Becoming a Member of the Valleywise Community Health Centers Governing Council

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CEO FQHC Clinics
6/2020
Objectives

• What is a Community Health Center?

• Valleywise Health
  Federally Qualified Health Center (FQHC) clinics
  • Population served
  • Services

• Becoming a member – Valleywise Community Health Centers
  Governing Council
  • Governance
What is a Community Health Center?

YouTube link to “What is a Community Health Center?” video
Valleywise Health FQHC clinics
Maricopa County Special Health Care District

- Maricopa County is the 14th largest in land area in the continental United States
- It is ranked as the 4th most populous county in the country, with 4,307,033 residents
- Phoenix is the 5th largest city in the nation
Who We Are:
Valleywise Health

Mission
Provide exceptional care, without exception, every patient, every time.

Vision
Be nationally recognized for transforming care to improve community health.

Values
They guide how we treat each other, our patients, families and visitors.

Accountability • Compassion • Excellence • Safety
Maricopa County Special Health Care District FQHC Locations – 12 sites

Maricopa County Health District FQHC Locations

1. Valleywise Community Health Center – El Mirage
2. Valleywise Community Health Center - Sunnyslope
3. Valleywise Community Health Center - Glendale
4. Valleywise Community Health Center - Maryvale
5. Valleywise Community Health Center - McDowell
6. Valleywise Community Health Center – 7th Ave
7. Valleywise Community Health Center – South Central
8. Valleywise Community Health Center - Avondale
9. Valleywise Community Health Center - Guadalupe
10. Valleywise Community Health Center - Mesa
11. Valleywise Community Health Center - Chandler
12. Valleywise Comprehensive Health Center - Phoenix
<table>
<thead>
<tr>
<th>S. No</th>
<th>Patients by Race</th>
<th>Hispanic/Latino (a)</th>
<th>Non-Hispanic/Latino (b)</th>
<th>Unreported/Refused to Report Ethnicity (c)</th>
<th>Total (d)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Asian</td>
<td>35</td>
<td>2,108</td>
<td></td>
<td>2,143</td>
</tr>
<tr>
<td>2a.</td>
<td>Native Hawaiian</td>
<td>4</td>
<td>32</td>
<td></td>
<td>36</td>
</tr>
<tr>
<td>2b.</td>
<td>Other Pacific Islander</td>
<td>88</td>
<td>495</td>
<td></td>
<td>583</td>
</tr>
<tr>
<td>2.</td>
<td>Total Hawaiian/Other Pacific Islander (Sum Lines 2a+2b)</td>
<td>92</td>
<td>527</td>
<td></td>
<td>619</td>
</tr>
<tr>
<td>3.</td>
<td>Black/African American</td>
<td>245</td>
<td>11,539</td>
<td></td>
<td>11,784</td>
</tr>
<tr>
<td>4.</td>
<td>American Indian/Alaska native</td>
<td>107</td>
<td>853</td>
<td></td>
<td>960</td>
</tr>
<tr>
<td>5.</td>
<td>White</td>
<td>50,354</td>
<td>17,955</td>
<td></td>
<td>68,309</td>
</tr>
<tr>
<td>6.</td>
<td>More than one race</td>
<td>63</td>
<td>227</td>
<td></td>
<td>290</td>
</tr>
<tr>
<td>7.</td>
<td>Unreported/Refused to report race</td>
<td>1,704</td>
<td>1,490</td>
<td>79</td>
<td>3,273</td>
</tr>
<tr>
<td>8.</td>
<td>Total Patients (Sum lines 1+2+3 through 7)</td>
<td>52,600</td>
<td>34,699</td>
<td>79</td>
<td>87,378</td>
</tr>
</tbody>
</table>
Maricopa County Special Health Care District FQHC

- UDS 2019: Income as a Percent of Poverty

<table>
<thead>
<tr>
<th>Characteristics</th>
<th>Number of Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>100% of FPL and below</td>
<td>51,284</td>
</tr>
<tr>
<td>101 - 150%</td>
<td>15,764</td>
</tr>
<tr>
<td>151 – 200%</td>
<td>7,657</td>
</tr>
<tr>
<td>Over 200%</td>
<td>10,281</td>
</tr>
<tr>
<td>Unknown</td>
<td>2,392</td>
</tr>
<tr>
<td>Total</td>
<td>87,378</td>
</tr>
</tbody>
</table>
## MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT FQHC
### UDS 2019: Third Party Medical Insurance Source

<table>
<thead>
<tr>
<th>Medical Insurance Source</th>
<th>0-17 yrs. Old</th>
<th>18 and older</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Non/Uninsured</td>
<td>1,725</td>
<td>20,144</td>
</tr>
<tr>
<td>2a. Regular Medicaid (Title XIX)</td>
<td>20,312</td>
<td>24,999</td>
</tr>
<tr>
<td>2b. Children's Health Insurance Program (CHIP) and Medicaid</td>
<td>7</td>
<td>0</td>
</tr>
<tr>
<td>2. TOTAL Medicaid (Sum lines 2a + 2b)</td>
<td>20,319</td>
<td>24,999</td>
</tr>
<tr>
<td>3a. Dually Eligible (Medicare and Medicaid)</td>
<td>7</td>
<td>5,066</td>
</tr>
<tr>
<td>3. Medicare (inclusive of dually eligible and other Title XVII beneficiaries)</td>
<td>9</td>
<td>7,024</td>
</tr>
<tr>
<td>4a. Other Public Insurance Non-CHIP (specifically Refugee Health)</td>
<td>105</td>
<td>3</td>
</tr>
<tr>
<td>4b. Other Public Insurance CHIP</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>4. Total Public Insurance (Sum lines 4a + 4b)</td>
<td>108</td>
<td>3</td>
</tr>
<tr>
<td>5. Private Insurance</td>
<td>2,102</td>
<td>10,945</td>
</tr>
<tr>
<td>6. Total (Sum lines 1+2+3+4+5)</td>
<td>24,263</td>
<td>63,115</td>
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</table>
How are Valleywise Health FQHC clinic services and programs addressing the impact of social determinants of health to improve health outcomes?

**SOCIAL DETERMINANTS OF HEALTH**

- Poor nutrition
- Limited transportation
- Challenged mental health
- Teenage pregnancy
- Inadequate social network
- Single parent home
- Poverty
- No recreation
- Educational deficit
- Homelessness
- Underemployment
- Discrimination
- Death of a loved one
- Poor parenting
- Family violence
- Lack of health care


Source: [Source](http://vitalyhealth.org/?social-determinants-of-health)
MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT FQHC

“One Stop Shop” Health Services

• Medical Services
  • General Primary Care
  • Internal Medicine
  • Pediatrics
  • OB/GYN
• Pharmacy – 340 B Program
• Lab Services
• Imaging
• Dental
  • Pediatric
  • Adult
• Access to Financial Eligibility Assessment
• Language Services
  • In-person
  • Remote Language Lines
• McDowell Health Care Center – Primary Care for Persons Living with HIV/AIDS
• Refugee Health Services – Primary Care including Pediatrics and Women’s Health Care Services
• Behavioral Health Services
  • First Episode Center
  • Serious Mental Illness Services
  • Integrated Behavioral Health and Primary Care Services
  • Family Behavioral Health Services
• Family Support Services: Pediatric and OB Support Services
  • First Things First
  • Healthy Start
  • Family Learning Centers
  • Patient Centered Medical Home (PCMH)
MARICOPA COUNTY SPECIAL HEALTH CARE DISTRICT FQHC
Community Social Support

• Food Insecurity - St. Mary’s Food Bank
  • Monthly Food Pantry
  • Summer Children’s Food Program

• Health Fairs

• Community Events and Outreach

• Chicanos Por La Causa collaboration in the provision of comprehensive range of bilingual and bi-cultural services in Health & Human Services, Housing, Education, and Economic Development

• 2Match – Centers for Medicare and Medicaid Services (CMS) Accountable Health Communities Grant
Four facility types, where feasible:

**Integrated Primary Care Center**
- Primary care**, primary behavioral care, lab, basic imaging and pharmacy

**Comprehensive Primary Care Center**
- IPCC plus obstetrics, pediatrics and specialty behavioral health***.

**Specialty Care Center**
- CPCC plus specialty care and dentistry

**Specialty and Surgical Care Center**
- SCC plus endoscopy, surgery, dialysis, infusions, oncology/hematology, and advanced imaging

Source: Vanir CM, updated 09.16.19
Becoming a member:
Valleywise Community Health Centers Governing Council
Valleywise Health
Governance: Valleywise Health District Board and Governing Council Overview

<table>
<thead>
<tr>
<th>District 1</th>
<th>District 2</th>
<th>District 3</th>
<th>District 4</th>
<th>District 5</th>
</tr>
</thead>
</table>
## Valleywise Community Health Centers Governing Council Committees

<table>
<thead>
<tr>
<th>COMMITTEE</th>
<th>MEETING TIMES</th>
</tr>
</thead>
</table>
| Valleywise Community Health Centers Governing Council | 1<sup>st</sup> Wednesday of each month  
6:00 – 8:00 PM                                    |
| Finance Committee                                 | 1<sup>st</sup> Wednesday of each month  
4:30 – 5:30 PM                                      |
| Compliance and Quality Committee                  | 2<sup>nd</sup> Monday of each month  
5:30 – 7:00 PM                                      |
| Strategic Planning and Outreach                    | 2<sup>nd</sup> Monday of each month  
3:30 – 5:00 PM                                      |
| Executive Committee                               | 2<sup>nd</sup> Thursday of each month, Chairs and Officers only  
11:30 – 1:00 PM                                    |
Valleywise Community Health Centers Governing Council Application Process

• Application
  • Written Application
  • Background Check
  • Interview with the CEO and Governing Council members
  • 51% of the Valleywise Health Community Health Centers Governing Council members must receive FQHC Clinic Services

• Time and Commitment
  • Review of committee pre-meeting packets
  • Prepare for discussion
  • Attend Governing Council and assigned Committee meetings