

Minutes

**Maricopa County Special Health Care District
Board of Directors Meeting
Valleywise Health Medical Center
Conference and Administration Center, Auditoriums 1 through 4
April 27, 2022
1:00 p.m.**

Present: Mary Rose Garrido Wilcox, Chairman, District 5
J. Woodfin Thomas, Vice Chairman, District 4 – *arrived at 1:01 p.m.*
Mary A. Harden, RN, Director, District 1
Mark G. Dewane, Director, District 2
Susan Gerard, Director, District 3 – *arrived at 1:06 p.m.*

Others Present: Steve Purves, FACHE, President & Chief Executive Officer
Michael D. White, MD, MBA, Executive Vice President, Chief Clinical Officer
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer
Lia Christiansen, MBC, Executive Vice President, Chief Administrative Officer
Martin C. Demos, JD, Senior Vice President, General Counsel
Sherry Stotler, RN, MSN, Senior Vice President, Chief Nursing Officer

Guest Presenters: Runjhun Nanchal, MHA, Senior Vice President, Strategy, Marketing and Communications
Christopher Brendemuhl, DMD, Director of Dentistry
Michael Fronske, Legislative and Governmental Affairs Director
Matthew Meier, Vice President, Financial Services
Susan Lara-Willars, MCS, MBA, Senior Vice President, Chief Human Resources Officer

Recorded by: Melanie Talbot, Chief Governance Officer; Clerk of the Board
Cynthia Cornejo, Deputy Clerk of the Board

Call to Order:

Chairman Wilcox called the meeting to order at 1:00 p.m.

Roll Call

Ms. Talbot called roll. Following roll call, it was noted that three of the five voting members of the Maricopa County Special Health Care District Board of Directors were present, which represented a quorum. Vice Chairman Thomas and Director Gerard arrived shortly after roll call.

Pledge of Allegiance

Dr. White led the Pledge of Allegiance.

NOTE: Vice Chairman Thomas arrived.

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Call to the Public

Chairman Wilcox called for public comment.

Mr. Purves announced the City of Phoenix Mayor proclaimed May 2022 as Valleywise Health Appreciation Month.

Ms. Nanchal recognized Valleywise Health's advertisement agency, HighNoon, who won an ADDY award, for their work related to a Valleywise Health video created to dispel COVID-19 misinformation.

NOTE: Director Gerard arrived.

Ms. Christiansen said Kitchell Contractors, Inc. of Arizona, one of the Construction Manager at Risk (CMAR) for the Care Reimagined project, had an opportunity to present their work related to the project at the American Society for Healthcare Engineers (ASHE) national conference.

Ms. Christiansen congratulated Mr. Kelly Summers for receiving the Chief Information Officer (CIO) of the Year ORBIE Award in the healthcare division.

Ms. Christiansen introduced Ms. Jori Davis, the new Vice President of Support Services at Valleywise Health.

Mission Statement

Ms. Stotler read the mission statement aloud.

General Session, Presentation, Discussion and Action:

1. Approval of Consent Agenda:
 - a. Minutes:
 - i. Approve Maricopa County Special Health Care District Board of Directors meeting minutes dated March 16, 2022
 - ii. Approve Maricopa County Special Health Care District Board of Directors meeting minutes dated March 23, 2022
 - b. Contracts:
 - i. Approve amendment #3 to the agreement (90-15-162-1-03) between Cardinal Health 200 LLC and the Maricopa County Special Health Care District dba Valleywise Health, to replace Cardinal Health Lease Agreement #29224, Exhibit B, Product Schedule
 - ii. Approve amendment #1 to intergovernmental agreement (90-22-113-1-01) between Maricopa County and the Maricopa County Special Health Care District dba Valleywise Health, for the use of real property at 33 West Tamarisk Avenue, Phoenix, Arizona 85041
 - iii. Approve a revised intergovernmental agreement (90-22-110-1) between the Arizona Department of Health Services, Arizona Health Care Cost Containment System, and the Maricopa County Special Health Care District dba Valleywise Health, in support of a psychiatric residency training program at the Arizona State Hospital

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General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:
 - b. Contracts, cont.:
 - iv. Approve a new agreement (90-22-215-1) between B. Braun Medical Inc. and the Maricopa County Special Health Care District dba Valleywise Health, for hemodialysis equipment and supplies
 - v. Approve a new contract (90-22-178-1-CMAR) between Gilbane Building Company and the Maricopa County Special Health Care District dba Valleywise Health, to provide Construction Manager at Risk (CMAR) services for the Maryvale Behavioral Health Court II Project
 - vi. Approve amendment #24 to the contract (90-17-076-1-24) between nThrive Revenue Systems, LLC and the Maricopa County Special Health Care District dba Valleywise Health, to add Direct Data Entry access
 - vii. Approve amendment #2 to the contract (90-17-083-2-02) between Sherloq Solutions and the Maricopa County Special Health Care District dba Valleywise Health, to extend the contract for one additional year
 - viii. Approve amendment #2 to the contract (90-17-083-1-02) between Progressive Management Systems and the Maricopa County Special Health Care District dba Valleywise Health, to extend the contract for one additional year
 - ix. Approve a new intergovernmental agreement (90-22-221-1) between the Arizona Department of Health Services and the Maricopa County Special Health Care District dba Valleywise Health, for Hepatitis C Patient Navigation Project (CTR059355)
 - x. Approve amendment #57 to the professional services agreement (90-12-084-1-57) between District Medical Group and the Maricopa County Special Health Care District dba Valleywise Health
 - c. Governance:
 - i. Approve application of Eileen Sullivan as potential member to the Valleywise Community Health Centers Governing Council
*Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services;
and Federally Qualified Health Center Clinics Chief Executive Officer*
 - ii. Approve affidavit appointing Hany Ashamalla, MD, as Deputy Medical Director in the Department of Psychiatry
 - d. Medical Staff:
 - i. Approve Valleywise Health's Medical Staff credentials for April 2022
 - ii. Approve Valleywise Health's Advanced Practice Clinician/Allied Health Professional Staff credentials for April 2022
 - iii. Approve proposed revisions to policy 39011 T – Advanced Practice Clinicians and Allied Health Professionals

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General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:
 - d. Medical Staff, cont.:
 - iv. Approve proposed revisions to policy 43374 – Valleywise Health Medical Staff Glossary
 - v. Approve proposed revisions to policy 20075 MT – FQHC Credentialing and Privileging of Clinical Staff
 - e. Care Reimagined Capital:
 - i. Approve amendment #51 to the contract (480-90-18-012) with Kitchell Contractors, Inc. of Arizona, Construction Manager at Risk (CMAR), for guarantee maximum price (GMP) number 6.03, for the design and construction of a cart wash area at the 2619 building in the amount of \$111,718 (CER # 19-951)
 - f. Capital:
 - i. Approve capital expenditure request (CER # 22-030) for the construction of a second behavioral health court within Valleywise Behavioral Health Center-Maryvale, for a cost of \$2,965,989, for a total cost of \$3,184,161, utilizing American Rescue Plan Act funding awarded by Maricopa County
 - ii. Approve capital expenditure request (CER # 22-031A) to expand behavioral health services at Valleywise Behavioral Health Center-Maryvale, for a cost of \$5,129,066, utilizing American Rescue Plan Act funding awarded by Maricopa County
 - iii. Approve capital expenditure request (CER # 22-031B) to expand behavioral health services at Valleywise Behavioral Health Center-Mesa, for a cost of \$10,870,834, utilizing American Rescue Plan Act funding awarded by Maricopa County
 - iv. Approve capital expenditure request (CER # 22-704) for a new roofing system and envelope improvements at Valleywise Comprehensive Health Center-Phoenix, for a total cost of \$1,082,200

Director Harden requested to remove item 1.b.x. from the consent agenda, to be discussed and voted on separately.

MOTION: Director Harden moved to approve the consent agenda minus item 1.b.x. Director Dewane seconded.

VOTE: 5 Ayes: Chairman Wilcox, Vice Chairman Thomas, Director Dewane, Director Gerard, Director Harden
0 Nays
Motion passed.

Chairman Wilcox noted consent agenda items 1.b.v., 1.f.i., 1.f.ii., and 1.f.iii., utilized American Rescue Plan Act funds, through an intergovernmental agreement with Maricopa County.

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General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:

Director Harden addressed item 1.b.x., amendment #57 to the professional services agreement between District Medical Group and the Maricopa County Special Health Care District dba Valleywise Health, and requested clarification on the staffing fee for the optometry provider.

Ms. Agnew stated the staffing fee for one full-time equivalent (FTE) optometrist was \$64,542, for the remainder of fiscal year (FY) 2022.

MOTION: Director Harden moved to approve consent agenda item 1.b.x., amendment #57 to the professional services agreement between District Medical Group and the Maricopa County Special Health Care District dba Valleywise Health. Director Dewane seconded.

VOTE: 5 Ayes: Chairman Wilcox, Vice Chairman Thomas, Director Dewane, Director Gerard, Director Harden
0 Nays
Motion passed.

2. Approve the establishment of an Advanced Education in General Dentistry (AEGD) residency program; Authorize staff to apply to the Commission on Dental Accreditation (CODA) for initial accreditation

Dr. Brendemuhl explained that the previous dental residency program, a partnership with NYU Langone, terminated in 2019. Staff had since been working to develop an Advanced Education in General Dentistry (AEGD) residency program unique to Valleywise Health. The AEGD program was a one-year residency program for graduates of Commission on Dental Accreditation (CODA) accredited dental schools.

He provided an overview of the efforts underway to develop the residency program, including the collaboration with the Creighton University School of Dentistry and applying for a grant through Health Resources and Services Administration (HRSA). The teaching health center planning and development grant would fund the development of the residency program, as well as technology advancements to make the residency program more attractive to dental residents.

He outlined the benefits of creating a residency program using CODA's standards, as there was an ability to align the residency program with Valleywise Health's mission and vision. The goal was to develop primary care providers that would focus on proficiency and working in interprofessional healthcare teams. He noted that CODA required a level of community service and engagement, and Valleywise Health's residency program would contain minimum community service requirements.

The residency program would work within Valleywise Comprehensive Health Centers-Phoenix and Peoria and Valleywise Community Health Center-McDowell.

Dr. Brendemuhl requested the authority to submit the application to CODA, stating that if the application was accepted at their June 2022 meeting, Valleywise Health may have the first class of dental residents begin in July 2024.

Director Harden asked how many dental residency programs were in Arizona.

Dr. Brendemuhl said that there were two dental schools that provided pre-doctoral education, and one post-graduate residency program through NYU Langone. However, the residency program operated at three sites throughout the state.

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General Session, Presentation, Discussion and Action, cont.:

2. Approve the establishment of an Advanced Education in General Dentistry (AEGD) residency program; Authorize staff to apply to the Commission on Dental Accreditation (CODA) for initial accreditation

Director Harden asked if the dental residents would be responsible for outreach and community service outside the organization.

Dr. Brendemuhl reiterated that CODA requirements included community service and engagement, and while the details had not yet been developed, he anticipated the dental residents may have opportunities through providing screenings at health fairs.

Director Gerard asked how many dental residents would be included in the first class.

Dr. Brendemuhl said the target for the first class would be three dental residents, with each rotating through the three different sites. He envisioned the program would expand throughout the years.

Director Gerard questioned if the dental residents operated similar to medical residents, with a specified number of allocated positions and federal funding to provide the training.

Dr. Brendemuhl stated that federal funding was available for dental residents as dental residents were not included in the medical resident limitations.

MOTION: Vice Chairman Thomas moved to approve the establishment of an advanced education in general dentistry residency program and authorize staff to apply to the Commission on Dental Accreditation for initial accreditation. Director Harden seconded.

VOTE: 5 Ayes: Chairman Wilcox, Vice Chairman Thomas, Director Dewane, Director Gerard, Director Harden
0 Nays
Motion passed.

3. Discuss Patient Experience Surveys and Actions

Ms. Stotler reviewed the patient experience survey results for through the third quarter of FY 2022, noting the continued fluctuation in the overall ratings for the hospital. There were several initiatives implemented, including the ACCEPT (Acknowledge, Connect, Communicate, Every Patient, Every Time) program. The purpose of the program was to standardize the approach when interacting with patients and visitors within the organization.

She highlighted the scores received for specific questions, stating staff used the information, along with feedback provided, to refine the processes in place and improve communication to patients.

She mentioned only eight percent of all surveys were returned, therefore there was opportunity to improve the submission rate. For example, patients were informed that they would receive a survey and were encouraged to complete and return it.

Director Gerard asked if the survey questions and the number of questions were determined by the federal government.

Ms. Stotler said the survey consisted of over thirty questions, which were determined by the federal government. However, not all questions needed to be answered for the survey to be captured. The survey distributed for ambulatory services was recently condensed to ten questions.

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General Session, Presentation, Discussion and Action, cont.:

3. Discuss Patient Experience Surveys and Actions, cont.

Ms. Stotler reviewed the results of the survey related to the emergency departments, including the comments received from patients.

Director Harden asked if staff followed up on specific issues mentioned in patient comments. She referenced a comment related to parking on campus, and asked what measures were taken to address the dissatisfier.

Ms. Christiansen said that while parking had been a long-standing challenge, the current construction on the Roosevelt campus had exacerbated the issue. To address it, designated patient parking was available in front of the hospital and security increased rounds around the campus to ensure parking was available for patients.

Ms. Stotler said staff routinely reviewed the comments submitted by patients, and if a specific concern was identified, the patient was contacted, and changes were implemented. She attributed the fluctuating emergency departments survey responses to the restrictions put in place throughout the COVID-19 pandemic.

As she reviewed the survey results for the ambulatory services, noting the comments submitted by patients were positive, with opportunities for improvement included. She outlined the plans in place to improve the survey results, including the decision to reduce the number of questions included.

She was hopeful that as the visitor restrictions eased throughout the organization, the overall ratings would improve.

Director Harden asked if individuals were required to wear a face mask while in the ambulatory settings.

Dr. White stated that face masks were requested, however, patients were not denied treatment if they did not comply with the request.

4. Discussion and Possible Action on Valleywise Health's 2022 Legislative Agenda and/or the Maricopa County Special Health Care District's position regarding proposed State and Federal legislative items

Mr. Fronske reviewed the statistics of the legislative session, noting 217 bills had passed, with 190 bills signed by the Governor. The House Appropriations Committee failed to pass the proposed budget bills and the process would begin again.

He provided an update of the bills that were being tracked by staff, including those that the Board had authorized their support or opposition. Of the bills supported by the District, Senate Bill (SB) 1311, the healthcare assault prevent bill was signed by the Governor, and House Bill (HB) 2691, the healthcare workforce grant bill, was on hold until the budget bills were considered. All the bills opposed by the District, SB 1393, refusing treatment, SB 1078, confidential medical information, and SB 1113, court ordered treatment and enhanced services, were considered dead.

He reviewed the federal issues, noting staffers from Senator Kelly's and Congressman Gallego's offices toured Valleywise Health. Regarding the \$10 billion COVID-19 relief bill, there had been no action in the House. Staff continued to work with the congressional delegation and hospital associations on key COVID-19 relief funding for the organization.

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General Session, Presentation, Discussion and Action, cont.:

5. Discuss and Review Valleywise Health's March 2022 Financials and Statistical Information, Quarterly Investment of Funds Report

Ms. Agnew reviewed statistical information for March 2022, noting acute admissions missed budget by 3.5% and behavioral health admissions missed budget by 41.9% for the month. Overall emergency department visits were 8.6% better than budget, and ambulatory visits were two percent better than budget.

On a year-to-date basis, the acute admissions were three percent better than budget, behavioral health admissions missed budget by 28.2%, emergency department visits were 5.6% better than budget, and ambulatory visits missed budget by less than one percent.

She discussed the payer mix, noting the Medicaid percentage was less than budget due to the lower behavioral health admissions. The unusual items for the month included a small amount of surge nurses provided at no cost to Valleywise Health, and COVID-19 related grant subsidies.

Ms. Agnew outlined the income statement for March 2022, noting net patient service revenue was 1.2% better than budget for the month. Unfortunately, operating expenses had a negative 13.2 % variance, contributed to contract labor costs. Overall, there was an \$11,007,760 decrease in net assets, compared to a budgeted loss of \$3,264,548.

On a year-to-date basis, total operating revenue had a positive four percent variance, while total operating expenses had an 8.5% negative variance. The result was a decrease in net assets of \$61,406,245, compared to a budgeted loss of \$36,729,956, for a \$24,676,289 unfavorable variance.

Director Harden referenced the use of contract labor, and said the expense included all contract labor for the organization, not just contract labor related to nursing positions.

Ms. Agnew confirmed that there were various departments throughout the organization that utilized contract labor, including information technology and other support departments. While clinical areas were the largest component of utilization, not all positions were registered nurses.

She said that while the COVID-19 pandemic had attributed to staffing challenges, staff was developing recruitment and retention strategies to reduce the reliance on contract labor. She acknowledged the nursing workforce had changed, with many nurses opting to either work as a contract nurse or leave the industry altogether.

Mr. Purves commented that experts anticipated it would take years for the hospital workforce to stabilize, for a variety of reasons.

Ms. Agnew concluded her financial report, noting the number of days in accounts receivable was 75.3 days, there were 109.5 days cash on hand, due to the receipt of \$68 million of graduate medical education (GME) funding and \$12.3 million of provider relief funding received.

6. Discuss and Review Preliminary Patient Volumes and Capital Targets for Fiscal Year 2023

Mr. Meier provided an overview of the preliminary operating statistics for the FY 2023 budget. The projections were developed based on February 2022 year-to-date results.

Total admissions were forecasted to increase by three percent, with the assumption that the unopened behavioral health units would remain closed for the entire fiscal year. He reiterated that the projections were preliminary and can be adjusted if the data suggests that staffing was available to open the units.

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General Session, Presentation, Discussion and Action, cont.:

6. Discuss and Review Preliminary Patient Volumes and Capital Targets for Fiscal Year 2023

Mr. Meier noted patient days were projected to decrease by 6.2%, due the decrease in budgeted behavioral health admissions and expected lower patient acuity. Emergency department visits were projected to increase by 3.1%, for a total of 88,200 visits.

He said ambulatory visits were projected to increase by 4.2%, noting volumes within outpatient behavioral health were projected to increase by 27 percent.

Director Gerard requested clarification that the unopened behavioral health beds were expected to remain closed for the entire fiscal year.

Mr. Meier confirmed, stating the contributing factor for the decision was related to staffing challenges. While the beds were needed, it would be unrealistic to budget their utilization until there was an indication that it would be properly staffed.

Ms. Agnew understood the beds were needed to better serve the community. Staff was working to negotiate the managed care contract to improve the reimbursement rates, to increase revenue to apply to the staffing challenges. There were various initiatives in place to secure the staffing needed to safely open the behavioral health units as soon as possible.

Director Gerard noted that the patient population was challenging, and it may be difficult to recruit individuals for the position. She asked if there were plans to create partnerships to develop individuals to fill the position.

Dr. White said that he was actively working with community partners to train behavioral health technicians.

Director Gerard asked what was happening to the patients that were unable to be admitted to the hospital.

Dr. White said that some were deemed safe to go back into the community, while others were repetitioned for treatment.

Mr. Purves commended staff for ensuring safe, quality care would be provided prior to opening a unit.

Chairman Wilcox suggest a further discussion related to addressing the concerns within behavioral health.

Mr. Meier stated surgeries at Valleywise Health Medical Center were projected to slightly increase, while surgeries at Valleywise Comprehensive Health Center-Peoria would remain flat. Overall endoscopy procedures at both sites were projected to increase, but deliveries at Valleywise Health Medical Center were projected to decrease in the upcoming fiscal year.

Vice Chairman Thomas asked if the increased ambulatory visits were attributed to the opening of new facilities.

Mr. Meier noted increased volumes at all Valleywise Community Health Centers throughout the current fiscal year, not just the newly opened facilities.

He noted that the capital review had not been completed. The capital budget amount would be similar to the current fiscal year, at \$10 million for routine and emergency capital, however the specific items had not been finalized. He would provide that information in May 2022.

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General Session, Presentation, Discussion and Action, cont.:

7. Care Reimagined Update

Ms. Christiansen provided an update on the Care Reimagined project. She noted that almost 9.4 million manhours had been accumulated throughout the course of the various projects, with over 2,600 design and construction professionals engaged.

The estimated opening for the new Valleywise Health Medical Center was October 2023, while the opening of the Support Services Building had yet to be scheduled.

In reviewing the project dashboard, she noted that there were no major concerns, however, mitigation plans were in place related to the budget, long-lead materials, and medical equipment. Staff was currently deliberating the need to rent an off-site storage space to house materials and equipment, to ensure the items were available when needed.

She reviewed the progress of the medical center, highlighting the tasks scheduled for the next 30 days.

The activation plan was reviewed, noting the process would take place through various cycles. The first cycle, Cycle A, included teams from behavioral health, burn and supply chain. The teams would be challenged to reevaluate their workflows and implement best practice processes. The activation plan began in April 2022 and would continue through the opening of the new medical center, October 2023.

Ms. Christiansen reviewed a stacking diagram for the new medical center, highlighting the services that would be provided on each floor. She then provided an update on the progress related to the Support Services Building, including a stacking diagram.

Vice Chairman Thomas noted that there was additional space on the third floor of the Support Services Building that had not been assigned to a department. He asked if that would be used for storage.

Ms. Christiansen stated the plans had been developed prior to the COVID-19 pandemic and since that time, much of the workforce originally planned to work in the Support Services Building had been transitioned offsite. There would be further discussion on the best way to utilize that space.

Chairman Wilcox applauded the progress made throughout the pandemic.

8. Appoint Members of the Board of Directors to serve on the Valleywise Health Claims Committee for a three (3) year term effective May 1, 2022

This item was not discussed.

9. Review and Possible Action on the Following Reports to the Board of Directors:

- a. Monthly Marketing and Communications Report (March 2022)
- b. Monthly Care Reimagined Capital Purchases Report (March 2022)
- c. Monthly Valleywise Health Employee Turnover Report (March 2022)
- d. Quality Management Council Meeting Minutes (February and March 2022)
- e. Quarterly Employee Engagement Survey Action Plans
- f. Quarterly Valleywise Community Health Centers Governing Council Structure Report

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General Session, Presentation, Discussion and Action, cont.:

9. Review and Possible Action on the Following Reports to the Board of Directors, cont.:

- g. Annual Maricopa County Special Health Care District Wide Risk Management Program Report

Director Harden referenced item 9.c., the Monthly Valleywise Health Employee Turnover Report, noting that throughout FY 2022, 826 employees were hired, however, 668 employees were terminated. She was saddened by the statistics.

Ms. Christiansen acknowledged the high turnover rate, but number of employees hired were exceeding the number of employees leaving the organization during the last quarter. There were various processes being developed to improve the turnover rate.

Ms. Lara-Willars said that of the employees that had recently left the organization, the top two reasons given were family or personal reasons, or they had accepted another job. She was developing an exit interview process to gain additional information on why people were leaving Valleywise Health.

There were various initiatives in place to keep employees engaged, from their first day, and throughout their employment.

Chairman Wilcox recommended that individuals be educated on the retirement benefit offered, as it was often misunderstood.

Director Gerard asked if there were plans to develop a long-term strategy for recruitment and retention.

Ms. Lara-Willars said that she was working to complete her team within the Human Resources Department and would then develop the recruitment strategy plan.

Director Harden suggested speaking with frontline employees, specifically nurses, to gain ideas on what would attract talent to the organization.

Ms. Lara-Willars said that there was currently a committee in place to gain feedback, however, she was cautious to pull staff from their primary roles too often, as to not add to their day-to-day responsibilities.

Vice Chairman Thomas referenced item 9.g., the Annual Maricopa County Special Health Care District Wide Risk Management Program report, noting the focus on reducing the environment risk exposure from drywells. He asked if that was a major concern of the organization.

Mr. Demos said construction of new facilities had prompted staff to ensure there were adequate provisions in place, related to the inspections and maintenance of the drywells.

10. Concluding Items

- a. Old Business:

June 23, 2021

Reports to the Board – Monthly Employee Turnover Report

- Report on employee satisfaction related to transitions to new facilities and return-to-work efforts

November 23, 2021

Employee Turnover Rates and Retention Efforts

- Provide a report on the results of actions taken to reduce turnover/increase retention
- Report on employee satisfaction related to return-to-work efforts

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General Session, Presentation, Discussion and Action, cont.:

10. Concluding Items, cont.

a. Old Business, cont.:

March 23, 2022

Financial and Statistical Information

- Provide a status report related to the provider staffing challenges at Valleywise Comprehensive Health Center-Peoria

March 23, 2022, cont.

Reports to the Board – Monthly Employee Turnover Report

- When adding demographic information, please include the number of positions that require an employee to be bilingual, and the number of employees that receive pay differential for being bilingual

Concluding Items

- Provide an outline of the timeline for the strategic planning strategies being worked on

b. Board Member Requests for Future Agenda Items or Reports

c. Comments

i. Chairman and Member Closing Comment

ii. President and Chief Executive Officer Summary of Current Events

Ms. Talbot reviewed old business, noted the items that were addressed and reiterated outstanding items.

Director Harden acknowledged the polarizing effect COVID-19 had on the community, with many adults choosing not to be vaccinated. She noted that many parents were also opting out of recommended vaccinations for their children. She asked if the organization had an action plan to address the issue.

Dr. White confirmed that there had been a decrease in childhood vaccination rates. To address, staff was reaching out to families, encouraging them to visit their primary care providers for screenings, preventative tests, and immunizations.

Chairman Wilcox referenced the previous discussion related to behavioral health challenges, and recommended staff work with community organizations or taskforces to develop strategies to open the available beds for the community.

Director Gerard said there was an increase in serious mentally ill diagnoses and asked if there was an explanation for the surge.

Dr. White stated that there may be a variety of reasons attributed to the increased diagnosis, including but not limited to the improved communication and recognition of the diagnosis, the increased ability to treat, and the fact there was no longer a stigma surrounding mental health illness. Many individuals were actively seeking mental health treatment. He believed the COVID-19 pandemic may have exacerbated the situation, with many individuals being isolated for an extended period of time.

Director Gerard was hopeful early intervention services would provide individuals tools to properly manage their disease.

Director Dewane welcomed the new leaders that recently joined the organization and expressed his gratitude for all their efforts during a very difficult time.

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Adjourn

MOTION: Vice Chairman Thomas moved to adjourn the April 27, 2022 Maricopa County Special Health Care District Board of Directors Formal Meeting. Director Dewane seconded.

VOTE: 5 Ayes: Chairman Wilcox, Vice Chairman Thomas, Director Dewane, Director Gerard,
Director Harden
0 Nays
Motion passed.

Meeting adjourned at 3:04 p.m.

Mary Rose Garrido Wilcox, Chairman
Maricopa County Special Health Care District
Board of Directors