

Valleywise Health's Compliance Ethics Line
Phone Number: 1-866-333-6447 (for employees)
OR
Via the Vine – Click on “Report a Compliance Concern”

FOR EMPLOYEES: Valleywise Health encourages open communication without fear of retaliation. If you have gone through the chain of command and they have not resolved your concern, please contact us immediately!

What to Report:

- ✓ If anyone has knowledge of (in good faith) or suspects wrongdoing.
- ✓ Inappropriate documentation, coding, billing, use of equipment, supplies, etc.
- ✓ Organization's financial practices are not followed.
- ✓ Violation of state or federal laws/regulations or Valleywise Health policies.
- ✓ You have other regulatory or compliance concerns.

How to Report:

- ✓ If you have a compliance concern, first talk to your supervisor or a member of management.
- ✓ If they do not resolve your concern, then call the Ethics Line at 1-866-333-6447 or file a concern via the Vine.
- ✓ If you are uncomfortable speaking with your management team, you can contact the Compliance Dept and request a meeting with the Chief Compliance/Privacy Officer at (602) 344-8537.
- ✓ All calls will be kept confidential as permitted by law.
- ✓ **You can choose to remain anonymous when reporting issues on the Ethics Line and No retaliation will be taken for a good-faith report made to the Ethics Line.**

We take compliance very seriously at Valleywise Health!



FOR PATIENTS: Please direct patients to call Service Excellence at (602) 344-1200 or have them email them at ServiceExcellence@valleywisehealth.org concerning all formal complaints and grievances (se habla español).

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