

**Council Members**

Scott Jacobson, Chairman  
Eileen Sullivan, Vice Chairman  
Earl Arbuckle, Treasurer  
Chris Hooper, Member  
Salina Imam, Member  
Norma Muñoz, Member  
William O'Neill, Member  
Wayne Tormala, Member  
Jane Wilson, Member  
Mary Rose Garrido Wilcox, District Board,  
Non-Voting Member

**RESULTS****Valleywise Community Health Centers  
Governing Council****Mission Statement of the  
Federally Qualified Health Centers**

Serve the population of Maricopa County with excellent, comprehensive health and wellness in a culturally respectful environment.

• Virginia G. Piper Charitable Trust Pavilion •  
• 2609 East Roosevelt Street • Phoenix, Arizona 85008 •  
• 2<sup>nd</sup> Floor • Auditoriums 1 and 2 •

Wednesday, November 1, 2023  
5:30 p.m.

Access to the meeting room will start at 5:20 p.m., 10 minutes prior to the start of the meeting.

One or more members of the Valleywise Community Health Centers Governing Council may be in attendance by technological means. Council members attending by technological means will be announced at the meeting.

**Please silence cell phone, computer, etc., to minimize disruption of the meeting.**

5:30 **Call to Order**

**Roll Call****Call to the Public**

*This is the time for the public to comment. The Valleywise Community Health Centers Governing Council may not discuss items that are not specifically identified on the agenda. Therefore, pursuant to A.R.S. § 38-431.01(H), action taken as a result of public comment will be limited to directing staff to study the matter, responding to any criticism, or scheduling a matter for further consideration and decision at a later date.*

**ITEMS MAY BE DISCUSSED IN A DIFFERENT SEQUENCE**

Agendas are available within 24 hours of each meeting at Valleywise Community Health Centers and at Valley Comprehensive Health Centers, and on the internet at <https://valleywisehealth.org/about/governing-council/>. Accommodations for individuals with disabilities, alternative format materials, sign language interpretation, and assistive listening devices are available upon 72 hours advance notice via the Clerk's Office, Virginia G. Piper Charitable Trust Pavilion, 2609 East Roosevelt Street, Phoenix, Arizona 85008, (602) 344-5177. To the extent possible, additional reasonable accommodations will be made available within the time constraints of the request.

11/21/2023 11:39 AM

**General Session, Presentation, Discussion and Action:**

1. Approval of Consent Agenda: 5 min

*Any matter on the Consent Agenda will be removed from the Consent Agenda and discussed as a regular agenda item upon the request of any voting Governing Council member.*

a. Minutes:

- i. **Approve** Valleywise Community Health Centers Governing Council meeting minutes dated October 4, 2023
- ii. **Approve** Valleywise Community Health Centers Governing Council meeting minutes dated October 18, 2023

b. Contracts:

- i. INTENTIONALLY LEFT BLANK

c. Governance:

- i. **Appoint** Nelly Clotter-Woods to the Valleywise Community Health Centers Governing Council
- ii. **Approve** Revisions to the Sliding Fee Discount Program/Policy Including Revisions to the Sliding Fee Discount Schedule

d. Medical Staff:

- i. **Acknowledge** the Federally Qualified Health Centers Medical Staff and Advanced Practice Clinician/Allied Health Professional Staff Credentials

**APPROVED**

2. **Approve** Community Health Needs Assessment for Valleywise Health 15 min

*Michelle Barker, DHSc, Chief Executive Officer, Federally Qualified Health Centers*

**APPROVED**

3. Discuss and Review Federally Qualified Health Centers Uniform Data System (UDS) Quality Metrics for the Third Quarter of Calendar Year 2023 10 min

*Crystal Garcia, RN, MBA, Vice President, Specialty Services, Quality and Safety*

**NO ACTION**

4. Discuss and Review Federally Qualified Health Centers Patient Safety Report for the First Quarter of Fiscal Year 2024 5 min

*Crystal Garcia, RN, MBA, Vice President, Specialty Services, Quality and Safety*

**NO ACTION**

5. Discuss and Review Federally Qualified Health Centers National Research Corporation (NRC) RealTime Platform Patient Satisfaction Data for the First Quarter of Fiscal Year 2024 10 min

*Crystal Garcia, RN, MBA, Vice President, Specialty Services, Quality and Safety*

**NO ACTION**

**General Session, Presentation, Discussion and Action, cont.:**

6. Discuss and Review Federally Qualified Health Centers Financials and Payor Mix for the First Quarter of Fiscal Year 2024 **10 min**  
*Matthew Meier, MBA, Vice President, Financial Services*

**No ACTION**

7. Discuss, Review and **Approve** the Amended and Restated Maricopa County Special Health Care District's Valleywise Community Health Centers Governing Council Bylaws **10 min**  
*Melanie Talbot, Chief Governance Officer*

**APPROVED**

8. Discuss, Review and **Approve** the Maricopa County Special Health Care District dba Valleywise Health, Organizational Chart for the Federally Qualified Health Centers **5 min**  
*Michelle Barker, DHSc, Chief Executive Officer, Federally Qualified Health Centers*

**APPROVED**

9. Federally Qualified Health Centers' Chief Executive Officer's Report including Ambulatory Operational Dashboards **10 min**  
*Michelle Barker, DHSc, Chief Executive Officer, Federally Qualified Health Centers*

**No ACTION**

10. Maricopa County Special Health Care District Board of Directors Report **5 min**  
*Mary Rose Garrido Wilcox, Director, District 5, Maricopa County Special Health Care District Board of Directors*

**No ACTION**

11. Valleywise Health's President and Chief Executive Officer's Report **5 min**  
*Steve Purves, FACHE, President and Chief Executive Officer, Valleywise Health*

**No ACTION**

12. Governing Council Member Closing Comments/Announcements **5 min**  
*Valleywise Community Health Centers Governing Council*

**No ACTION**

13. Review Staff Assignments **5 min**  
*Denise Kreidler, Deputy Clerk of the Board*

**No ACTION**

Old Business:

**None**

**Adjourn**