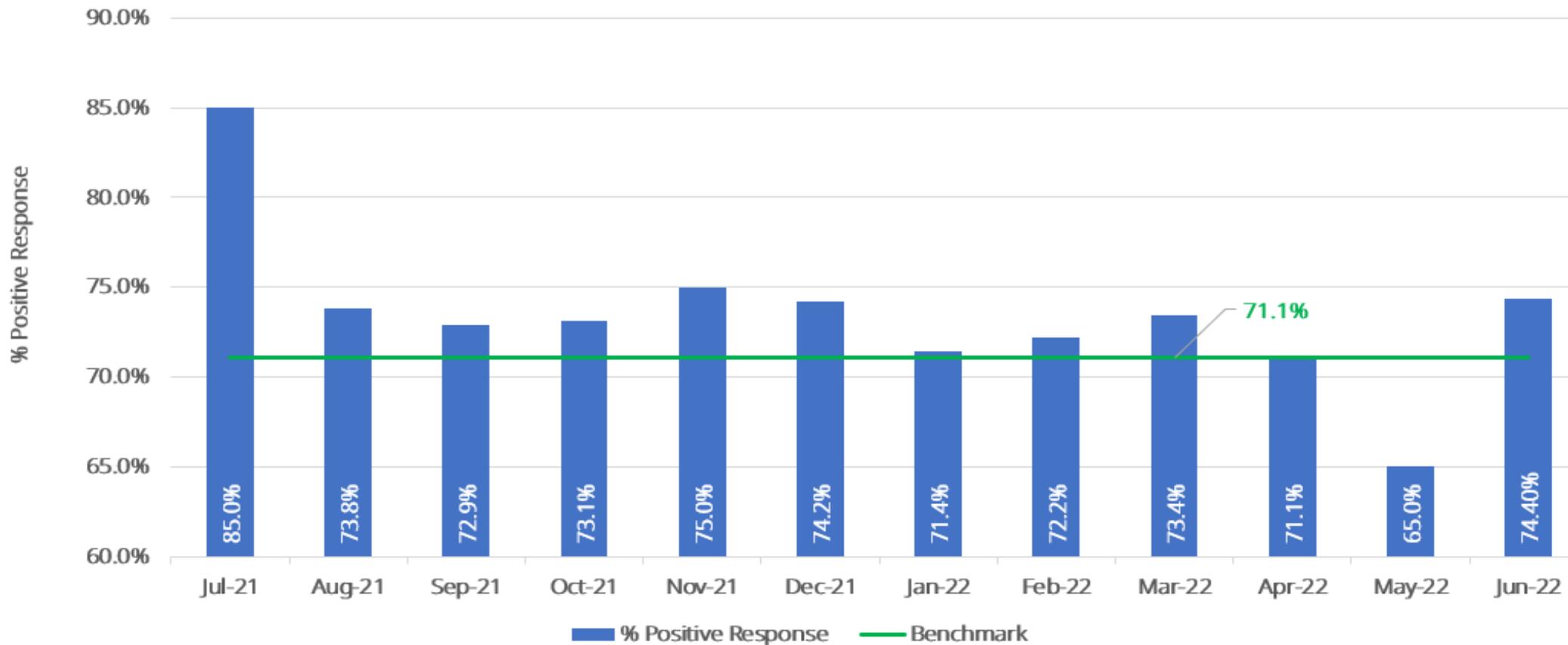
August 8, 2022

Patient Experience: NRC Real Time

Person Reporting: Crystal Garcia, MBA/HCM, RN
Vice President of Quality Management and Patient Safety
Reporting period: Fiscal Year 2022, Quarter 4

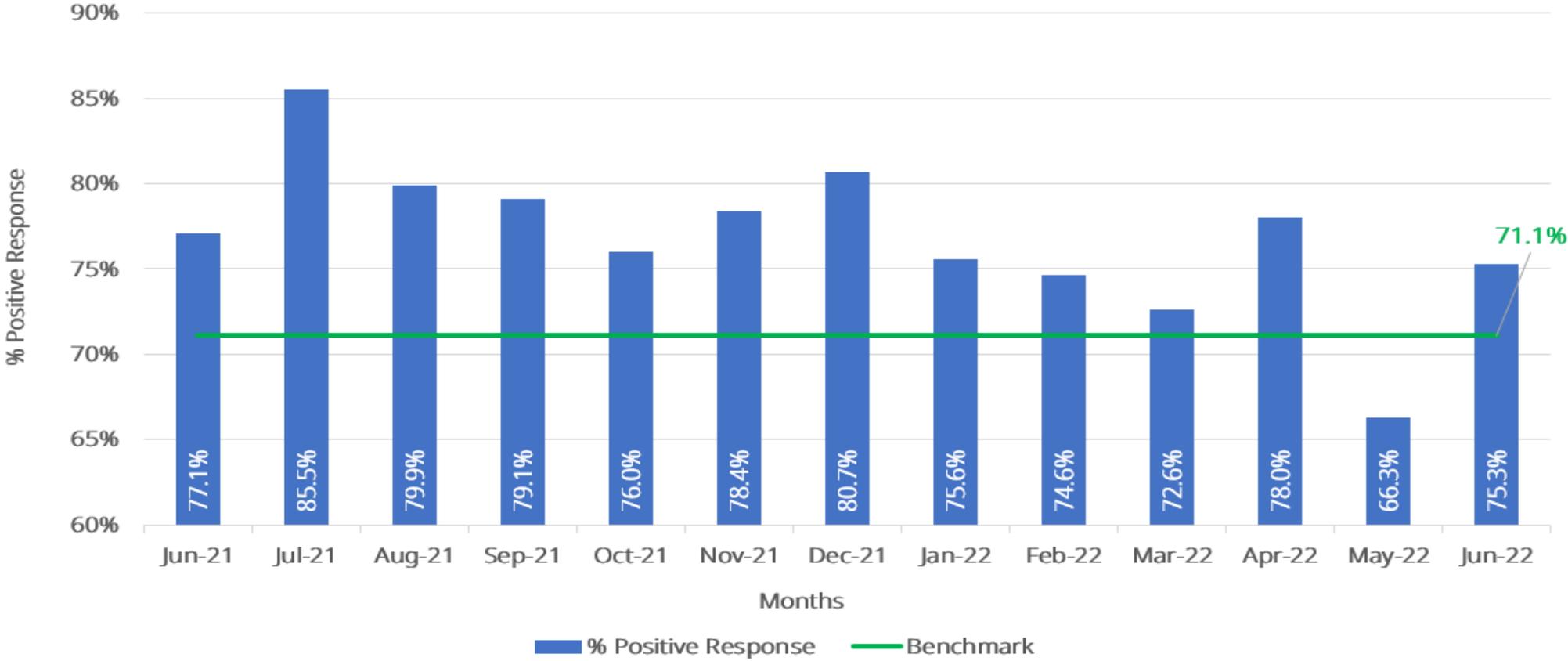
FQHC: Phoenix CHC – Rolling Year

NPS: Facility Would Recommend - Phoenix CHC - FQHC
Rolling 12 Months
July 2021 - June 2022



FQHC: Peoria CHC – Rolling Year

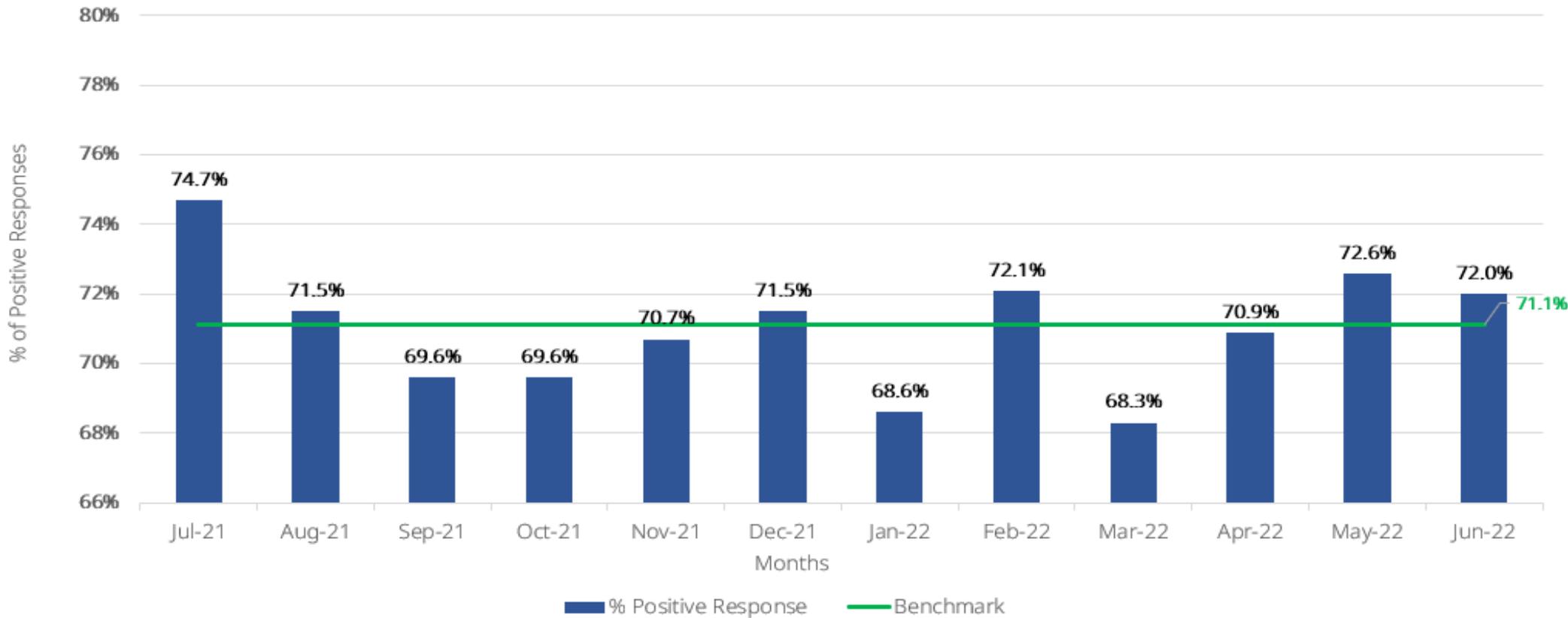
NPS: Facility Would Recommend - Peoria CHC - FQHC
Rolling 12 Months
June 2021 - June 2022



FQHCs: NPS – Facility Would Recommend - Rolling Year

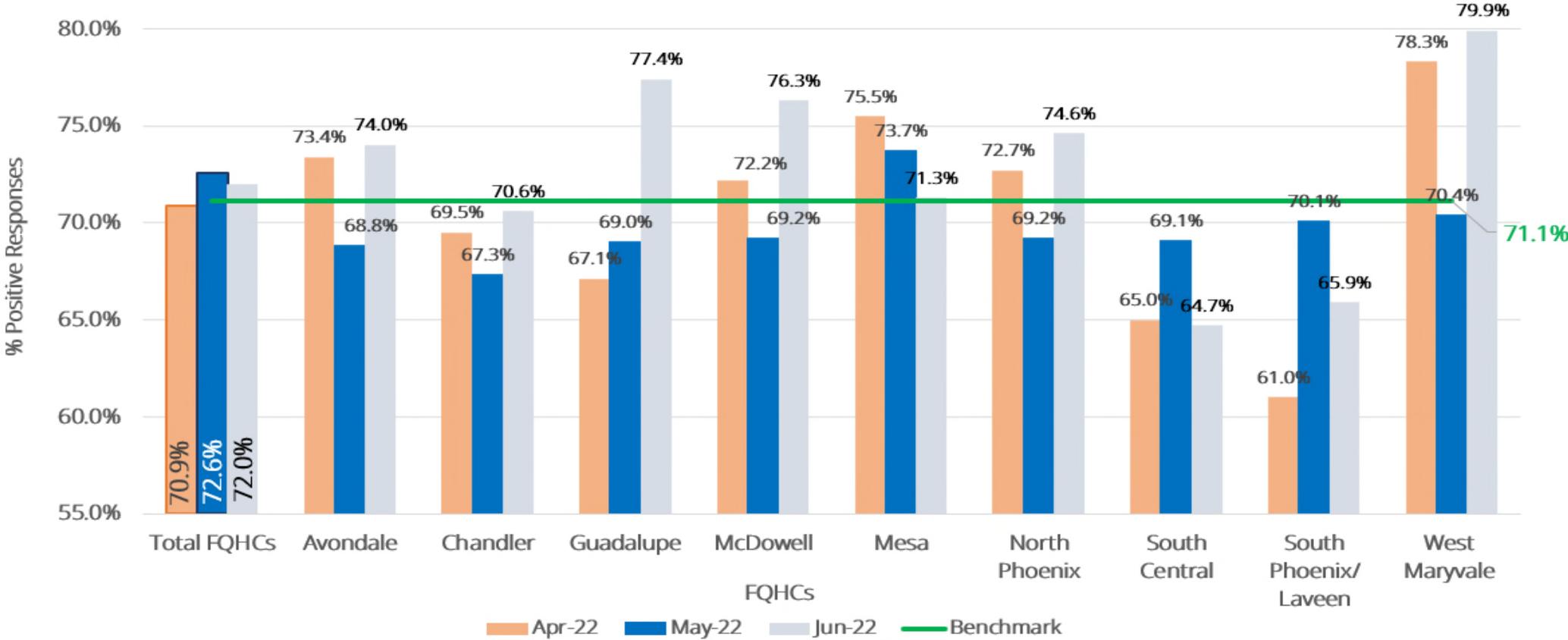
NPS: Facility Would Recommend
Rolling 12 Months
July 2021 - June 2022

Avondale, Chandler, Guadalupe, McDowell, Mesa, North Phoenix, South Central, South Phoenix/Laveen, and West Maryvale



FQHCs: NPS-Facility Would Recommend - Last 3 Months

NPS: Facility Would Recommend
 FQHC's FY2022
 Previous 3 months



FQHCs Combined: Overview

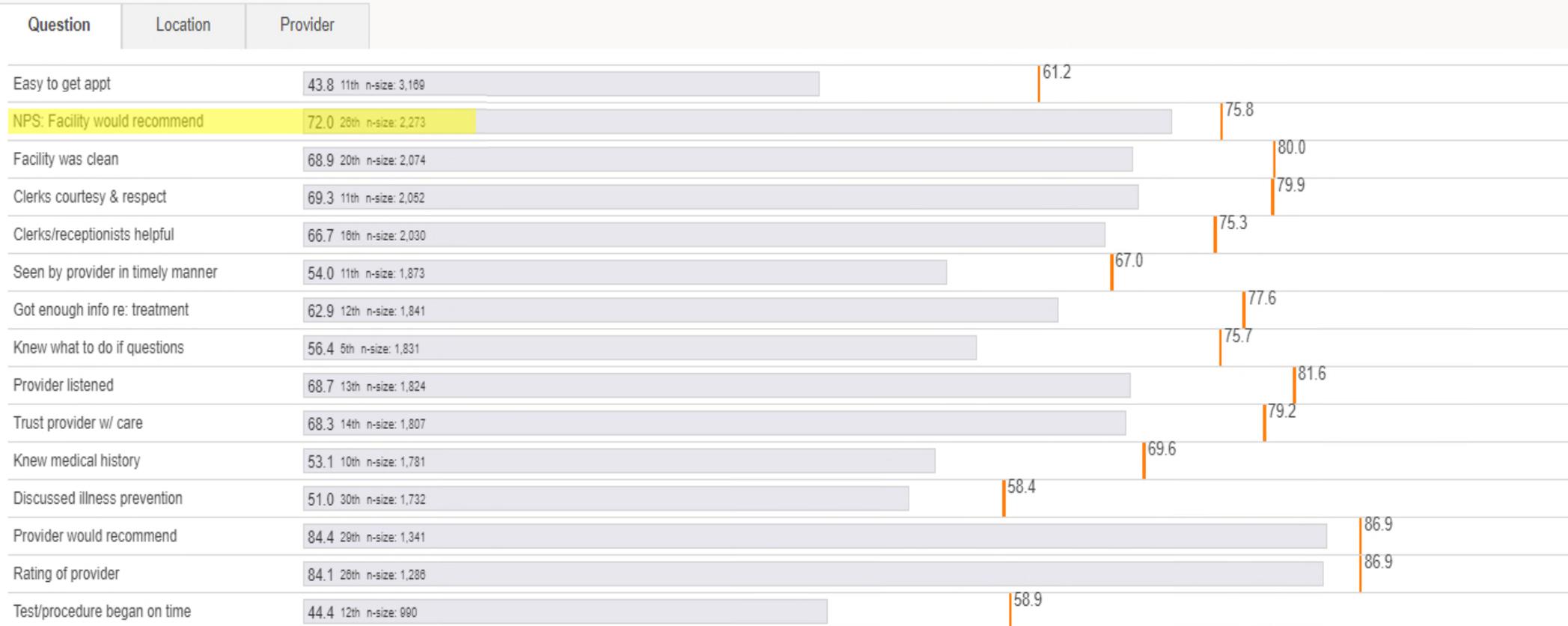
Benchmark

☆ Favorite

📧 Subscribe

📄 Export

Jun 01, 2022 - Jun 30, 2022



Avondale, Chandler, Guadalupe, McDowell, Mesa, North Phoenix, South Central, South Phoenix/Laveen, and West Maryvale

Phoenix CHC & Peoria CHC (FQHC): Comments

10 Extremely likely

RESP.DATE: 24 JUNE 2022 ENC.DATE: 23 JUNE 2022 COMMENT ADDED DATE: 28 JUNE 2022 FACILITY: PEC FAMILY PRACTICE PROVIDER: BYERS WENDY (1598049975)

SURVEY MODE: IVR QUESTION POD: MEDICAL PRACTICE MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

The provider was super receptive and addressed all of my concerns. I would recommend her to anybody.

10 Extremely likely

RESP.DATE: 29 JUNE 2022 ENC.DATE: 28 JUNE 2022 COMMENT ADDED DATE: 7 JULY 2022 FACILITY: PXC OBI/GYN PROVIDER: BAMBULAS TAMMALYNN (1396768545)

SURVEY MODE: IVR QUESTION POD: MEDICAL PRACTICE MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

Very kind that the medical and office staff take good care of you, thank you.

2

RESP.DATE: 17 JUNE 2022 ENC.DATE: 10 JUNE 2022 COMMENT ADDED DATE: 23 JUNE 2022 FACILITY: PXC PEDS PROVIDER: ANDERSON MARIEL (1801476783) SURVEY MODE: EMAIL

QUESTION POD: MEDICAL PRACTICE MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

I didn't get a response in regards to my daughter's medical condition. It was confusing. They didn't tell me anything on her discharge papers in regards to the medication she was suppose to be taking or other treatments to help my daughter. I wish they were kinder and helped me with the information that I needed for my daughter.

FQHC: Comments

0 Not at all likely

RESP. DATE: 30 JUNE 2022 ENC. DATE: 28 JUNE 2022 COMMENT ADDED DATE: 5 JULY 2022 FACILITY: GDL FAMILY PRACTICE PROVIDER: [REDACTED]

SURVEY MODE: IVR QUESTION POD: MEDICAL PRACTICE MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

I just want to start off by saying I never ever, ever get [REDACTED] Ever. Again in my life. This woman had me walking out of that office, crying literally crying. I'm still still traumatize. As to how this lady responded to my help and how she was talking to me. The rudest person I've ever met in my life ever met in my life. She walked out of my appointment as I was talking to her no. Goodbye no. Thank you for visiting today. Can I schedule another appointment with you? She walked out and I needed to get a referral from her. I will never ever, ever recommend this lady. I don't even know why she is still there at this*

8

RESP. DATE: 25 JUNE 2022 ENC. DATE: 24 JUNE 2022 COMMENT ADDED DATE: 29 JUNE 2022 FACILITY: MESA LAB PROVIDER: LAB MESA (38704) SURVEY MODE: IVR

QUESTION POD: OUTPATIENT TESTING MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

I don't like how the doctor treated me during my appointment. I went for a pain in my rib and she didn't do anything about it. She just told me about my blood pressure and she told me she was going to have me do some blood work, but she never cared about why I went in that day. Thank you.

8

RESP. DATE: 21 JUNE 2022 ENC. DATE: 20 JUNE 2022 COMMENT ADDED DATE: 23 JUNE 2022 FACILITY: CHD LAB PROVIDER: ROOM CHANDLER (1008) SURVEY MODE: IVR

QUESTION POD: OUTPATIENT TESTING MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

Hi just don't really care for the receptionist and some of them on the phone. was not helpful, especially the people that take an appointment and people that check in.

FQHC: Comments

10 Extremely likely

RESP.DATE: 30 JUNE 2022 ENC.DATE: 29 JUNE 2022 COMMENT ADDED DATE: 5 JULY 2022 FACILITY: SPL LAB PROVIDER: ROOM SOUTH (34971) SURVEY MODE: IVR

QUESTION POD: OUTPATIENT TESTING MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

I was incredibly impressed with the facility. I felt like I had gone to a doctor's office in heaven. Every single thing that I thought could happen in the past of progression. You guys all had nail down. It was seamless from when I entered and got my appointment going to the nurse coming out and getting me to come in to go and see the doctor. The nurse was incredibly, warm, friendly and informative, I say the same about the doctor. I went and got my labs done and just walk from one area to another Labs were done instantly, and then the same goes for my prescriptions. They were done in about 6 minutes. I was very impressed with the cleanliness and I do come from a health care cleaning background. So I believe that my opinion counts a lot because I didn't see dust balls high, dusting dirty glass or anything. I was very very.*

10 Extremely likely

RESP.DATE: 29 JUNE 2022 ENC.DATE: 27 JUNE 2022 COMMENT ADDED DATE: 1 JULY 2022 FACILITY: MESA INTERNAL MEDICINE PROVIDER: BANDLAMURI SUNITHA (1386498812)

SURVEY MODE: IVR QUESTION POD: MEDICAL PRACTICE MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

Everyone was very friendly, they were very attentive. I really enjoyed the doctor. The receptionist was very nice. The lab tech was nice. The nursing assistants were also very kind. I had a good appointment and I look forward to going back.

10 Extremely likely

RESPDATE: 29 JUNE 2022 ENC.DATE: 28 JUNE 2022 COMMENT ADDED DATE: 1 JULY 2022 FACILITY: MCD FAMILY PRACTICE PROVIDER: CHEW VICTORIA (1265804520)

SURVEY MODE: IVR QUESTION POD: MEDICAL PRACTICE MOST RECENT ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

What Else Re: Experience:

My first experience with you guys was two years ago, and I loved it, and I wanted to come back so bad, and I am so happy that I'm back in Phoenix, and I could be seen by you guys. You guys are awesome. Everything is perfect, clean, tidy, respectful, anonymous. I love it. There's ... I don't have words to say thank you so many times. Thank you to everybody.

New Patient Experience

ACCEPT

Acknowledge
Connect
Communicate
Every Person
Every Time

An On-Stage Patient Experience Standard

Next Steps

January 2022: Complete education about ACCEPT & begin implementing

February: Demonstrate ACCEPT consistently; refreshers as needed, audit progress

March & Beyond: Audit & provide refreshers as needed

FQHC Comments FY22 Qtr 3

What Else Re: Experience:

They treated me very cordially and professionally. Both the translator and the doctor are very kind. Thank you for your attention.

What Else Re: Experience:

I really liked how my doctor treated me, I felt calm with confidence and I liked that she had a lot of interest in her patients in person as care, she gave us very many very good things, she recommended vitamins, I felt very good, I wish there were more doctors like her, thank you.

What Else Re: Experience:

I would like radiology and gastroenterology to be there, it also makes it difficult not to have to go to a different one because it is more comfortable for me and the (unreadable), thank you.

What Else Re: Experience:

I reached the provider in person. She was able to take care of me quickly. She's the best provider that I've had. I brought my family member to her, my family member, which is my sister, absolutely loved how she took care of her on her first visit, and we are absolutely happy with her service. We wish all cover, all providers could be as wonderful and accommodating as she is.

What Else Re: Experience:

The service is really good. Prompt response to getting appointments and things, the only complaint I have is getting through the line, sometimes the lines are ridiculous and we get a lot of the we get the patient assistance people instead of the office and that happens a lot. Other than that. The doctors are very professional, very knowledgeable, very friendly. And that's it.

FQHC Comments FY22 Qtr 3

What Else Re: Experience:

It took forever to get into my lab appointment. The lab personnel was awful, she wouldn't contact the provider, even though she could have, and for the medical assistant, she was a little rude, especially when calling for us to come into the room. We were in the education room, and she was just not very personable when I told her we were here. She kept calling our name, even though I said I was here.

What Else Re: Experience:

The only thing I didn't like is that my appointment was at 3 pm and the doctor saw me until 5, that's why I had to wait 2 hours for them to see me, if they make the appointment so that the (unreadable) didn't wait for when the appointment time they feel like serving customers.

What Else Re: Experience:

I wanted to say that they never gave me the prescription.

What Else Re: Experience:

Yes, my doctor is very thorough. I was totally impressed and recommend him to all. He is very good. He has patience goes over everything with you and not in a rush. I really like him. He's the best. Thank you.



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 5.b.

Executive Committee Report
(No Handout)



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 5.c.

Finance Committee Report -
Financial Highlights

**VALLEYWISE HEALTH
FEDERALLY QUALIFIED HEALTH CENTERS
FINANCIAL STATEMENT HIGHLIGHTS
For the month ending July 31, 2022**

OPERATING REVENUE

(a) Visits

	Actual	Budget	Variance	%Variance
Month-to-Date	24,598	23,219	1,379	5.9%
Year-to-Date	24,598	23,219	1,379	5.9%

Visits greater than budget for the month by 1,379 or 5.9%. Current month visits less than prior month by 3,896 or 13.7%. The VCHC's were greater than budget by 1,778 or 14.9%, the Outpatient Behavioral Health clinics were less than budget by 206 or 9.2%, VCHC-Phoenix was less than budget by 43 or 0.8%, VCHC-Peoria was less than budget by 204 or 9.1% and Dental greater than budget by 54 or 3.3%.

(b) Net Patient Service Revenue

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 5,115,635	\$ 4,730,780	\$ 384,855	8.1%
Year-to-Date	\$ 5,115,635	\$ 4,730,780	\$ 384,855	8.1%
Month-to-Date Per Visit	\$ 208	\$ 204	\$ 4	2.1%
Year-to-Date Per Visit	\$ 208	\$ 204	\$ 4	2.1%

Net patient service revenue is greater than budget by \$384.9 for MTD. On a per visit basis, net patient service revenue is greater than budget by 2.1% for MTD. The VCHC's were greater than budget by \$468.5K or 17.9%, the Outpatient Behavioral Health clinics were less than budget by \$72.8K or 13.0%, the VCHC-Phoenix was greater than budget by \$16.9K or 2.0%, the VCHC-Peoria was less than budget by \$42.4K or 9.5% and Dental greater than budget by \$14.5K or 5.8%.

(c) Other Operating Revenue

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 326,954	\$ 373,886	\$ (46,932)	-12.6%
Year-to-Date	\$ 326,954	\$ 373,886	\$ (46,932)	-12.6%

Other operating revenue is less than budget by \$46.9K for MTD.

(e) Total operating revenues

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 5,442,589	\$ 5,104,666	\$ 337,923	6.6%
Year-to-Date	\$ 5,442,589	\$ 5,104,666	\$ 337,923	6.6%
Month-to-Date Per Visit	\$ 221	\$ 220	\$ 1	0.6%
Year-to-Date Per Visit	\$ 221	\$ 220	\$ 1	0.6%

Total operating revenues are greater than budget by \$337.9K for MTD. On a per visit basis, total operating revenue is greater than budget by \$1.00 for MTD.

**VALLEYWISE HEALTH
FEDERALLY QUALIFIED HEALTH CENTERS
FINANCIAL STATEMENT HIGHLIGHTS
For the month ending July 31, 2022**

OPERATING EXPENSES

(f) Salaries and Wages

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 2,290,636	\$ 1,999,828	\$ (290,808)	-14.5%
Year-to-Date	\$ 2,290,636	\$ 1,999,828	\$ (290,808)	-14.5%
Month-to-Date FTEs	361	375	13	3.6%
Year-to-Date FTEs	361	375	13	3.6%

Salaries and wages were greater than budget by \$290.8K for MTD. FTEs were less than budget by 13 for MTD. The average salaries and wages per FTE were greater compared to the previous month by \$865.87.

(h) Employee Benefits

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 763,975	\$ 635,965	\$ (128,010)	-20.1%
Year-to-Date	\$ 763,975	\$ 635,965	\$ (128,010)	-20.1%
Month-to-Date Per FTE	\$ 2,115	\$ 1,698	\$ (417)	-24.6%
Year-to-Date Per FTE	\$ 2,115	\$ 1,698	\$ (417)	-24.6%

Employee benefits are greater than budget by \$128.0K MTD.

Benefits as a % of Salaries

	Actual	Budget	Variance	%Variance
Month-to-Date	33.4%	31.8%	-1.6%	-4.9%
Year-to-Date	33.4%	31.8%	-1.6%	-4.9%

(i) Medical Service Fees

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 1,774,395	\$ 1,845,921	\$ 71,525	3.9%
Year-to-Date	\$ 1,774,395	\$ 1,845,921	\$ 71,525	3.9%

Medical service fees were greater than budget for the month by \$71.5K MTD. The VCHC's were less than budget by \$19.6K or 1.8%, OP Behavioral Health greater than budget by \$3.6 or 8.1%, VCHC - Phoenix was less than budget by \$89.4K or 17.3% and VCHC-Peoria was less than budget by \$5.4K or 2.9%.

(j) Supplies

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 200,117	\$ 216,318	\$ 16,202	7.5%
Year-to-Date	\$ 200,117	\$ 216,318	\$ 16,202	7.5%
Month-to-Date Supplies per Visit	\$ 8	\$ 9	\$ 1	12.7%
Year-to-Date Supplies per Visit	\$ 8	\$ 9	\$ 1	12.7%

Supplies expenses were less than budget by \$16.2K MTD. VCHC's less than budget in Pharmaceuticals by \$13.7K.

(k) Purchased Services

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 19,315	\$ 24,375	\$ 5,060	20.8%
Year-to-Date	\$ 19,315	\$ 24,375	\$ 5,060	20.8%

Purchased services were less than budget by \$5.1K MTD.

VALLEYWISE HEALTH
FEDERALLY QUALIFIED HEALTH CENTERS
FINANCIAL STATEMENT HIGHLIGHTS
For the month ending July 31, 2022

OPERATING EXPENSES (continued)

(l) Other Expenses

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 94,430	\$ 116,464	\$ 22,034	18.9%
Year-to-Date	\$ 94,430	\$ 116,464	\$ 22,034	18.9%

For the month, other expenses were less than budget by \$22.0K MTD.

(n) Allocated Ancillary Expense

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 823,312	\$ 821,811	\$ (1,502)	-0.2%
Year-to-Date	\$ 823,312	\$ 821,811	\$ (1,502)	-0.2%

Allocated ancillary expenses were greater than budget by \$1.5K MTD.

(o) Total operating expenses

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ 5,966,181	\$ 5,661,392	\$ (304,789)	-5.4%
Year-to-Date	\$ 5,966,181	\$ 5,661,392	\$ (304,789)	-5.4%
Month-to-Date Per Visit	\$ 243	\$ 244	\$ 1	0.5%
Year-to-Date Per Visit	\$ 243	\$ 244	\$ 1	0.5%

Total operating expenses were greater than budget by \$304.8K MTD. On a per visit basis, the current month was 0.5% favorable.

(p) Margin (before overhead allocation)

	Actual	Budget	Variance	%Variance
Month-to-Date	\$ (523,592)	\$ (556,726)	\$ 33,134	6.0%
Year-to-Date	\$ (523,592)	\$ (556,726)	\$ 33,134	6.0%
Month-to-Date Per Visit	\$ (21)	\$ (24)	\$ 3	11.2%
Year-to-Date Per Visit	\$ (21)	\$ (24)	\$ 3	11.2%

Total margin (before overhead allocation) is greater than budget by \$33.1K for MTD.



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 5.d.

Strategic Planning and
Outreach Committee Report
(No Handout)



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 6.

FQHC Clinics'
CEO Report



Office of the Sr Vice President & CEO FQHC Clinics

2525 East Roosevelt Street • Phoenix • AZ • 85008

DATE: September 7, 2022

TO: Valleywise Community Health Centers Governing Council

FROM: Barbara Harding, BAN, RN, MPA, PAHM, CCM
Sr VP Amb Services & CEO FQHC Clinics

SUBJECT: CEO Report

Monkey Pox: Valleywise Health Public Health Response

Staff participated in a call with Maricopa County Public Health and other FQHCs on July 29, 2022, concerning the monkeypox outbreak. Valleywise Health was requested to collaborate with Maricopa County given the high population that is served at the McDowell Clinic. Maricopa County took the following steps to assist Valleywise Health patients:

- Access to medication to treat monkeypox
- Access to the vaccine

Work is continuing with Maricopa County in mitigating the incidence of the outbreak.

Up to date information and education is available at:

AZ: [Monkeypox | Maricopa County, AZ](#)

CDC: [Monkeypox | Poxvirus | CDC](#)

Ann Kahlsa, MD, CMD, Valleywise Community Health Center – McDowell will be providing a presentation on this topic at the October 5, 2022, Valleywise Community Health Centers Governing Council meeting.

Monkeypox: Get the Facts

- Monkeypox is a rare disease caused by the monkeypox virus
- Monkeypox can make you sick including a rash or sores (pox), often with an earlier flu-like illness
- Monkeypox can spread to anyone through close, personal, often skin-to-skin contact including:
 - Direct contact with monkeypox rash, sores or scabs
 - Contact with objects, fabrics (clothing, bedding, or towels), and surfaces that have been used by someone with monkeypox
 - Through respiratory droplets or oral fluids from a person with monkeypox
- This contact can happen during intimate sexual contact including:
 - Oral, anal, and vaginal sex or touching the genitals or anus of a person with monkeypox
 - Hugging, massage, or kissing and talking closely
 - Touching fabrics and objects during sex that were used by a person with monkeypox, such as bedding, towels and sex toys
- We know the virus can be spread in fluid or pus from monkeypox sores, and are trying to better understand if the virus could be present in semen, vaginal fluids or other body fluids



What Are the Symptoms?

- Early flu-like symptoms of monkeypox can include:
 - Fever
 - Headache
 - Muscle aches and backache
 - Swollen lymph nodes
 - Chills
 - Exhaustion
- A rash or sores, sometimes located on or near the genitals or anus, but sometimes in other areas like the hands, feet, chest or face – sores will go through several stages before healing
- Sores may be inside the body, including the mouth, vagina, or anus
- Some people experience a rash or sores first, followed by other symptoms and some only experience a rash or sores
- Monkeypox can be spread from the time symptoms start until all sores have healed and a fresh layer of skin has formed – this can take several weeks



If You Have a New or Unexplained Rash, Sores, or Other Symptoms...

- See your healthcare provider – if you don't have a provider or health insurance, visit a public health clinic near you
- When you see a healthcare provider for possible monkeypox, remind them that this virus is circulating in the community
- Avoid sex or being intimate with anyone until you have been checked out



If You or Your Partner Have Monkeypox...

- Follow the treatment and prevention recommendations of your healthcare provider
- Avoid sex or being intimate with anyone until all your sores have healed and you have a fresh layer of skin formed.



For more information, please visit www.cdc.gov/monkeypox

HRSA Celebrates the 32nd Anniversary of the Ryan White HIV/AIDS Program on August 18

Thursday, August 18, marked the 32nd anniversary of the [Ryan White HIV/AIDS Program](#). In 1990, Congress enacted the Ryan White Comprehensive AIDS Resources Emergency (CARE) Act—the legislation that created the Ryan White HIV/AIDS Program.



The Program was named after Indiana teen and AIDS advocate, Ryan White, who lost his life to AIDS in April 1990, four months before Congress passed the CARE Act. It was designed to improve the quality and availability of HIV care and treatment for low-income people with HIV.

Over the last 32 years, the Program has made significant strides in improving HIV outcomes for people with HIV. Today, the Ryan White HIV/AIDS Program serves more than a half a million people with diagnosed HIV across the United States.

Since 1990, Valleywise Health has received direct funding through the Federal Ryan White HIV/AIDS Program. For more than 30 years, the Valleywise Community Health Center – McDowell (MCD) has provided exceptional state-of-the-art primary HIV care and wrap-around services for Persons Living with HIV/AIDS (PLWHA). Because of the excellent reputation of MCD in the state, one in every five PLWHA in Arizona chooses MCD for all or part of their HIV care, and one in every three PLWHA in Maricopa County chooses MCD for all or part of their health care. MCD served over 4,000 people living with HIV/AIDS in the last year, and of those 4,000, more than 90% achieved viral suppression, exceeding the national average. Funding from the Ryan White program combined with the dedication, experience, and leadership of the providers and staff at MCD help ensure Valleywise Health remains the leader in HIV care in Arizona.

A Demographic Comparison of Valleywise Health FQHCs with Arizona FQHCs based on the UDS Health Center Comparison Report - 2021

To tell the story of about the population we serve, data provides the subject and chapters. In April 2022, the Valleywise Community Health Center Governing Council requested a demographic comparison of Valleywise Health’s FQHC clinics and others in the state. HRSA released calendar year 2021 UDS data in early August 2022. Below is comparison data of FQHCs in Arizona.

Patients by Age

Health Center Name	City	State	Total Patients	Children (< 18 years old)	Adult (18 - 64)	Older Adults (age 65 and over)
ADELANTE HEALTHCARE, INC.	PHOENIX	AZ	82,403	28.68%	62.05%	9.28%
AJO COMMUNITY HEALTH CENTER	AJO	AZ	2,902	12.82%	41.28%	45.90%
CANYONLANDS COMMUNITY HEALTH CARE	PAGE	AZ	20,087	23.35%	59.46%	17.19%
CHIRICAHUA COMMUNITY HEALTH CENTERS	DOUGLAS	AZ	29,895	46.11%	38.82%	15.07%
CIRCLE THE CITY	PHOENIX	AZ	8,267	1.95%	88.53%	9.52%
CREEK VALLEY HEALTH CLINIC	COLORADO CITY	AZ	3,365	41.04%	52.30%	6.66%
EL RIO SANTA CRUZ NEIGHBORHOOD HEALTH CENTER	TUCSON	AZ	125,449	30.02%	57.44%	12.55%
HORIZON HEALTH AND WELLNESS, INC.	APACHE JCT	AZ	10,275	24.06%	66.68%	9.27%
MARANA HEALTH CENTER	MARANA	AZ	56,371	21.49%	62.30%	16.22%
MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT	PHOENIX	AZ	83,659	24.02%	67.85%	8.14%
MARIPOSA COMMUNITY HEALTH CENTER, INC	NOGALES	AZ	28,201	32.91%	47.70%	19.39%
MOUNTAIN PARK HEALTH CENTER	PHOENIX	AZ	92,067	47.81%	45.93%	6.26%
NATIVE AMERICAN COMMUNITY HEALTH CENTER, INC.	PHOENIX	AZ	9,626	21.15%	71.99%	6.86%
NEIGHBORHOOD OUTREACH ACCESS TO HEALTH	SCOTTSDALE	AZ	45,440	16.02%	73.14%	10.84%
NORTH COUNTRY HEALTHCARE, INC.	FLAGSTAFF	AZ	50,990	24.67%	57.47%	17.86%
SUN LIFE FAMILY HEALTH CENTER	CASA GRANDE	AZ	47,233	26.38%	54.69%	18.94%
SUNSET COMMUNITY HEALTH CENTER	SOMERTON	AZ	28,249	33.03%	48.40%	18.57%
TERROS INC	PHOENIX	AZ	25,125	11.67%	84.14%	4.19%
TUBA CITY REGIONAL HEALTH CARE CORPORATION	TUBA CITY	AZ	1,230	66.34%	30.16%	3.50%
UNITED COMMUNITY HEALTH CENTER, INC.	GREEN VALLEY	AZ	20,150	35.65%	39.54%	24.80%
VALLE DEL SOL, INC.	PHOENIX	AZ	9,863	37.05%	57.74%	5.21%
WESLEY COMMUNITY CENTER INC	PHOENIX	AZ	6,636	8.74%	84.84%	6.42%
YAVAPAI COUNTY COMMUNITY HEALTH SERVICES	PRESCOTT	AZ	12,541	13.34%	68.78%	17.88%

Valleywise Health served a total of 83, 659 patients in CY2021. The predominate group served were adults 18 – 64. In comparison to other FQHCs serving the Phoenix area, Valleywise Health ranked second to Mountain Park in the unique unduplicated number of patients served.

Unique Unduplicated Patients Year Over Year – Phoenix FQHCs

Health Center Name	City	State	2021	2020	2019	2,018	2017
ADELANTE HEALTHCARE, INC.	PHOENIX	AZ	82,403	75,499	75,218	67,059	62,113
CIRCLE THE CITY	PHOENIX	AZ	8,267	7,699	6,502	6,121	4,033
MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT	PHOENIX	AZ	83,659	78,554	87,378	89,727	90,661
MOUNTAIN PARK HEALTH CENTER	PHOENIX	AZ	92,067	85,476	87,258	85,945	86,678
NATIVE AMERICAN COMMUNITY HEALTH CENTER, INC.	PHOENIX	AZ	9,626	9,885	10,276	8,767	7,621
NEIGHBORHOOD OUTREACH ACCESS TO HEALTH (NOAH)	SCOTTSDA	AZ	45,440	37,921	36,948	30,400	23,486
TERROS INC	PHOENIX	AZ	25,125	24,719	3,881	LAL	LAL
VALLE DEL SOL, INC.	PHOENIX	AZ	9,863	6,777	4,518	2,568	1,289
WESLEY COMMUNITY CENTER INC	PHOENIX	AZ	6,636	6,381	7,019	6,696	6,889

A year over year comparison of unique unduplicated patients of patients served by FQHCs in Maricopa County shows that Valleywise Health’s numbers are rebounding from a decrease in observed in 2020. Many of the other metropolitan FQHC clinics are also rebounding post COVID. Valleywise Health is

focusing on performance improvement efforts targeted to improving the patient experience and marketing to the underserved populations. This is vital to sustain market growth and financial stability of the health system.

Patients by Race & Ethnicity

Health Center Name	City	State	Racial and/or Ethnic Minority	Hispanic/Latino Ethnicity	Black/African American	Asian	American Indian/Alaska Native	Native Hawaiian/Other Pacific	More than one race	Best Served in another language
ADELANTE HEALTHCARE, INC.	PHOENIX	AZ	68.11%	53.95%	11.21%	3.14%	1.66%	1.17%	3.21%	23.12%
AJO COMMUNITY HEALTH CENTER	AJO	AZ	39.74%	33.47%	1.10%	1.06%	5.29%	-	1.65%	6.51%
CANYONLANDS COMMUNITY HEALTH CARE	PAGE	AZ	53.00%	17.81%	0.79%	1.10%	31.93%	0.29%	3.46%	3.38%
CHIRICAHUA COMMUNITY HEALTH CENTERS	DOUGLAS	AZ	59.99%	51.16%	3.23%	1.23%	1.00%	0.39%	6.18%	15.62%
CIRCLE THE CITY	PHOENIX	AZ	53.85%	23.79%	24.05%	0.60%	14.55%	0.38%	-	4.31%
CREEK VALLEY HEALTH CLINIC	COLORADO CITY	AZ	4.31%	1.84%	-	-	1.77%	-	0.63%	-
EL RIO SANTA CRUZ NEIGHBORHOOD HEALTH CENTER	TUCSON	AZ	62.19%	49.63%	5.37%	2.18%	7.84%	0.26%	0.67%	24.52%
HORIZON HEALTH AND WELLNESS, INC.	APACHE JCT	AZ	36.09%	23.03%	5.50%	0.74%	2.59%	0.26%	3.03%	1.58%
MARANA HEALTH CENTER	MARANA	AZ	45.37%	37.83%	4.24%	2.39%	1.01%	0.61%	0.64%	12.37%
MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT	PHOENIX	AZ	80.52%	62.35%	13.06%	2.81%	1.30%	0.94%	0.47%	41.76%
MARIPOSA COMMUNITY HEALTH CENTER, INC	NOGALES	AZ	86.24%	85.03%	0.27%	0.39%	0.12%	0.11%	5.69%	39.88%
MOUNTAIN PARK HEALTH CENTER	PHOENIX	AZ	90.26%	73.52%	17.72%	1.51%	0.97%	0.52%	1.20%	35.99%
NATIVE AMERICAN COMMUNITY HEALTH CENTER, INC.	PHOENIX	AZ	75.36%	10.38%	7.73%	1.14%	57.16%	0.62%	3.91%	16.80%
NEIGHBORHOOD OUTREACH ACCESS TO HEALTH	SCOTTSDALE	AZ	52.68%	40.08%	8.02%	2.17%	1.78%	0.62%	1.25%	18.55%
NORTH COUNTRY HEALTHCARE, INC.	FLAGSTAFF	AZ	32.55%	17.04%	1.47%	0.80%	10.12%	0.68%	4.61%	5.88%
SUN LIFE FAMILY HEALTH CENTER	CASA GRANDE	AZ	58.71%	49.09%	5.77%	1.00%	0.85%	0.26%	3.09%	11.96%
SUNSET COMMUNITY HEALTH CENTER	SOMERTON	AZ	59.70%	58.08%	1.10%	0.44%	0.22%	-	0.00%	50.90%
TERROS INC	PHOENIX	AZ	49.83%	32.73%	11.54%	0.98%	3.01%	0.62%	2.82%	4.84%
TUBA CITY REGIONAL HEALTH CARE CORPORATION	TUBA CITY	AZ	99.09%	-	-	-	98.59%	0.00%	-	-
UNITED COMMUNITY HEALTH CENTER, INC.	GREEN VALLEY	AZ	42.39%	36.56%	2.55%	1.63%	1.48%	0.67%	2.07%	4.85%
VALLE DEL SOL, INC.	PHOENIX	AZ	61.92%	52.87%	6.84%	0.52%	1.31%	0.62%	1.47%	27.69%
WESLEY COMMUNITY CENTER INC	PHOENIX	AZ	94.27%	88.06%	11.84%	1.98%	2.11%	-	3.97%	65.04%
YAVAPAI COUNTY COMMUNITY HEALTH SERVICES	PRESCOTT	AZ	45.37%	40.64%	1.26%	1.83%	2.17%	0.33%	-	14.64%

Valleywise Health follows Wesley Community Center and Mountain Park Health Center, respectively, serving a racial and/or ethnic minority at 80.52%. Of those, 62.35% are Hispanic/Latino American.

Patients by Income

Health Center Name	City	State	Patients at or below 200% of poverty	Patients at or below 100% of poverty	Uninsured	Medicaid/CHIP	Medicare	Other Third Party
ADELANTE HEALTHCARE, INC.	PHOENIX	AZ	86.01%	62.53%	14.47%	41.96%	10.27%	33.30%
AJO COMMUNITY HEALTH CENTER	AJO	AZ	76.98%	42.98%	8.48%	24.91%	48.73%	17.88%
CANYONLANDS COMMUNITY HEALTH CARE	PAGE	AZ	83.88%	56.73%	16.89%	35.76%	10.76%	36.59%
CHIRICAHUA COMMUNITY HEALTH CENTERS	DOUGLAS	AZ	83.06%	50.18%	19.85%	41.28%	10.86%	28.00%
CIRCLE THE CITY	PHOENIX	AZ	98.84%	91.45%	17.85%	68.65%	12.50%	1.00%
CREEK VALLEY HEALTH CLINIC	COLORADO CITY	AZ	82.10%	41.05%	24.87%	40.86%	6.00%	28.26%
EL RIO SANTA CRUZ NEIGHBORHOOD HEALTH CENTER	TUCSON	AZ	87.70%	67.14%	17.44%	48.96%	12.40%	21.19%
HORIZON HEALTH AND WELLNESS, INC.	APACHE JCT	AZ	90.28%	72.89%	0.46%	71.68%	9.76%	18.10%
MARANA HEALTH CENTER	MARANA	AZ	81.54%	60.25%	14.13%	34.76%	17.72%	33.39%
MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT	PHOENIX	AZ	90.28%	65.63%	27.69%	48.87%	7.45%	16.00%
MARIPOSA COMMUNITY HEALTH CENTER, INC	NOGALES	AZ	85.72%	69.41%	21.33%	38.70%	16.44%	23.53%
MOUNTAIN PARK HEALTH CENTER	PHOENIX	AZ	95.33%	60.31%	14.35%	64.43%	6.47%	14.75%
NATIVE AMERICAN COMMUNITY HEALTH CENTER, INC.	PHOENIX	AZ	91.67%	71.45%	14.78%	57.27%	6.44%	21.50%
NEIGHBORHOOD OUTREACH ACCESS TO HEALTH	SCOTTSDALE	AZ	85.17%	64.34%	11.40%	41.67%	11.81%	35.13%
NORTH COUNTRY HEALTHCARE, INC.	FLAGSTAFF	AZ	89.98%	56.65%	19.55%	33.13%	9.56%	37.75%
SUN LIFE FAMILY HEALTH CENTER	CASA GRANDE	AZ	100.00%	59.81%	7.74%	41.40%	20.83%	30.03%
SUNSET COMMUNITY HEALTH CENTER	SOMERTON	AZ	99.73%	97.99%	10.26%	58.83%	18.71%	12.20%
TERROS INC	PHOENIX	AZ	89.56%	66.48%	1.42%	78.18%	8.43%	11.97%
TUBA CITY REGIONAL HEALTH CARE CORPORATION	TUBA CITY	AZ	70.48%	44.05%	57.64%	24.39%	3.66%	14.31%
UNITED COMMUNITY HEALTH CENTER, INC.	GREEN VALLEY	AZ	55.37%	27.20%	1.76%	25.45%	25.54%	47.25%
VALLE DEL SOL, INC.	PHOENIX	AZ	90.09%	62.77%	10.05%	73.31%	7.17%	9.47%
WESLEY COMMUNITY CENTER INC	PHOENIX	AZ	98.51%	66.54%	64.75%	19.45%	3.38%	12.42%
YAVAPAI COUNTY COMMUNITY HEALTH SERVICES	PRESCOTT	AZ	86.38%	56.06%	37.48%	28.16%	18.50%	15.87%

In Maricopa County, FQHC services at Circle the City are focused primarily on the Homeless population. 91.45% of their population are at or below 100% of poverty. This is followed by Wesley Community Center at 66.5% and Valleywise Health's population of patients at or below 100% of poverty, 65.63%.



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 7.

District Board of Director's
Report
(No Handout)



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 8.

Valleywise Health's President
and CEO Report
(No Handout)



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 9.

Closing Comments
and Announcements
(No Handout)



Valleywise Community Health
Centers Governing Council
Meeting

September 7, 2022

Item 10.

Staff Assignments
(No Handout)