



# Valleywise Community Health Centers Governing Council

(Prepared in compliance with A.R.S. § 38-431.01, A.R.S. § 38-431.02 and A.R.S. § 38-431.03(A))

## PUBLIC NOTICE

*NOTICE IS HEREBY GIVEN to the members of the Compliance and Quality Committee of the Valleywise Community Health Centers Governing Council and to the general public, that the Compliance and Quality Committee will hold a meeting open to the public.*

<u>Date</u>	<u>Time</u>	<u>Type</u>	<u>Location</u>
May 9, 2022	5:30 p.m.	General Meeting	Valleywise Health Medical Center 2601 East Roosevelt Street Phoenix, Arizona 85008. Meeting will be held remotely. Please visit <a href="https://valleywisehealth.org/events/valleywise-community-health-centers-governing-councils-compliance-and-quality-committee-meeting-05-09-22/">https://valleywisehealth.org/events/valleywise-community-health-centers-governing-councils-compliance-and-quality-committee-meeting-05-09-22/</a> for further information.

Agendas are available within 24 hours of each meeting via the Clerk’s Office, Valleywise Health Medical Center, 2601 East Roosevelt Street, Phoenix, Arizona 85008, Monday through Friday between the hours of 9:00 a.m. and 4:00 p.m.

**Dated this 3<sup>rd</sup> day of May, 2022**

*Executive Sessions are always preceded by an open, public meeting as per A.R.S. §38-431.03, and are held in compliance with one or more of the following statute(s):*

- A.R.S. §38-431.03.1 - Personnel matters*
- A.R.S. §38-431.03.2 - Records exempt by law from public inspection*
- A.R.S. §38-431.03.3 - Legal advice*
- A.R.S. §38-431.03.4 - Litigation; contract negotiations; settlement discussions*
- A.R.S. §38-431.03.5 - Personnel matters dealing with employee organizations*
- A.R.S. §38-431.03.6 - International and interstate negotiations*
- A.R.S. §38-431.03.7 - Purchase sale or lease of real property*
- A.R.S. §38-431.03.8 - School safety operations or school safety plans or programs*
- A.R.S. §38-431.03.9 - Security plans; procedures; relating security or safety of facilities; operations*

- c: Compliance and Quality Committee (9)
- Valleywise Community Health Centers (9)
- Valleywise Comprehensive Health Center-Phoenix (1)
- Valleywise Comprehensive Health Center-Peoria (1)

Cassandra Santos, Assistant Clerk

May 3, 2022

5/3/2022 9:09:06 AM

**Removal of this notice is illegal.**



### **Committee Members**

Michelle Barker, DHSc, Committee Chair  
Daniel Messick, Committee Vice Chair  
Liz McCarty, Member  
Barbara Harding, CEO, FQHC Clinics, Non-Voting Member  
LT Slaughter, CCO, Non-Voting Member  
Christina Smarik-Snyder, M.D., Interim FQHC Medical Director, Non-Voting Member  
Nelson Silva-Craig, Director of Nursing, Ambulatory Care, Non-Voting Member  
Crystal Garcia, VP, Surgical, Specialty, Quality and Safety, Non-Voting Member  
Sandra Yuh, M.D., FQHC Quality Medical Director, Non-Voting Member

### **AGENDA**

## **Compliance and Quality Committee of the Valleywise Community Health Centers Governing Council**

### **Mission Statement of the Valleywise Community Health Centers Governing Council**

Serve the population of Maricopa County with excellent, comprehensive health and wellness in a culturally respectful environment.

• Valleywise Health Medical Center • 2601 East Roosevelt Street • Phoenix, Arizona 85008 •

Meeting will be held remotely. Please visit <https://valleywisehealth.org/events/valleywise-community-health-centers-governing-councils-compliance-and-quality-committee-meeting-05-09-22/> for further information.

Monday, May 9, 2022  
5:30 p.m.

One or more of the members of the Valleywise Community Health Centers Governing Council's Compliance and Quality Committee may be in attendance telephonically or by other technological means. Committee members participating telephonically or by other technological means will be announced at the meeting.

**Please silence any cell phones, pagers, computers, or other sound devices to minimize disruption of the meeting.**

### **Call to Order**

### **Roll Call**

### **Call to the Public**

*This is the time for the public to comment. The Compliance and Quality Committee may not discuss items that are not specifically identified on the agenda. Therefore, pursuant to A.R.S. § 38-431.01(H), action taken as a result of public comment will be limited to directing staff to study the matter, responding to any criticism, or scheduling a matter for further consideration and decision at a later date*

Agendas are available within 24 hours of each meeting via the Clerk's Office, Valleywise Health Medical Center, 2601 East Roosevelt Street, Phoenix, Arizona 85008, Monday through Friday between the hours of 9:00 a.m. and 4:00 p.m. and on the internet at <https://valleywisehealth.org/about/governing-council/>. Accommodations for individuals with disabilities, alternative format materials, sign language interpretation, and assistive listening devices are available upon 72 hours advance notice via the Clerk's Office, Valleywise Health Medical Center, 2601 East Roosevelt Street, Phoenix, Arizona 85008, (602) 344-5177. To the extent possible, additional reasonable accommodations will be made available within the time constraints of the request.

## ITEMS MAY BE DISCUSSED IN A DIFFERENT SEQUENCE

### General Session, Presentation, Discussion and Action:

1. Approval of Consent Agenda: 5 min  
*Any matter on the Consent Agenda will be removed from the Consent Agenda and discussed as a regular agenda item upon the request of any voting Committee member.*
  - a. Minutes:
    - i. **Approve** Compliance and Quality Committee Meeting Minutes Dated February 14, 2022

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### End of Consent Agenda

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2. Discuss and Review Uniform Data System (UDS) Quality Metrics for the Federally Qualified Health Center Clinics for the first quarter of calendar year 2022 15 min  
*Crystal Garcia, Vice President, Surgical, Specialty, Quality and Safety*
3. Discuss and Review National Research Corporation (NRC) RealTime Platform Patient Satisfaction data for the Federally Qualified Health Center Clinics for the third quarter of fiscal year 2022 10 min  
*Crystal Garcia, Vice President, Surgical, Specialty, Quality and Safety*
4. Discuss and Review revised National Research Corporation (NRC) RealTime Platform Patient Satisfaction survey questions for the Federally Qualified Health Center Clinics 10 min  
*Crystal Garcia, Vice President, Surgical, Specialty, Quality and Safety*
5. Discuss and Review the Compliance and Internal Audit Work Plans and Ethics Line Report for the Federally Qualified Health Center Clinics for the third quarter of fiscal year 2022 10 min  
*LT Slaughter, Chief Compliance Officer*
6. Discuss, Review and **Make Recommendations** to the Valleywise Community Health Centers Governing Council to **Approve** the annual Compliance Work Plan for the Federally Qualified Health Center Clinics for fiscal year 2023 15 min  
*LT Slaughter, Chief Compliance Officer*
7. Discuss, Review and **Make Recommendations** to the Valleywise Community Health Centers Governing Council to **Approve** the annual Internal Audit Work Plan for the Federally Qualified Health Center Clinics for fiscal year 2023 15 min  
*LT Slaughter, Chief Compliance Officer*
8. Chair and Committee Member Closing Comments/Announcements 5 min  
*Compliance and Quality Committee*
9. Review Staff Assignments 5 min  
*Cassandra Santos, Assistant Clerk*

### **Old Business:**

November 8, 2021

Future agenda item: Discuss revised National Research Corporation (NRC) RealTime Platform Patient Satisfaction survey questions for Valleywise Health's Federally Qualified Health Center Clinics

**Adjourn**