



Board Members

Mary Rose Garrido Wilcox, Chairman, District 5
J. Woodfin Thomas, Vice Chairman, District 4
Mary A. Harden, RN, Director, District 1
Mark G. Dewane, Director, District 2
Susan Gerard, Director, District 3

President & Chief Executive Officer

Stephen A. Purves, FACHE

Clerk of the Board

Melanie Talbot

Meeting Location

Valleywise Health Medical Center
2601 East Roosevelt Street
Phoenix, Arizona 85008

RESULTS – Formal Meeting

**Maricopa County Special Health Care District
Board of Directors**

Mission Statement

The Valleywise Health's mission is to provide exceptional care, without exception, every patient, every time.

Welcome

The Board of Directors is the governing body for the Maricopa County Special Health Care District. Each member represents one of the five districts in Maricopa County. Members of the Board are public officials, elected by the voters of Maricopa County. The Board of Directors sets policy and the President & Chief Executive Officer, who is hired by the Board, directs staff to carry out the policies.

How Citizens Can Participate

Each meeting is open to the public and there is a "Call to the Public" at the beginning of each meeting. An individual may address the Board of Directors at this time or when the agenda item to be addressed is reached. If you wish to address the Board, please complete a Request to Speak form Speaker's Slip and deliver it to the Clerk of the Board prior to the Call to the Public. If you have anything that you wish distributed to the Board and included in the official record, please hand it to the Clerk who will distribute the information to the Board members and Valleywise Health Senior Staff.

Speakers will be called in the order in which requests to speak are received. Your name will be called when the Call to the Public has been opened or when the Board reaches the agenda item which you wish to speak. As mandated by the Arizona Open Meeting Law, officials may not discuss items not on the agenda, but may direct staff to follow-up with the citizen.

Public Rules of Conduct

The Board Chair shall keep control of the meeting and require the speakers and audience to refrain from abusive or profane remarks, disruptive outbursts, applause, protests, or other conduct which disrupts or interferes with the orderly conduct of the business of the meeting. Personal attacks on Board members, staff, or members of the public are not allowed. It is inappropriate to utilize the Call to the Public or other agenda item for purposes of making political speeches, including threats of political action. Engaging in such conduct and failing to cease such conduct upon request of the Board Chair will be grounds for ending a speaker's time at the podium or for removal of any disruptive person from the meeting room, at the direction of the Board Chair.

Agendas are available within 24 hours of each meeting via the Clerk's Office, Valleywise Health Medical Center, 2601 East Roosevelt, Phoenix, Arizona 85008, Monday through Friday between the hours of 9:00 a.m. and 4:00 p.m. and on the internet at <https://valleywisehealth.org/about/board-of-directors/>. Accommodations for individuals with disabilities, alternative format materials, sign language interpretation, and assistive listening devices are available upon 72 hours advance notice via the Clerk's Office, Valleywise Health Medical Center, 2601 East Roosevelt, Phoenix, Arizona 85008, (602) 344-5177. To the extent possible, additional reasonable accommodations will be made available within the time constraints of the request.

• Valleywise Health Medical Center •
• 2601 East Roosevelt Street • Phoenix, Arizona 85008 •

Meeting will be held remotely. Please visit <https://valleywisehealth.org/events/board-of-directors-formal-meeting-august-24-2022/> for further information.

Wednesday, August 24, 2022
1:00 p.m.

One or more of the members of the Board of Directors of the Maricopa County Special Health Care District may be in attendance telephonically or by other technological means. Board members attending telephonically, or by other technological means will be announced at the meeting.

Pursuant to A.R.S. § 38-431.03(A)(3), or any applicable and relevant state or federal law, the Board may vote to recess into an Executive Session for the purpose of obtaining legal advice from the Board's attorney or attorneys on any matter listed on the agenda. The Board also may wish to discuss any items listed for Executive Session discussion in General Session, or the Board may wish to take action in General Session on any items listed for discussion in Executive Session. To do so, the Board will recess Executive Session on any particular item and reconvene General Session to discuss that item or to take action on such item.

Please silence any cell phone, pager, computer, or other sound device to minimize disruption of the meeting.

Call to Order

Roll Call

Call to the Public

This is the time for the public to comment. The Board of Directors may not discuss items that are not specifically identified on the agenda. Therefore, pursuant to A.R.S. § 38-431.01(H), action taken as a result of public comment will be limited to directing staff to study the matter, responding to any criticism or scheduling a matter for further consideration and decision at a later date.

ITEMS MAY BE DISCUSSED IN A DIFFERENT SEQUENCE

General Session, Presentation, Discussion and Action:

1. **Approval of Consent Agenda: 15 min**
Note: Approval of contracts, minutes, IGA's, proclamations, etc. Any matter on the Consent Agenda will be removed from the Consent Agenda and discussed as a regular agenda item upon the request of any Board member.
 - a. **Minutes:**
 - i. **Approve** Maricopa County Special Health Care District Board of Directors meeting minutes dated June 8, 2022
Melanie Talbot, Chief Governance Officer; and Clerk of the Board
 - ii. **Approve** Maricopa County Special Health Care District Board of Directors meeting minutes dated June 14, 2022
Melanie Talbot, Chief Governance Officer; and Clerk of the Board
 - iii. **Approve** Maricopa County Special Health Care District Board of Directors meeting minutes dated June 16, 2022
Melanie Talbot, Chief Governance Officer; and Clerk of the Board

General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:

a. Minutes, cont.:

- iv. **Approve** Maricopa County Special Health Care District Board of Directors meeting minutes dated June 22, 2022
Melanie Talbot, Chief Governance Officer; and Clerk of the Board
- v. **Approve** Maricopa County Special Health Care District Board of Directors meeting minutes dated August 9, 2022
Melanie Talbot, Chief Governance Officer; and Clerk of the Board

b. Contracts:

- i. **Approve** a new sub-recipient agreement (90-23-014-1) between the Arizona Association of Community Health Centers dba Arizona Alliance for Community Health Centers, and the Maricopa County Special Health Care District dba Valleywise Health, for grant funding for facility alteration and renovation at Valleywise Community Health Center-Guadalupe as part of the Federally Qualified Health Center capital assistance program funded through the American Rescue Plan Act (ARPA)
Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services; and Federally Qualified Health Center Clinics Chief Executive Officer
- ii. **Approve** a new sub-recipient agreement (90-23-013-1) between the Arizona Association of Community Health Centers dba Arizona Alliance for Community Health Centers, and the Maricopa County Special Health Care District dba Valleywise Health, for grant funding for facility alteration and renovation at Valleywise Community Health Center-Chandler as part of the Federally Qualified Health Center capital assistance program funded through the American Rescue Plan Act (ARPA)
Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services; and Federally Qualified Health Center Clinics Chief Executive Officer
- iii. **Approve** a new agreement (90-23-007-1) between Arizona Department of Emergency and Military Affairs and the Maricopa County Special Health Care District dba Valleywise Health, for a Mutual Aid Compact Agreement
Michael D. White, MD, MBA, Executive Vice President, Chief Medical Officer
- iv. **Approve** a new agreement (90-22-282-1) between DWL Architects & Planners, Inc. and the Maricopa County Special Health Care District dba Valleywise Health, to provide architectural and engineering services for the Valleywise Behavioral Health Center-Maryvale Outpatient Facility at Valleywise Behavioral Health Center-Maryvale
Lia Christiansen, MBC, Executive Vice President, Chief Administrative Officer
- v. **Approve** a new agreement (MCO-20-028-MSA) between United Healthcare Insurance Company and the Maricopa County Special Health Care District dba Valleywise Health, for the provision of comprehensive healthcare services
Renee Clarke, MBA, Senior Vice President, Managed Care

General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:

b. Contracts, cont.:

- vi. **Approve** a new agreement (90-22-281-1) between DWL Architects & Planners, Inc. and the Maricopa County Special Health Care District dba Valleywise Health, to provide architectural and engineering services for the Valleywise Behavioral Health Center-Mesa Outpatient Facility at Valleywise Behavioral Health Center-Mesa
Lia Christiansen, MBC, Executive Vice President, Chief Administrative Officer
- vii. **Approve** amendment #25 to the contract (90-17-076-1-25) between nThrive Revenue Systems, LLC and the Maricopa County Special Health Care District dba Valleywise Health, to add price transparency reporting, CarePricer Payment Estimator tools, and update vendor name from nThrive Revenue Systems, LLC to FinThrive Revenue Systems, LLC
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer
- viii. **Approve** a new agreement (90-22-195-1) between Language Line Services, Inc. and the Maricopa County Special Health Care District dba Valleywise Health, for a statement of work for interpreting services
Michael D. White, MD, MBA, Executive Vice President, Chief Clinical Officer
- ix. **Approve** a new lease agreement (90-23-020-1) between Marisol Federal Credit Union and the Maricopa County Special Health Care District dba Valleywise Health, for 80 square feet of office space within Valleywise Health Medical Center
Warren Whitney, MBA, Senior Vice President, Government Relations
- x. **Approve** amendment #2 to the contract (MCO-20-014-02) between Arizona State Hospital and the Maricopa County Special Health Care District dba Valleywise Health, for the provision of comprehensive medical services for Arizona State Hospital patients and residents
Renee Clarke, MBA, Senior Vice President, Managed Care
- xi. **Approve** a new agreement (MCO-20-027) between Cigna Healthcare of Arizona, Inc., and the Maricopa County Special Health Care District dba Valleywise Health, for the provision of comprehensive healthcare services
Renee Clarke, MBA, Senior Vice President, Managed Care
- xii. **Approve** amendment #59 to the professional services agreement (90-12-084-1-59) between District Medical Group and the Maricopa County Special Health Care District dba Valleywise Health
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer
- xiii. **Approve** amendment #2 to the agreement (MCO-20-009-02) between United Behavioral Health and the Maricopa County Special Health Care District dba Valleywise Health, for the provision of integrated behavioral health services
Renee Clarke, MBA, Senior Vice President, Managed Care
- xiv. **Approve** a new agreement (90-23-032-1) between Mercy Care and the Maricopa County Special Health Care District dba Valleywise Health, for a subcontract for the Coronavirus Response and Relief Supplemental Appropriations Act Mental Health Block Grant
Michael D. White, MD, MBA, Executive Vice President, Chief Clinical Officer

General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:

b. Contracts, cont.:

- xv. **Approve** an intergovernmental agreement (90-23-033-1) between the Arizona Health Care Cost Containment System (AHCCCS) and the Maricopa County Special Health Care District dba Valleywise Health, to provide matching funds in support of the Targeted Investment 2.0 Program (TIP)
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer
- xvi. **Approve** a new funds flow agreement (90-23-034-1) between St. Joseph's Hospital and Medical Center and the Maricopa County Special Health Care District dba Valleywise Health, for redistribution of newly generated graduate medical education funding agreement
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer
- xvii. **Rescind** intergovernmental agreement (90-23-025-1) between the Arizona Health Care Cost Containment System (AHCCCS) and the Maricopa County Special Health Care District dba Valleywise Health, and **Approve** replacement intergovernmental agreement (90-23-025-1A) between the Arizona Health Care Cost Containment System (AHCCCS) and the Maricopa County Special Health Care District dba Valleywise Health, for the transfer of public funds for use as the non-federal share of the Medicaid payment under this agreement for graduate medical education programs, for the period of July 1, 2021 through June 30, 2022 for the benefit of Valleywise Health (\$14,632,860.22); Abrazo Arrowhead (\$1,220,148.19); Abrazo Central (\$636,413.37); Abrazo West (\$662,090.18); Canyon Vista Medical Center (\$766,936.72); Mountain Vista Medical Center (\$1,914,040.40); and Phoenix Children's Hospital (\$2,000,000.00)
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer

c. Governance:

- i. **Approve** Change in Scope of Service: delete Saturday hours at Valleywise Community Health Center-Chandler, effective August 2022
Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services; and Federally Qualified Health Center Clinics Chief Executive Officer
- ii. **Approve** Change in Scope of Service: delete Saturday hours at Valleywise Comprehensive Health Center-Peoria, effective August 2022
Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services; and Federally Qualified Health Center Clinics Chief Executive Officer
- iii. **Approve** Change in Scope of Service: reduce Saturday hours at Valleywise Community Health Centers-Avondale and South Central, effective August 2022
Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services; and Federally Qualified Health Center Clinics Chief Executive Officer
- iv. **Approve** Change in Scope of Service: add hours at Valleywise Community Health Centers-Mesa and West Maryvale, effective August 2022
Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services; and Federally Qualified Health Center Clinics Chief Executive Officer

General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:

c. Governance, cont.:

- v. **Approve** renewal of the following Board Policy Statements:
 - a. 99011 G – Revenue Contracts – Medical Services
 - b. 99103 G – Cellular Phone Service Plan Stipend
 - c. 99104 G – Intergovernmental Agreements
Melanie Talbot, Chief Governance Officer; and Clerk of the Board
- vi. **Approve** proclamation supporting Valleywise Health’s Trauma Center/Trauma Programs
Sherry Stotler, RN, MSN, Senior Vice President, Chief Nursing Officer
- vii. **Approve** affidavit appointing Brant Thayer, MD, Katrina Lepthien, DO, and Sugandha Bhosrekar, MD, as Deputy Medical Directors in the Department of Psychiatry
Gene Cavallo, MC, LPC, Senior Vice President, Behavioral Health Services

d. Medical Staff:

- i. **Approve** Valleywise Health’s Medical Staff credentials for July and August 2022
Mark M. MacElwee, MD, Vice Chief of Staff
- ii. **Approve** Valleywise Health’s Advanced Practice Clinician/Allied Health Professional Staff credentials for July and August 2022
Mark M. MacElwee, MD, Vice Chief of Staff
- iii. **Approve** proposed revision to the Department of Psychiatry Delineation of Privileges
Mark M. MacElwee, MD, Vice Chief of Staff
- iv. **Approve** proposed revisions to the Nurse Practitioner Psychiatry Delineation of Privileges/Practice Prerogatives
Mark M. MacElwee, MD, Vice Chief of Staff
- v. **Approve** proposed revisions to the Nurse Practitioner General Surgery/Trauma Surgery Delineation of Privileges/Practice Prerogatives
Mark M. MacElwee, MD, Vice Chief of Staff
- vi. **Approve** proposed revisions to the Physician Assistant Surgery/Trauma/Burn Surgery Delineation of Privileges/Practice Prerogatives
Mark M. MacElwee, MD, Vice Chief of Staff

e. Care Reimagined Capital:

- i. INTENTIONALLY LEFT BLANK

f. Capital:

- i. **Approve** a capital expenditure request (CER # 23-405) to purchase Pure Storage, for storage consolidation and replacement of obsolescent equipment, for a total cost of \$763,513
Kelly Summers, CHCIO, Senior Vice President, Chief Information Officer

General Session, Presentation, Discussion and Action, cont.:

1. Approval of Consent Agenda, cont.:

f. Capital, cont.:

- ii. **Approve** a capital expenditure request (CER #22-035) for capital improvements and renovations including construction, signage, and landscaping for Valleywise Community Health Center-Guadalupe, for a total cost of \$1,266,443, utilizing American Rescue Plan Act funding awarded by Arizona Association of Community Health Centers dba Alliance for Community Health Centers
Jori Davis, MBA, Vice President, Support Services
- iii. **Approve** a capital expenditure request (CER # 22-035B) for capital improvements and renovations including construction, signage, and landscaping for Valleywise Community Health Center-Chandler, for a total cost of \$3,727,551, utilizing American Rescue Plan Act funding awarded by Arizona Association of Community Health Centers dba Alliance for Community Health Centers
Jori Davis, MBA, Vice President, Support Services
- iv. **Approve** a capital expenditure request (CER #23-409) for the replacement of a Medtronic StealthStation Surgical Navigation System, for a total cost of \$378,959
Michael D. White, MD, MBA, Executive Vice President, Chief Clinical Officer
- v. **Approve** a capital expenditure request (CER #23-407) to upgrade the current Cloverleaf integration engine, for a total cost of \$386,560
Kelly Summers, CHCIO, Senior Vice President, Chief Information Officer
- vi. **Approve** a capital expenditure request (CER #23-410) to refresh the Cisco Nexus 9K switches for fiber distribution, for a total cost of \$327,223 for fiscal year 2023
Kelly Summers, CHCIO, Senior Vice President, Chief Information Officer
- vii. **Approve** a capital expenditure request (CER #23-302) to purchase Avaya Callback Assist, for a cost of \$377,833 for fiscal year 2023
Kelly Summers, CHCIO, Senior Vice President, Chief Information Officer

APPROVED MINUS 1.b.i., 1.b.ii., 1.b.ix., 1.b.x., 1.c.i., 1.c.ii., 1.c.iii., 1.c.iv.

APPROVED 1.b.x., 1.c.i., 1.c.ii., 1.c.iii., 1.c.iv.

APPROVED 1.b.ix.

APPROVED 1.b.i., 1.b.ii.

2. Discuss, Review and **Approve** Valleywise Health's Annual Quality Improvement and Patient Safety Plan for Fiscal Year 2023; **Approve** Indicators on Which to Measure Quality for Fiscal Year 2023 **10 min**

Crystal Garcia, RN, Vice President, Surgical, Specialty, Quality and Safety

APPROVED VALLEYWISE HEALTH'S ANNUAL QUALITY IMPROVEMENT AND PATIENT SAFETY PLAN FOR FISCAL YEAR 2023 WITH CORRECTIONS, AND THE INDICATORS ON WHICH TO MEASURE QUALITY FOR FISCAL YEAR 2023

3. Discuss and Review Quarterly Quality Report and Metrics Dashboard including but not limited to Patient Satisfaction Survey Results/Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Scores **10 min**

Crystal Garcia, RN, Vice President, Surgical, Specialty, Quality and Safety

No ACTION

General Session, Presentation, Discussion and Action, cont.:

4. Discuss and Review Quarterly Infection Control Quality Metrics Dashboard 10 min
Crystal Garcia, RN, Vice President, Surgical, Specialty, Quality and Safety

No ACTION

5. Discuss and Review Valleywise Health's Preliminary June 2022 Fiscal Year End Financials and Statistical Information, July 2022 Financials and Statistical Information, and Quarterly Investment of Funds Report 15 min
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer

No ACTION

6. Monthly Update on Care Reimagined Projects 10 min
Lia Christiansen, MBC, Executive Vice President, Chief Administrative Officer

No ACTION

7. Discuss and Review Engineering and Construction Projects at Valleywise Health 10 min
Jori Davis, MBA, Vice President Support Services

No ACTION

8. Discuss, Review and **Approve** Valleywise Health's President & Chief Executive Officer's, Steve Purves, Performance Goals for Fiscal Year 2023 5 min
Board of Directors

ITEM WAS NOT DISCUSSED

9. Review and **Possible Action** on the Following Reports to the Board of Directors: 15 min
- a. Monthly Marketing and Communications Report (July 2022)
Runjhun Nanchal, MHA, Senior Vice President, Strategy, Marketing and Communications
 - b. Monthly Care Reimagined Capital Purchases Report (June and July 2022)
Claire Agnew, CPA, MBA, Executive Vice President, Chief Financial Officer
 - c. Monthly Valleywise Health Employee Turnover Report (June and July 2022)
Susan Lara-Willars, HCS, MBA, Senior Vice President, Chief Human Resources Officer
 - d. Quality Management Council Meeting Minutes (June 2022)
Crystal Garcia, RN, Vice President, Surgical, Specialty, Quality and Safety
 - e. Quarterly Compliance Officer's Activities Report; Valleywise Health's Finance, Audit and Compliance Committee Activities Report
L.T. Slaughter, CPA, MBA, Chief Compliance Officer
 - f. Quarterly Valleywise Community Health Centers Governing Council Structure Report
Melanie Talbot, Chief Governance Officer; and Clerk of the Board
 - g. Quarterly Valleywise Health Foundation's Task Status Report to the Valleywise Health President & Chief Executive Officer
Lisa Hartsock, MPH, CFRE, Foundation Relations Executive

General Session, Presentation, Discussion and Action, cont.:

9. Review and **Possible Action** on the Following Reports to the Board of Directors, cont.:
- h. Quarterly Employee Engagement Survey Action Plans
Susan Lara-Willars, HCS, MBA, Senior Vice President, Chief Human Resources Officer
 - i. Fiscal Year to Date Operational Dashboard for Valleywise Health's Federally Qualified Health Center Clinics
Barbara Harding, RN, MPA, Senior Vice President, Ambulatory Services; and Federally Qualified Health Center Clinics Chief Executive Officer
 - j. Semi-Annual Creighton University Arizona Health Education Alliance Report
Michael D. White, MD, MBA, Executive Vice President, Chief Clinical Officer
 - k. Fiscal Year 2022 Employee Engagement Survey Results
Susan Lara-Willars, HCS, MBA, Senior Vice President, Chief Human Resources Officer

No ACTION

10. Concluding Items 10 min

- a. Old Business:

June 23, 2021

Reports to the Board – Monthly Employee Turnover Report

- Report on employee satisfaction related to transitions to new facilities and return-to-work efforts

November 23, 2021

Employee Turnover Rates and Retention Efforts

- Provide a report on the results of actions taken to reduce turnover/increase retention
- Report on employee satisfaction related to return-to-work efforts

June 16, 2022

Fiscal Year 2023 Operating and Capital Budget

- Share results of analysis on whether nutrition and environmental services should remain outsourced with the Board, prior to issuing requests for proposals.

June 22, 2022

Valleywise Health's Behavioral Health Programs and Services

- Hold a celebration for the 6th anniversary of the Assertive Community Team program

- b. Board Member Requests for Future Agenda Items or Reports

- c. Comments

- i. Chairman and Member Closing Comment
- ii. President and Chief Executive Officer Summary of Current Events

No ACTION

Adjourn