Valleywise Health EpicCare Link – New Site
(to be completed by Administrator and/or Office Manager only)

Request a New Organizational Site Account
1. Open a web browser and go to EC Link at https://carelink.valleywisehealth.org
2. At the homepage, click Request New Account, then click Request access for a new site.
3. Complete all required fields and address information, then click Next. (U.S. organizations must provide Site NPI).

Request a New Site Administrator User Account
4. Click Request access for a new site administrator.
5. Enter the user's demographic information and click Accept.
6. Click Verification, verify CAPTCHA and then click Submit Request.

Upon approval, the request will be processed, and the Site Administrator will receive a letter containing instructions via their work email address.